

## Agenda : Item 4

Annual Safety Hearing as required by Municipal Police Code § 1147.3

[INFORMATION]

# City and County of San Francisco

Taxi Commission

San Francisco Police Department - Taxi Detail



## **2008 Annual Safety Report: Safety Initiatives, Statistics and Recommendations**

Pursuant to Municipal Police Code § 1147.3(a), the Taxi Commission "shall hold an annual hearing to review (1) the compliance of taxicab permit holders with this Article and any regulations adopted pursuant to this Article; (2) the effectiveness of safety equipment and safety measures currently in effect; and (3) the need for further measures to reduce taxicab crime and to protect the public safety." The statute also empowers the Commission to direct the Executive Director to conduct a hearing on these subjects, write a report as a result, and to thereafter develop regulations if the director deems it necessary. Due to the Commission's few remaining weeks of existence, staff does not recommend that the Commission empower the Director to conduct a separate hearing beyond the January 13 hearing.

In view of our pending merger with the SFMTA, the Safety Hearing will not only review information in compliance with MPC § 1147.3(a), but highlight recommendations for future consideration by the SFMTA's newly created Division of Taxis and Accessible Services.

## **Current Safety Equipment**

Owing to the adoption of new rules and regulations by the SFMTA, many of the outstanding issues with safety measures will be solved.

### **Shields**

Shields have rarely, if ever, been used in San Francisco after the 2002 implementation of the safety cameras, and staff does not recommend shields as a viable safety measure. Safety cameras have supplanted shields in most modern cities for a variety of reasons.

### **Safety Cameras**

One major safety measure that needs to be addressed is the new safety camera specifications. Attached please find two recent photographs. The first three pages were produced by the Daly City Police Department after a robbery took place in Daly City, in a San Francisco taxicab. As one can see from the pictures, the images are extremely blurry. Additionally, the date has not been set properly in the camera, so that the camera records a January 2000 date. The camera responsible for these images was a Silent Witness Fareview installed in 2002.

The next photograph is an image from a Verifeye camera in Toronto. The image is much clearer and sharper.

While staff anticipated rolling out the new camera specifications, at this time we recommend that the SFMTA address the camera specifications as one of the first items of business after the March deadline for the merger. A plan for ensuring that all companies comply with the specifications, and for testing the cameras, should be developed. Once again, staff will reiterate that all companies with Raywood cameras must replace these cameras. Companies are encouraged to think about the financial aspects of replacing the cameras.

## **Major Safety Initiatives in 2008**

Attached please find quarterly activity reports from the Taxi Detail describing various types of enforcement efforts made during the four quarters of 2008 by the San Francisco Police Department. These activity reports describe enforcement which was taken against both taxi permit holders and limousines.

The Taxi Commission also conducted enforcement efforts of its own beyond the complaints for suspension and/or revocation described above. Those enforcement efforts were generally initiated after the Commission received complaints via the city's 311 system.

### **Illegal Limousine Enforcement**

Thanks to substantial enforcement funding approved by the Commission, illegal limousine enforcement was a priority during 2008. In partnership with the California Public Utilities Commission, we conducted Operation Bandit I in December 2007, and Operation Bandit II occurred in June 2008. Operation Bandit III is already planned for an undisclosed future date.

Staff recommends that SFMTA conduct a focused effort on illegal transportation. Many administrative and legislative changes are necessary to fully resolve this problem. Fortunately there is already funding in the existing Taxi Commission budget which can be allocated to address illegal transportation. Public outreach, through a public awareness campaign, should be a major component of the effort.

### **Improved Service to AT&T and Candlestick Parks**

Staff at the Taxi Commission and the Taxi Detail were very fortunate this year to work with the 49ers to improve service at Candlestick Park. The 49ers generously donated some tickets and other items to raffle off to drivers who participated in getting service out to the games. At the last game on December 28, 2008, the service was more successful than it has been in any prior year, with guest wait time for taxis dramatically reduced. Staff wishes to commend the 49ers for their partnership with the taxi industry, the Taxi Commission, and the Taxi Detail in making this happen.

In November 2008, an illegal transportation provider allegedly sexually assaulted a female after she took illegal transportation home from a 49ers game.

Unfortunately, service at AT&T Park remains a problem, due to ongoing administrative professional challenges. Staff recommends that SFMTA prioritize service at AT&T Park.

### **San Francisco Taxi Vehicle Safety and Compliance with Clean Air Taxi Program**

The Taxi Commission also conducted a surprise inspection at SFO in December 2008 with staff from the San Francisco Airport and the San Francisco Police Department. This inspection revealed no outstanding safety violations with taxicab vehicles, and no evidence that individuals had switched vehicles without authorization. The Airport and the Commission were very pleased with the results of the inspection.

To improve taxi vehicle safety, staff recommends increasing the budget for the Ground Transportation Unit, to fund at least two more mechanics to assist with inspections, and at least one hydraulic lift so that GTU can check the undercarriage of vehicles. Or, the City could contract with a private inspection contractor that specializes in taxicab inspections. As part of the Clean Air Taxi Program, staff developed the Salvage Vehicle Program in consultation with GTU. Although controversial among company owners, staff at the Taxi Commission, SFPD, and GTU believe that the Salvage Vehicle Program results in safer vehicles for the public, because it gives GTU staff an opportunity to review a vehicle's physical history.

### **Enhanced Accountability for Drivers and Taxi Permit Holders**

As in 2006 and 2007, Commission staff prioritized accountability for drivers and taxi permit holders. The Commission focuses on permit holders who represent a public safety risk, although other cases involving

- solely failure to adhere to the Proposition K Driving Requirement have survived for several years due to the nature of the appeals process. Staff highly recommends streamlining the appellate procedures to preserve due process, but also to protect public safety during the pendency of appeals. Staff is currently developing draft disciplinary, hearing, and appellate procedures for SFMTA's review and possible consideration.

Revocations finalized by the Commission and the Board of Appeals in 2008 include the following:

- **Color schemes:** KSJ, Grasshopper
- **Taxi permit holders:** Bashir Rahimi (pending at Board of Appeals), Azzam Ennazer (pending at Board of Appeals), Robert Friedman
- **Drivers:** William Hunger, Driss Ellassali (pending at Board of Appeals)

The Commission also suspended or otherwise disciplined:

Yakub Mahmodoglu, Thomas Poole, Kingsley Njemanze, Douglas Wong, Jaspal Singh Walia (pending), Peter Witt, Jasvinder Bains, American Cab Co., and American Taxi Company.

From August to December 2008, staff assessed 19 separate admonishments to various drivers and initiated two revocation complaints based on facts alleged on 311. A report describing the amount and types of complaints from 311 will be ready by the time of the hearing on Tuesday.

### **Summary of Staff Recommendations to Enhance Safety**

- Prioritize implementation of new safety camera specifications to protect drivers
- Implement a focused plan for illegal transportation providers
- Prioritize improving service at AT&T Park and continue existing successful Candlestick Park program
- Enhance vehicle inspection standards and provide GTU with additional funding, or use a private inspection contractor specializing in taxicab inspections
- Streamline ordinances governing permit appeals and develop new disciplinary and hearing procedures that will preserve due process but enhance accountability

#### **Attachments:**

A: Safety Camera Samples

B: Consolidated Activity Report

C: Detail Activity Reports



# FareView

SILENT  
WITNESS.

Mobile Surveillance Systems

Connection	View	Information / Control
Vehicle ID TaxiNo		Camera Enable <input checked="" type="checkbox"/> Camera 1 <input checked="" type="checkbox"/> Camera 2
CRU Serial Number PCadDurl		
Connection CF Reader mounted on drive G:		
CRU Firmware Release N/A		
Statistics		
Images in Main Loop: 589		
Number of Event Queues: 0		
First Image: 2 [Sun 01/01/2000 00:00:00]		
Last Image: 1 [Sun 01/01/2000 00:00:00]		





# FareView

SILENT  
WITNESS

Mobile Surveillance Systems

Connection		View		Information / Control	
0001 (PICT0001.JPG) INTEGRITY OK		Camera 1 Trigger 1 LOW Sun 01/01/2000 00:00:00		NO IMAGE < integrity check >	
				Camera 2 Sun 00/00/2000 00:00:00	
<p>Queue Selection: <input checked="" type="radio"/> Main <input type="radio"/> Even <input type="radio"/> - not selected - </p>					
<p>Navigation controls: Rew, Prev, Stop, Next, Fwd, Search (with icons for each)</p>		Support		Partial Archive	
		Print		Full Archive	

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Exit



# FileView

SILENT  
WITNESS

Mobile Surveillance Systems

Connection

View

Information / Control

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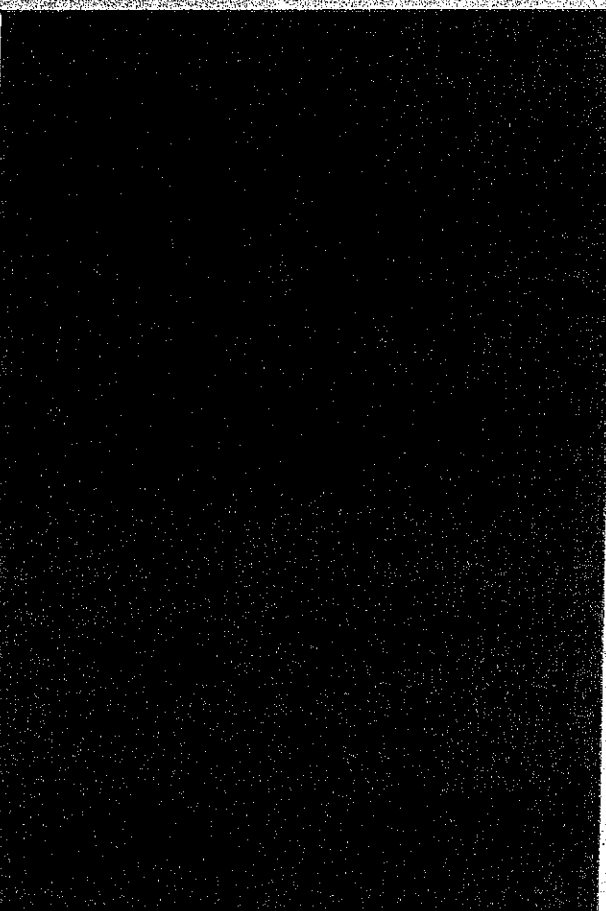
Camera 1

Trigger 1 LOW  
Sun 01/01/2000 00:00:00

NO IMAGE  
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Camera 2

Sun 00/00/2000 00:00:00



Queue Selection

☒ Main  
☐ Event

- not selected -

Support

Print

Partial Archive

Full Archive



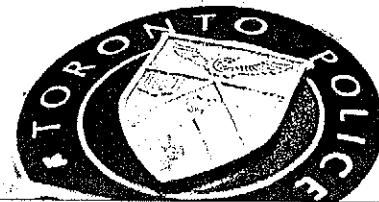
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Toronto Police Service

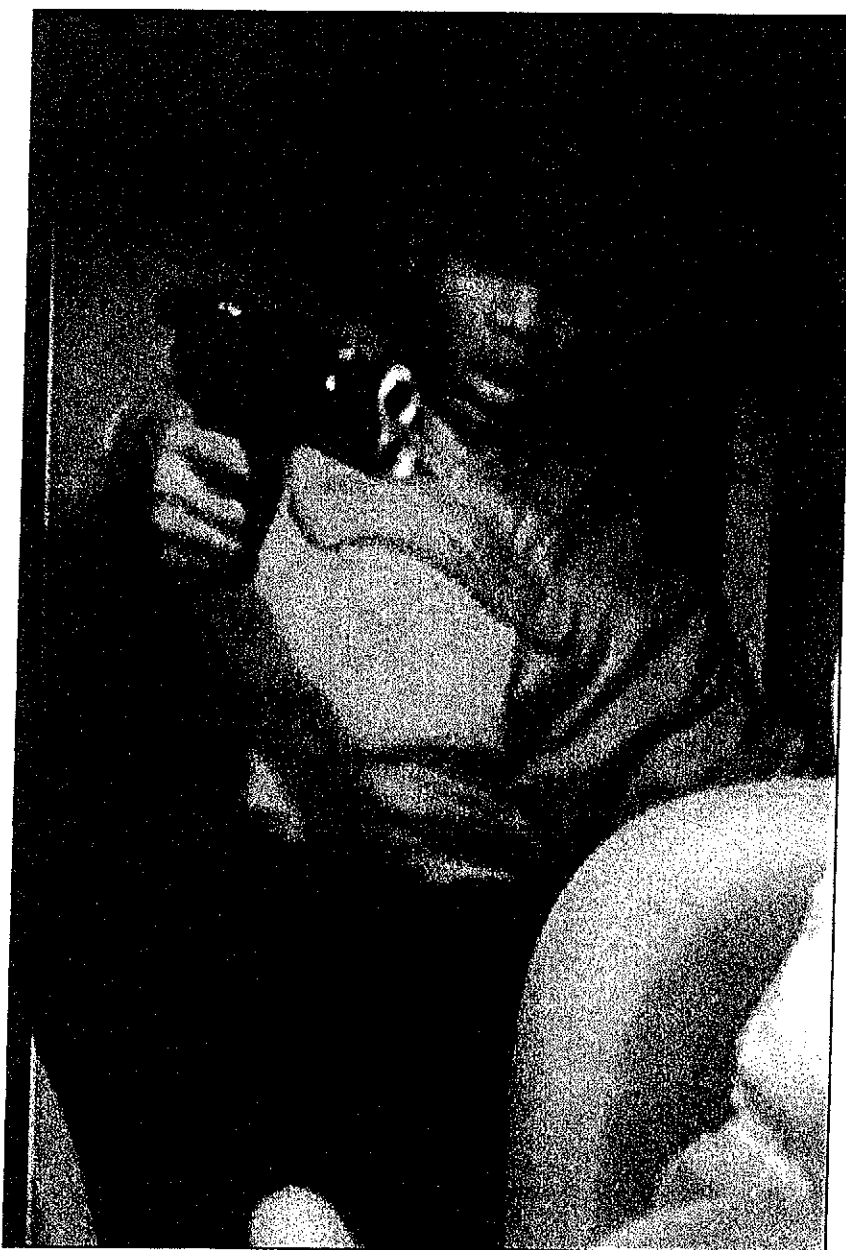
# News release



40 College Street • Toronto, ON • M5G 2J3

[www.torontopolice.on.ca](http://www.torontopolice.on.ca)

**Taxi robbery,  
Suspects sought,  
Update,  
Judicial authorization permits identification of  
two young offenders for five days,  
42 Division**



**Above: Suspect in taxi robbery**

## San Francisco Police Department 2008 Taxicab Detail Crime Statistics

	January	February	March	April	May	June	July	August	September	October	November	December
Limo Admonishments	0	1	7	12	3	5	0	2	0	6	6	16
Administrative Cites	0	1	0	N/A	N/A	N/A	2	0	2	0	1	0
Taxicab Inspections	102	54	117	135	84	266	18	30	54	116	33	28
Taxi Driver Contacts	112	48	143	187	118	262	25	34	59	122	59	82
Limo Contacts	28	15	96	51	39	78	4	29	24	89	35	47
Limo Cites	3	4	7	8	N/A	19	4	5	9	11	22	33
OTC Cites	2	0	0	2	1	4	1	5	6	7	2	10
Taxicab Cites	11	8	0	14	12	13	10	12	12	10	3	1
Arrests	5	4	0	2	15	26	5	10	15	18	24	43
Traffic Citations	1	1	0	34	15	39	7	7	12	32	3	27
Vehicle Towed	0	0	0	0	1	10	2	1	4	2	1	4



# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

### SFPD TAXI DETAIL FIRST QUARTER ACTIVITY REPORT FOR 2008

	TAXI	LIMO'S	OTC'S
ADMONISHMENTS:	20	12	
ADMINISTRATIVE CITES:			
TAXICAB INSPECTIONS:	273		
DRIVER CONTACTS:	245	164	5
MISD CITES:	3	15	3
REPORTS:	21		
ARRESTS:	21		
TRAFFIC MOVING CITATIONS:	13	28	6
INSPECTION CITATIONS:			
PARKING CITATIONS:		3	
VEHICLES TOWED:		1	

TOTAL OVERTIME 174 HOURS

January 2008 Monthly Police Reports

080031100	Assault by Taxi Driver	01/09/08	333 O Farrell	/B
080042191	Illegal Limo fare	01/12/08	Jefferson & Jones	/C
080053455	Assault by Limo Driver	01/15/08	333 O Farrell	
080065557	Assault by Taxi driver	01/19/08	1469 Kirkham	
080072342	Lost Property	01/20/08	120 Willow	
080092146	Illegal Limo fare	01/27/08	Calif & Spruce	/C
080094249	Road rage by Taxi Driver	01/27/08	Fillmore & Broadway	

C= Cite      B= Booked/Arrested      T= Towed

## February 2008 Monthly Police Reports

080111627	Poss. Firearm by taxi driver	02/01/08	32 <sup>nd</sup> & Anza	/B
080113009	Limo violation	02/01/08	Bay @ Larkin	/C
080131584	Defrauding a Taxi driver	02/07/08	288 Onondaga	
080131982	Taxi driver warrant arrest	02/07/08	4 <sup>th</sup> & Townsend	/B
080135570	Taxi rules violation	02/08/08	Calif & Divisidero	/C
080176273	Taxi rules violation	02/19/08	355 Powell	/C
080183381	Defrauding taxi driver	02/20/08	Filbert & Gough	/C
080190621	Illegal Limo fare	02/22/08	20 Drumm	/C
080190819	Illegal Limo fare	02/22/08	20 Drumm	/C
080219522	Lost Property	02/29/08	116 Liberty	
080217708	Taxicab accident	02/29/08	Sansome @ Pine	

C= Cite      B= Booked/Arrested      T= Towed

# March 2008 Monthly Police Reports

080223062	Illegal Limo fare	03/01/08	1335 Columbus	/C
080222848	Illegal Limo fare	03/01/08	Jefferson @ Hyde	/C
080223498	Taxi accident	03/02/08	Mission @Precita	
080234912	Defrauding Taxi driver	03/05/08	1500 Van Ness Ave	/B
080246519	Illegal Taxi fare	03/07/08	.Franklin @ Pacific	/C
080246365	Illegal Limo fare	03/07/08	100 Mission	/C
080183381	Assault by Taxi driver	03/10/08	Kearny @ Broadway	/C
080272934	Taxi permit viol	03/14/08	Folsom @ 7 <sup>th</sup> St.	/C
080283301	Theft from Taxi	03/16/08	Mission @ 15 <sup>th</sup>	
080292653	Battery on Taxi driver	03/18/08	501 Geary	
080288737	Taxi permit viol	03/18/08	1600 Armstrong	
080301141	Illegal Limo fare	03/21/08	425 North Point	/C
080326735	Illegal Taxi fare	03/28/08	Beach & Larkin	/C
080327147	Illegal Limo fare	03/28/08	155 Steuart	/C
080327197	Illegal Limo fare	03/28/08	155 Steuart	/C
080328167	Defrauding Taxi driver	03/29/08	1 <sup>st</sup> @ Harrison	/B

C= Cite      B= Booked/Arrested      T= Towed





# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

SFPD TAXI DETAIL SECOND (APRIL) QUARTER ACTIVITY REPORT FOR 2008

	TAXI	LIMO'S	OTC'S
ADMONISHMENTS:	7	12	
ADMINISTRATIVE CITES:	12		
TAXICAB INSPECTIONS:	135		
DRIVER CONTACTS:	187	51	12
MISD CITES:	2	8	2
REPORTS:	9		
ARRESTS:	2		
TRAFFIC MOVING CITATIONS:	19	15	
INSPECTION CITATIONS:			
PARKING CITATIONS:	2	2	
VEHICLES TOWED:			

TOTAL OVERTIME 104 HOURS

# April 2008 Monthly Police Reports

080351099	Suspended DL taxi driver	04/04/08	Geary @ Spruce	/B
080352859	Illegal Limo fare	04/04/08	3 <sup>rd</sup> @ Market	/C
080357489	Illegal OTC fare	04/06/08	3 <sup>rd</sup> @ Mission	/C
080368840	Assault by Taxi driver	04/09/08	222 Mason	/C
080371592	Illegal OTC fare	04/09/08	450 Brannon	/C
080372437	Taxi Robbery	04/10/08	Franklin @Vallejo	
080375726	Illegal Limo fare	04/10/08	Battery @ Embarcad	/C
080382652	Illegal OTC fare	04/12/08	750 2 <sup>nd</sup> St	/C
080382765	Illegal Limo fare	04/12/08	2 <sup>nd</sup> @ King	/C
080383478	Illegal Limo fare	04/12/08	200 Jefferson	/C
080383939	Taxi Driver Viol	04/12/08	18 <sup>th</sup> @Mission	/C
080397849	Taxi Driver Viol	04/16/08	18 <sup>th</sup> @ Geary	/C
080401058	Taxi speeding	04/17/08	14 <sup>th</sup> @Geary	/C
080416477	Lost Property	04/18/08	2436 Bush	
080473687	Lost Property	04/29/08	2 <sup>nd</sup> @King	

C= Cite      B= Booked/Arrested      T= Towed



# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

SFPD TAXI DETAIL SECOND (MAY) QUARTER ACTIVITY REPORT FOR 2008

	TAXI	LIMO'S	OTC'S
ADMONISHMENTS:		3	1
ADMINISTRATIVE CITES:	12		
TAXICAB INSPECTIONS:	84		
DRIVER CONTACTS:	118	39	17
MISD CITES:	1	10	5
REPORTS:	1	10	4
ARRESTS:	1	10	4
TRAFFIC MOVING CITATIONS:	3	11	1
INSPECTION CITATIONS:			
PARKING CITATIONS:	2	2	
VEHICLES TOWED:		1	
NON TRAFFIC CITATIONS:		1	2

TOTAL OVERTIME 77 HOURS

May 2008 Monthly Police Reports

080459706	Battery on MTA	05/02/08	4 <sup>th</sup> @Stevenson	
080461535	Illegal OTC fare	05/02/08	2190 Washington	/C
080514526	Illegal OTC fare	05/16/08	Market Embarcad	/C
080542135	Illegal Limo	05/23/08	171 Steuart	/C
080542232	Illegal OTC fare	05/23/08	Kearney@California	/C
080542793	Illegal OTC fare	05/23//08	Sutter@Hyde	/C
080568937	Illegal OTC fare	05/30/08	500 Geary	/C
080569377	Illegal Limo fare	05/30/08	2 <sup>nd</sup> @Townsend	/C

C= Cite    B= Booked/Arrested    T= Towed



# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

SFPD TAXI DETAIL SECOND (JUNE) QUARTER ACTIVITY REPORT FOR 2008

	TAXI	LIMO'S	OTC'S
ADMONISHMENTS:	4	5	
ADMINISTRATIVE CITES:	13		
TAXICAB INSPECTIONS:	266		
DRIVER CONTACTS:	262	78	36
MISD CITES:	5	19	4
REPORTS:	3	18	1
ARRESTS:	5	20	1
TRAFFIC MOVING CITATIONS:	16	23	
INSPECTION CITATIONS:			
PARKING CITATIONS:	5	4	
VEHICLES TOWED:			
NON TRAFFIC CITATIONS:		3	

TOTAL OVERTIME 156 HOURS

# June 2008 Monthly Police Reports

080573613	Battery by taxi driver	06/01/08	345 Stockton	
080594556	Illegal Limo fare	06/06/08	3 <sup>rd</sup> @ Market	/C
080594578	Illegal OTC fare	06/06//08	601 Kearny	/C
080632413	Illegal Limo fare	06/06/08	200 2 <sup>nd</sup> St.	/C
080594625	Illegal Limo fare	06/06/08	50 Drumm St.	/C
080594722	Illegal Limo fare	06/06/08	California@Drumm	/C
080594478	Illegal Limo fare	06/06/08	50 Drumm St.	/C
080594841	Illegal Limo fare	06/06/08	369 Embarcadero	/C
080564932	Illegal OTC fare	06/06/08	Powell@Green	/C
080594998	Illegal Limo fare	06/06/08	Mission@Steuart	/C
080595087	Illegal Limo fare	06/06/08	Mission@Steuart	/C
080595366	Illegal Limo fare	06/06/08	Mission@Steuart	/C
080595037	Illegal Limo fare	06/06/08	133 Steuart	/C
080598401	Illegal OTC fare	06/07/08	915 Taraval	/C
080599023	Illegal OTC fare	06/08/08	1914 Irving	/C
080829886	Lost Property	06/08/08	45 Castro St.	/C
080617885	Defrauding Taxi driver	06/13/08	Franklin@Lombard	
080634691	Taxi driver expired DL	06/17/08	12 <sup>th</sup> @Cabrillo	/C
080646577	Illegal OTC fare	06/20/08	Battery@Embarcade	/C
080653168	Illegal OTC fare	06/22/08	1675 Green	/C
080660179	Taxi speeding	06/24/08	Fulton@41 <sup>st</sup>	/C



080661434	Defrauding Taxi driver	06/24/08	301 Eddy	
080661092	Taxi speeding	06/24/08	21 <sup>st</sup> @fulton	/C
080663941	Lost Property	06/25/08	46 <sup>th</sup> @Cabrillo	
080669541	Illegal Limo fare	06/26/08	Montgomery@Calif	/C
080669808	Illegal Limo fare	06/26/08	Howard@Steuart	/C
080669842	Illegal Limo fare	06/26/08	Howard@3 <sup>rd</sup>	/C
080673423	Illegal Limo fare	06/27/08	Montgom@Jessie	/C
080673592	Illegal Limo fare	06/27/08	Steuart@Howard	/C
080673821	Illegal Limo fare	06/27/08	300 Jefferson	/C
080673865	Illegal Limo fare	06/27/08	250 Bay St	/C
080647114	Illegal Limo fare	06/27/08	151 Steuart	/C
080679120	Lost property	06/28/08	Stockton@Market	/C
080677572	Illegal OTC fare	06/28/08	29 <sup>th</sup> @Mission	/C
080677641	Illegal OTC fare	06/28/08	29 <sup>th</sup> @Guerrero	/C
080674669	Illegal OTC fare	06/28/08	Bay@Columbus	/C
080647750	Illegal Limo fare	06/28/08	1375 Broadway	/C
080679249	Taxi speeding	06/29/08	Geary@Spruce	/C
080679528	Illegal OTC fare	06/29/08	Broadway@Montgo	/C
080679722	3951 Alemany	06/29/08	3951 Alemany	/C

C= Cite      B= Booked/Arrested      T= Towed



# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

### SFPD TAXI DETAIL THIRD QUARTER ACTIVITY REPORT FOR 2008

	JULY	AUGUST	SEPTEMBER
LIMO ADMONISHMENTS:	0	2	0
ADMINISTRATIVE CITES:	2	0	2
TAXICAB INSPECTIONS:	18	30	54
TAXI DRIVER CONTACTS:	25	34	59
LIMO CONTACTS:	4	29	24
LIMO CITES:	4	5	9
OTC CITES:	1	5	6
TAXICAB CITES:	10	12	12
ARRESTS:	5	10	15
TRAFFIC CITATIONS:	7	7	12
CARD INSPECTIONS:	0	0	0
PARKING CITATIONS:	0	0	0
VEHICLES TOWED:	2	1	4
TOTAL HOURS OF OVERTIME:	30	62	74

REMAINING BALANCE OF THE OVERTIME FUND AS OF 12/31/08:

# July 2008 Monthly Police Reports

080695289	Lost property	07/03/08	1200 Mississippi	/
080694899	Unlicensed cab driver	07/03/08	Chain of lakes	/C
080697417	Cab driver speeding	07/04/08	461 6 <sup>th</sup> Ave	/C
080702226	Cab driver speeding	07/05/08	Geary @ Palm	/C
080708945	Taxi Driver Viol	07/07/08	Geary @ 11 <sup>th</sup> Ave	/C
080719936	Lost Property	07/09/08	SF Airport	
08-63501	Robbery of cab	07/11/08	Out of Town	/
080728896	Suspicious occur	07/12/08	8 Mission	/
080729894	Taxi driver Viol	07/12/08	2 <sup>nd</sup> @ King	/C
080732245	Accident in cab	07/13/08	Folsom @ 6 <sup>th</sup> st	/
080733265	Cab driver speeding	07/13/08	Geary @ 3 <sup>rd</sup> Ave	/C
080747921	Battery on Driver	07/16/08	940 Columbus	/
080740163	Accident in Cab	07/15/08	Powell @ Geary	/C
080751110	OTC Illegal Taxi	07/17/08	Calif @ Mason	/C
080750855	Illegal Limo	07/17/08	Howard @ 5 <sup>th</sup>	/C
080760183	Illegal Limo	07/19/08	2850 Hyde	/C
080760616	Illegal Limo	07/19/08	111 Steuart	/C
080775637	Battery by Driver	07/23/08	999 California	/
080783737	Illegal Limo	07/25/08	Taylor@Ofarrel	/C
080790077	Taxi Driver Viol	07/27/08	3 <sup>rd</sup> @ Geary	/C
080791605	Assault by Driver	07/28/08	16 <sup>th</sup> @ Mission	

= Cite

B= Booked/Arrested

T= Towed

# August 2008 Monthly Police Reports

080810283	Unsafe Driving	08/01/08	Geary @ 12 <sup>th</sup>	/C
080838984	Illegal Limo	08/09/08	2 <sup>nd</sup> @ Townsend	/C
080838241	Illegal Limo	08/09/08	Beach @ Hyde	/C
080838990	Illegal Limo	08/09/08	2 <sup>nd</sup> @ Townsend	/C
080975188	Robbery of Cab	08/14/08	Silver @ Oxford	/C
080878968	OTC Illegal Taxi	08/16/08	Pine @ Van Ness	/C
080864666	OTC Illegal Taxi	08/16/08	Chestnut @ Scott	/C
080864581	OTC Illegal Taxi	08/16/08	1250 Ellis	/C
080874013	Accident by Limo	08/19/08	22 4 <sup>th</sup> St	/
080887602	OTC Illegal Taxi	08/22/08	Haight @ Asbury	/C
080887652	OTC Illegal Taxi	08/22/08	Haight @ Asbury	/C
080883995	Fare dispute	08/22/08	Montgomery @ Sutter/C/	
080898132	Suspicious Occur	08/24/08	1151 Diamond	/
080900408	Rude driver	08/25/08	4300 17 <sup>th</sup> St	/
080674227	Illegal Limo	08/27/08	Bay @ Columbus	/C
080919001	Illegal Limo	08/30/08	Mission @ Stuart	/C
080921131	Arrest Cab Driver	08/31/08	Larkin @ Eddy	/C

C= Cite    B= Booked/Arrested    T= Towed

# September 2008 Monthly Police Reports

080923541	Refused to pay	09/01/08	630 Valencia	/C
080939883	Hit Run by Driver	09/05/08	Polk @ California	/C
080938562	Robbery of Cab	09/05/08	Army @ Florida	/C
080944252	Taxi Driver Viol	09/06/08	5 <sup>th</sup> @ Geary Blvd	/C
080944547	Taxi Driver Viol	09/06/08	4 <sup>th</sup> @ Geary Blvd	/C
080945131	Illegal limo	09/06/08	6 <sup>th</sup> @ Howard	/C
080945517	OTC Illegal Taxi	09/06/08	Calif @ Hyde	/C
080945909	Illegal Limo	09/06/08	Mission @ Steuart	/C
080955312	Taxi Driver Viol	09/09/08	GG Park	/C
080961466	Driver speeding	09/10/08	Geary @ Hyde	/C
080972043	OTC Illegal Taxi	09/13/08	831 Marina	/C
080973659	Illegal Limo	09/13/08	North point	/C
080974293	Illegal Limo	09/13/08	Pier 39	/C
080975122	OTC Illegal Taxi	09/14/08	Jessie @ 3 <sup>rd</sup> St	/C
080991463	Fighting bet Drivers	09/18/08	55 Cyril Magnin	/
080993130	Fare Run Off	09/18/08	Geary @ Powell	/
080997336	Illegal Limo	09/19/08	950 Mason	/C
080921131	OTC Illegal Taxi	09/20/08	Persia @ Ocean	/C
081000635	Illegal Limo	0920/08	Embarcadero	/C
081001865	Illegal Limo	09/20/08	Geary @ 15 <sup>th</sup>	/C
081003849	Illegal Limo	09/21/08	Griffith @ Ingerson	/C



081004148	OTC Illegal Taxi	09/21/08	San Bruno @ Paul	/C
081004223	Illegal Limo	09/21/08	Army @ Mission	/C
081011353	Driver speeding	09/23/08	12 <sup>th</sup> Av @ Geary	/C
081011563	Taxi Driver Viol	09/23/08	Geary @ Arguello	/C
081040750	Robbery of Cab	09/24/08	Out of town	/
081025586	OTC Illegal Taxi	09/26/08	300 Mason	/C
081033006	Defrauding Cab Driver	09/28/08	312 Mason	/

C= Cite      B= Booked/Arrested      T= Towed



## **SAN FRANCISCO POLICE DEPARTMENT *TAXICAB DETAIL***

QUARTERLY PROSECUTIVE ACTIVITY REPORT FOR THE THIRD QUARTER OF 2008.

TAXI DETAIL MEMBERS WILL CONTINUE CONDUCTING ENFORCEMENT OPERATIONS ON THE STREETS OF SAN FRANCISCO. THE PROJECTED ENFORCEMENT WILL BE 7 HOURS PER WEEK. THAT IS BASED ON FULL STAFFING AND NO OTHER PROJECTS OR EMERGENCY CONDITIONS.

THE TAXICAB DRIVERS TRAINING COURSE CONTINUES EVERY THURSDAY FROM 0900 – 1500 HOURS AT THE HALL OF JUSTICE.

INVESTIGATION AND CLOSURE OF 311 COMPLAINTS REMAINS THE HIGHEST PRIORITY IN THE TAXI DETAIL. ADDITIONAL OFFICERS ARE BEING ADDED TO THE TAXI DETAIL'S REGULAR STAFF TO HELP WITH THE BACKLOG.

THE PROCESSING OF NEW TAXICAB DRIVERS AND NEW MEDALLION HOLDERS OCCURS DAILY FROM TUESDAY THROUGH FRIDAY FROM 0900 TILL 1500 HRS.

BACKGROUND INVESTIGATIONS OF EVERY NEW TAXICAB DRIVERS CONTINUES ON A DAILY BASIS.

CRIMINAL AND ADMINISTRATIVE INVESTIGATIONS ARE ONGOING DAILY.



# SAN FRANCISCO POLICE DEPARTMENT

## *TAXICAB DETAIL*

### SFPD TAXI DETAIL FOURTH QUARTER ACTIVITY REPORT FOR 2008

	OCTOBER	NOVEMBER	DECEMBER
LIMO ADMONISHMENTS:	6	6	16
ADMINISTRATIVE CITES:	0	1	0
TAXICAB INSPECTIONS:	116	33	28
TAXI DRIVER CONTACTS:	122	59	82
LIMO CONTACTS:	89	35	47
LIMO CITES:	11	22	33
OTC CITES:	7	2	10
TAXICAB CITES:	10	3	1
ARRESTS:	18	24	43
TRAFFIC CITATIONS:	32	3	27
CARD INSPECTIONS:	0	0	0
PARKING CITATIONS:	0	0	1
VEHICLES TOWED:	2	1	4
TOTAL HOURS OF OVERTIME:	147	117	119

REMAINING BALANCE OF THE OVERTIME FUND AS OF 12/31/08:

# October 2008 Monthly Police Reports

081046015	Taxi Driver Viol	10/01/08	Geary @ Stanyan	/C
081054673	Illegal Limo	10/03/08	Pier 33	/C
081055414	OTC Illegal Taxi	09/05/08	4800 Mission	/C
081056365	OTC Illegal Taxi	10/04/08	17 <sup>th</sup> @ Folsom/	/A*
081058587	Illegal Limo	10/04/08	Pier 39	/C
081062259	OTC Illegal Taxi	10/05/08	3 <sup>rd</sup> @ Paul	/C
081062691	Illegal Limo	10/05/08	3 <sup>rd</sup> @ Paul	/C
081079135	Taxi Driver Viol	10/09/08	15 <sup>th</sup> @ Geary	/C
081087859	OTC Illegal Taxi	10/11/08	3951 Ale many	
/C				
081087928	Defraud Cab Driver	10/11/08	737 Post	/
081088073	Illegal Limo	10/11/08	Pier 39	/C
081091139	OTC Illegal Limo	10/12/08	Monster Park	/C
081091073	Illegal Limo	10/12/08	Embar @ Green	/C
081091872	Illegal Limo	10/12/08	18 <sup>th</sup> @ Minnesota	/C
081115864	Illegal Limo	10/18/08	Pier 39	/C
081119628	Robbery of Taxi Driver	10/19/08	180 Delta St	/
081112407	Illegal Limo	10/20/08	18 <sup>th</sup> @ Texas	/C
080955312	Limo Stalker	10/20/08	Geary @ Stanyan	/
081139723	Illegal Limo	10/24/08	580 Beach	/C
081139397	OTC Illegal Taxi	10/24/08	3 <sup>rd</sup> @ Folsom	/C

081143520	Taxi Driver Viol	09/21/08	Griffith @ Ingerson	/C
081004148	OTC Illegal Taxi	10/25/08	24 <sup>th</sup> @ Florida	/C
081147049	Taxi Driver Viol	10/26/08	Geary @ Mason	/C
081148586	Illegal Limo	10/27/08	Stockton @ Sutter	/C
081151169	Taxi Driver Viol	10/27/08	Gilman @ Jennings	/C

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# November 2008 Monthly Police Reports

081172604	Defrauding Taxi Driver	11/02/08	4528 Mission	/C
081196422	Illegal Limo	11/07/08	5 Embarcadero	/C
081197555	Illegal Limo	11/08/08	Broadway @ Kearny	/C
081197919	Taxi Driver Viol	11/08/08	Broadway @ Stockton	/C
081203685	Robbery of Taxi Driver	11/10/08	1031 Oak	/
081220736	Illegal Limo	11/14/08	165 Stuart	/C
081221132	Illegal Limo	11/14/08	767 Sutter	/C
081221568	Illegal Limo	11/14/08	Hyde @ Union	/C
081221756	Illegal Limo	11/14/08	Union @ Columbus	/C
081224192	Illegal Limo	11/15/08	250 Beach	/C
081220736	Illegal Limo	11/14/08	165 Stuart	/C
081221756	Illegal Limo	11/14/08	Union @ Columbus	/C
081224493	Illegal Limo	11/15/08	7 <sup>th</sup> @ Howard	/C
081224960	Illegal Limo	11/15/08	Jefferson @ Jones	/C
081225043	Illegal Limo	11/15/08	Beach @ Hyde	/C
081235412	Taxi Driver Viol	11/18/08	Persia @ Dublin	/C
081246481	Taxi Driver Viol	11/21/08	Polk @ Market	/C
081248108	Illegal Limo	11/21/08	Montgomery @ Pine	/C
081248493	Illegal Limo	11/21/08	1657 Market	/C
081248697	Assault by Limo Driver	11/21/08	155 Steuart	/
081249269	OTC Illegal Taxi	11/22/08	Broadway @ Mont	/C



081249413	Illegal Limo	11/22/08	Columbus @ Stockton/C
081252789	Illegal Limo	11/23/08	Columbus @ Colum /C
081252961	Illegal Limo	11/23/08	Columbus @ Broad /C
081253038	Illegal Limo	11/23/08	333 Columbus /C
081265550	Defrauding Taxi Driver	11/26/08	1331 Van Dyke /C
081276870	Illegal Limo	11/29/08	250 Beach /C
081277414	Illegal Limo	11/29/08	333 O'Farrell /C
081277533	Illegal Limo	11/29/08	495 Geary /C
081277737	Illegal Limo	11/29/08	Columbus @ Stockton/C
081277840	OTC Illegal Taxi	11/29/08	Quesada @ Selby /C
081282231	Lost Property	11/30/08	SFO /

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# December 2008 Monthly Police Reports

081287190	Taxi Driver Viol	12/02/08	Market @ Mont	/C
081287366	Taxi Driver Viol	12/02/08	5 <sup>th</sup> @ Market	/C
081300651	Taxi Driver Viol	12/05/08	16 <sup>th</sup> @ Mission	/C
081301245	Illegal Limo	12/05/08	Stockton @ Green	/C
081301358	Illegal Limo	12/06/08	Union @ Stockton	/C
081301455	OTC Illegal Taxi	12/06/08	Columbus @ Union	/C
081301643	Illegal Limo	12/06/08	548 Green	/C
081304976	Illegal Limo	12/06/08	Stockton @ Union	/C
081305140	OTC Illegal Taxi	12/06/08	Calif @ Montgomery	/C
081305429	Illegal Limo	12/07/08	435 California	/C
081305598	Illegal Limo	12/07/08	Columbus @ Stockton	/C
081310901	Taxi Driver Viol	12/08/08	Polk @ McAllister	/C
081318911	Taxi Driver Viol	12/10/08	3 <sup>rd</sup> @ Mission	/C
081319016	Taxi Driver Viol	12/10/08	3 <sup>rd</sup> @ Market	/C
081323653	Illegal Limo	12/11/08	Green @ Columbus	/C
081322263	OTC Illegal Taxi	12/11/08	2238 Geary Blvd	/C
081323766	Illegal Limo	12/11/08	766 Vallejo	/C
081323493	Illegal Limo	12/11/08	333 O Farrell	/C
081326550	Illegal Limo	12/12/08	555 California	/C
081330238	Illegal Limo	12/13/08	Ellis @ Taylor	/C
081330090	Illegal Limo	12/13/08	Pine @ Mason	/C

081330642	Illegal Limo	12/13/08	Jackson @ Columbus /C
081330921	Illegal Limo	12/14/08	Broadway @ Columb/C
081330959	Illegal Limo	12/14/08	Stockton @ Union /C
081330783	Illegal Limo	12/14/08	Mont @ California /C
081331082	Illegal Limo	12/14/08	100 Columbus /C
081333737	OTC Illegal Taxi	12/15/08	Stockton @ Sutter /C
081340130	Taxi Driver Viol	12/16/08	Post @ Powell /C
081340356	Illegal Limo	12/16/08	1000 Harrison /C
081348435	Illegal Limo	12/18/08	Market @ C Magnum /C
081348065	Illegal Limo	12/18/08	Kearney @ Calif /C
081351591	Illegal Limo	12/19/08	Steuart @ Mission /C
081351751	Illegal Limo	12/19/08	Mission @ Steuart /C
081351381	Illegal Limo	12/19/08	O'Farrell @ Mason /C
081352248	OTC Illegal Taxi	12/19/08	Front @ Sacramento /C
081352464	Illegal Limo	12/20/08	483 Broadway /C
081352709	Illegal Limo	12/20/08	Broadway @ Kearney/C
081352549	Illegal Limo	12/20/08	Columbus @ Vallejo /C
081352624	Illegal Limo	12/20/08	Broadway @ Grant /C
081361186	Taxi Driver Viol	12/22/08	Hermann @ Fillmore /C
081361318	Taxi Driver Viol	12/22/08	Fillmore @ Duboce /C
081359523	OTC Illegal Taxi	12/22/08	Sutter @ Stockton /C
081376561	Illegal Limo	12/27/08	118 King /C
081376351	OTC Illegal Taxi	12/27/08	Filbert @ Fillmore /C

081376232	Illegal Limo	12/27/08	Mission @ Steuart	/C
081376486	Illegal Limo	12/27/08	Mission @ Steuart	/C
081376925	Illegal Limo	12/28/08	Columbus @ Vallejo	/C
081382217	Taxi Driver Viol	12/29/08	3 <sup>rd</sup> @ Mission	/C
081386435	Taxi Driver Viol	12/30/08	Webster @ Page	/C
081391246	OTC Illegal Limo	12/31/08	Bay @ Samsome	/C
081391042	Illegal Limo	12/31/08	Columbus @ Mason	/C
081391183	OTC Illegal Taxi	12/31/08	Embarcadero @ Bay	/C
081391365	OTC Illegal Taxi	12/31/08	Embarcadero @ Mark	/C

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## SAN FRANCISCO POLICE DEPARTMENT *TAXICAB DETAIL*

QUARTERLY PROSPECTIVE ACTIVITY REPORT FOR THE FOURTH QUARTER OF 2008.

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## San Francisco Taxi Commission- 311 Report

### 2007-Taxi Complaints by Type/Month

Complaint Type	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Totals
NoShow	1	4	2	4	7	8	12	38
Other	4	16	29	25	33	25	30	162
ServiceFailuretoComply	1	4	8	6	4	4	3	30
ServiceFareRefusal	1	8	6	3	9	9	6	42
ServiceHighFlagging		1		1		1		3
ServiceOvercharging		9	2	3	6	5	6	31
ServiceRudeDiscourteous			6	23	25	31	28	113
UnsafeDriving	1	26	25	28	27	30	25	162
VehicleCondition		3	1	1	2	1	2	10
Totals	8	71	79	94	113	114	112	591

### 2007-Taxi Lost & Found Claims

	Jun 07	Jul 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Total
Taxi Lost Found High								
Taxi Lost Found High_Archived	4	4	3	6	7	9	4	37
Taxi Lost Found Low								
Taxi Lost Found Low_Archived	9	95	89	73	93	87	85	531
Total	13	99	92	79	100	96	89	568

### 2008-Taxi Complaints by Type/Month

Complaint Type	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08	Jul 08	Aug 08	Sep 08	Oct 08	Nov 08	Dec 08	Totals
NoShow	3	3	3	4	2	2	1	3	4	8	5	2	40
Other	22	24	30	20	22	24	14	25	36	15	15	12	259
ServiceFailuretoComply	10	11	7	8	11	10	10	6	20	17	8	2	120
ServiceFareRefusal	6	7	7	14	7	10	10	6	10	16	6	6	105
ServiceHighFlagging		3		1		2	2			1		2	11
ServiceOvercharging	3	3	8	8	10	10	12	7	8	7	5	6	87
ServiceRudeDiscourteous	20	10	23	20	18	26	27	26	23	30	22	27	272
UnsafeDriving	20	27	32	40	28	34	43	44	29	37	33	30	397
VehicleCondition			3	2	3	1	1	1	1	1	1	5	19
Totals	84	88	113	117	101	119	120	118	131	132	95	92	1310

### 2008-Taxi Lost & Found Claims

	Jan 08	Feb 08	Mar 08	Apr 08	May 08	Jun 08	Jul 08	Aug 08	Sep 08	Oct 08	Nov 08	Dec 08	Total
Taxi Lost Found High													
Taxi Lost Found High_Archived	12	6	11	8	7	6	8	15	21	6	8	15	111
Taxi Lost Found Low													
Taxi Lost Found Low_Archived	100	104	98	97	133	119	105	146	107	101	124	138	1272
Taxi Lost Found Low_Archived	112	114	109	105	140	125	113	161	128	107	132	153	1499

