

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	97.1%	21	15	45

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	24	24	0%
CABLE CAR	26	27	4%
WOODS	154	183	19%
KIRKLAND	115	136	18%
FLYNN	103	111	8%
POTRERO 40'	49	62	27%
POTRERO 60'	42	48	14%
PRESIDIO	121	128	6%
TOTAL	752	836	11%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	30	9	6	14	1
Flynn	195	46	16	9	20	1
Green	228	49	21	13	15	0
Kirkland	197	35	16	7	10	2
Potrero	233	33	14	10	8	1
Presidio	213	28	9	10	8	1
Woods	358	57	11	19	21	6
TOTAL	1,553	278	96	74	96	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
07:48 04/11/12	653	28	8357	DALY CITY BART (IB)	DIRTY COACH	07:48	08:57	
			1226186	INSP A. MOLINA (1T67A), MGR J. STUART (1L1), DCPD UNIT 46, DCFD ENG 96, MEDIC CMR 20, ALL RESPONDED, MGRS* D. PUGLISI (2M8), A, ANTONIO (5M8), M, ESPINOZA (1M1), DISP*, CLAIMS 6A45*, PEER ASST*, INSP E. MORRIS (1T60A) TRANSPORTED RESCUE OPER #2261 TO SCENE, VIDEO* VEH DELAY: 01:09				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:16 04/11/12	862	31BX	8041	PINE & SANSOME (IB)	ACCIDENT (COACH & AUTO) HIT & RUN	08:16	08:44
			1226063	INSP B. HENDERSON RESPONDED, AUTO MADE CONTACT WITH COACH, AUTO LEFT SCENE, NO DAMAGE TO COACH, NO INJURIES, NO 799 VEH DELAY: 00:28			
13:22 04/11/12	64	1	5490	SACRAMENTO & SANSOME (OB)	ALLEGED ACCIDENT & AUTO	13:22	
			1226265	SEE INTERVIEW TAG #			
13:22 04/11/12	64	1	5490	GEARY & 33RD AVE (IB)	INTERVIEW ALLEGED ACCIDENT & AUTO	14:05	15:25
			1226266	INSP J. GIANG, SYSTEM SAFETY*, VIDEO*, 6A45* VEH DELAY: 01:20			
13:31 04/11/12	163	44	8157	PORTOLA & OSHAUGHNESSY (IB)	ALLEGED ACCIDENT COACH & TRUCK	13:00	
			1226229	SEE INTERVIEW TAG #1226230			
13:31 04/11/12	163	44	8157	CALIFORNIA & 7TH AVE (OB)	INTERVIEW ALLEGED ACCIDENT COACH & TRUCK	14:13	14:18
			1226230	INSP J. GIANG, VIDEO*, 6A45*, SYSTEM SAFETY*, NO MERIT, NO DAMAGE VEH DELAY: 00:05			
13:45 04/11/12	356	24	5433	DIVISADERO & OFARRELL (OB)	ACCIDENT COACH & TAXI	13:45	14:25
			1226216	INSP B. LUM, SYSTEM SAFETY*, 6A45*, MINOR DAMAGE TO LEFT REAR OF COACH, VIDEO* VEH DELAY: 00:40			
16:10 04/11/12	38	J	1457	CHURCH & DUBOCE (OB)	718 - LRV/AUTO - NO INJURIES	15:59	16:10
			1226239	CAR SENT TO THE MINT YARD - J. CASTILLO 4M2 AND MRU 4S35 BOTH RESPONDED - RELIEF 120-J TO PULLOUT - JIM KELLY, D. PUGLISI, SYSTEM SAFETY, VIDEO, CLAIMS AND DISPATCHER ALL NOTIFIED - LSGP GIVEN SI GREEN N/R [EOR 16:18] VEH DELAY: 00:19			
16:24 04/11/12	742	12	8346	FOLSOM BETWEEN 18TH ST & 19TH ST (OB)	ACCIDENT COACH & AUTO	16:24	16:48
			1226280	INSP K. JOMOC, SYSTEM SAFETY*, VIDEO*, 6A48*, MINOR DAMAGE TO LEFT REAR CORNER OF COACH, NO 799 VEH DELAY: 00:24			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:53 04/11/12	180	31	5603	EDDY & SCOTT (OB)	SFPD ACTIVITY	19:53	20:12
				1226309	INSP GEETER, A (1T62B) RESP. 4M3*. VEH DELAY: 00:19 LINE DELAY: 00:27	19:53	20:20

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:40 04/11/12	151	F	1050	EMBARCADERO (IB)	BLOCKED BY AUTO	05:40	06:09
				1226164	LSGP*, ADGP*, 311*, SFPD, INSP J HICKEY, INSP L HAYNES, INSP G PINTO CLEARED VEH DELAY: 00:29 LINE DELAY: 00:29	05:40	06:09
14:51 04/11/12	53	M	1523	CHURCH STATION (OB)	DEFECTIVE DOOR EXTENSION	14:48	15:10
				1226236	[LRV2=1425]IN SERVICE TO METRO - MRU 4S35 RESPONDED AND CLEARED INSPECTOR D. DIAL, 311, 2M8 ALL NOTIIED - LSGP AND PA BOTH GIVEN SI GREEN 1523 @16:22 VEH DELAY: 01:34 LINE DELAY: 00:22	14:48	15:10
19:53 04/11/12	180	31	5603	EDDY & SCOTT (OB)	SFPD ACTIVITY	19:53	20:12
				1226309	INSP GEETER, A (1T62B) RESP. 4M3*. VEH DELAY: 00:19 LINE DELAY: 00:27	19:53	20:20
21:04 04/11/12	160	45	5569	UNION & GOUGH (OB)	OPEN FEEDER F-12 / M-2	21:04	21:37
				1226323	INP D. FONG RESP VEH DELAY: 00:33 LINE DELAY: 00:33	21:04	21:37
21:05 04/11/12	436	22	5475	FILLMORE & CALIFORNIA (OB)	BROKEN TROLLEY SHOE / OPEN FEEDER F-12 & M-2	21:00	21:45
				1226310	INSP A. GEETER RESP INSP D. FONG RESP PRES TRK 092 RESP OH LINE TRK 819 RESP SENIOR MGR PAGED 311* SI POTRERO N/R [EOR 21:37] VEH DELAY: 00:37 LINE DELAY: 01:00	21:00	22:00