

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, APRIL 14, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|------------|--------------------------|-----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 819 | 93.2% | 41 | 15 | 66 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 63 | 104 | 65% |
| F LINE | 24 | 24 | 0% |
| CABLE CAR | 25 | 30 | 20% |
| WOODS | 84 | 185 | 120% |
| KIRKLAND | 60 | 139 | 132% |
| FLYNN | 82 | 107 | 30% |
| POTRERO 40' | 42 | 68 | 62% |
| POTRERO 60' | 39 | 53 | 36% |
| PRESIDIO | 68 | 126 | 85% |
| TOTAL | 487 | 836 | 72% |

3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 95 | 15 | 5 | 7 | 2 | 1 |
| Flynn | 150 | 23 | 13 | 8 | 2 | 0 |
| Green | 142 | 22 | 4 | 13 | 4 | 1 |
| Kirkland | 125 | 28 | 12 | 11 | 5 | 0 |
| Potrero | 148 | 30 | 16 | 10 | 2 | 2 |
| Presidio | 140 | 22 | 8 | 8 | 5 | 1 |
| Woods | 162 | 27 | 13 | 9 | 4 | 1 |
| TOTAL | 962 | 167 | 71 | 66 | 24 | 6 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 08:52 04/14/12 | 618 | 28 | 8325 | JOHN DALY & JUNIPERO SERRA (OB) | ACCIDENT, COACH/AUTO, MINOR, NO INJURIES | 08:52 | 09:57 |
| | | | 1226696 | INSP R. JONES CLEARED. NO OP 799. VIDEO*, S/S*, CLAIMS 6A45 VEH DELAY: 01:05 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|-------------------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 12:33 04/14/12 | 437 | 8X | 6267 | 3RD STREET & BRYANT (IB) | COACH / AUTO ACCIDENT - NO INJURIES | 12:33 | 13:42 |
| | | | 1226784 | INSPECTOR K. JOMOC CLEARED, INSPECTOR J. FLORES RESPONDED, KIRKLAND RCS 091 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:09 | | | |
| 13:22 04/14/12 | 504 | 8X | 6236 | 4TH STREET & MARKET (OB) | FALL ONBOARD (AID REFUSED) | 13:22 | 14:05 |
| | | | 1226765 | INSPECTOR J. FLORES CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, 1 PASSENGER CLAIMED INJURY - REFUSED AID, NO 799 VEH DELAY: 00:43 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|----------------------|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 05:35 04/14/12 | 25 | M | 1495 | SAN JOSE AVENUE & NIAGARA (OB) | SLEEPER | 05:59 05:59 | 06:20 06:20 |
| | | | 1226709 | LSGP*, ADGP*, INSP F CADELINA CLEARED VEH DELAY: 00:21 LINE DELAY: 00:21 | | | |
| 07:57 04/14/12 | 25 | M | 1495 | SAN JOSE & GENEVA AVENUE (IB) | SLEEPER | 07:56 07:56 | 08:22 08:22 |
| | | | 1226713 | LSGP*, ADGP*, INSP D DIAL*, INSP R NORWOOD*, INSP F CADELINA, SFPD # 3-H-200 & # 3-H-2A CLEARED LINE DELAY: 00:26 | | | |