

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 16, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,246</b>	<b>95.7%</b>	<b>34</b>	<b>20</b>	<b>48</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>109</b>	<b>-4%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>27</b>	<b>4%</b>
<b>WOODS</b>	<b>154</b>	<b>179</b>	<b>16%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>129</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>70</b>	<b>43%</b>
<b>POTRERO 60'</b>	<b>42</b>	<b>50</b>	<b>19%</b>
<b>PRESIDIO</b>	<b>121</b>	<b>127</b>	<b>5%</b>
<b>TOTAL</b>	<b>752</b>	<b>825</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	127	26	6	4	11	5
Flynn	195	41	15	8	18	0
Green	225	53	26	14	12	1
Kirkland	196	42	12	17	12	1
Potrero	226	34	18	3	10	3
Presidio	212	37	14	13	10	0
Woods	361	61	22	13	24	2
<b>TOTAL</b>	<b>1,542</b>	<b>294</b>	<b>113</b>	<b>72</b>	<b>97</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:55 04/16/12	25	31	5536	CABRILLO & LA PLAYA (IB)	OPERATOR	05:54	06:52
		<b>1226969</b>		INSP. R. JONES, SFFD ENG. 34, MEDIC 77 RESP. OP STEPS OFF COACH AND PULLS CALF MUSCLE. TRNSP. TO KAISER HOSP., 1L1*, DISP*, VIDEO*N/R [EOR 12:34] VEH DELAY: 06:40			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:00 04/16/12			015	PORTOLA & GLENVIEW	ACCIDENT, NON-REVENUE AUGER TRUCK 015/MTA CONTRACTOR PRIVATE AUTO, MINOR	09:00	09:55
	<b>1227006</b>			INSP. A. MOLINA CLEARED. S/S*, CLAIMS 6A01*, T. LIPPS*, N. POPP*. OPEN MAINTENANCE DOOR ALLEDGEDLY CONTACTS AUTO. <b>VEH DELAY: 00:55</b>			
10:56 04/16/12	121	54	8411	INGALLS & UNDERWOOD (OB)	ACCIDENT (COACH / AUTO, H/R), NO INJURY	10:58	11:23
	<b>1226901</b>			INSP CLARK, J (1T65) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A01*. <b>VEH DELAY: 00:25</b>			
13:44 04/16/12	379	41	7122	HOWARD BETWEEN 7TH STREET & 8TH STREET (OB)	EMERGENCY ALARM	13:44	13:56
	<b>1226996</b>			POTRERO TOWER CLEARED, INSPECTOR A. BANIAS RESPONDED, SFPD - CAD #1797*, NO MERIT - COACH STILL IN POTRERO DIVISION YARD, NOT YET IN SERVICE <b>VEH DELAY: 00:12</b>			
14:02 04/16/12	058	KT	1530	3RD ST & EGBERT ST (OB)	NO PERMISSIVE SIGNAL TO CROSS UPRR TRACKS.	14:02	14:11
	<b>1227018</b>			INSP G PINTO, MCGRAY & SIGNAL CREW #501 ON SCENE, INSP FLAGGING TRAINS THROUGH, SFPD* OF NO TRAFFIC SIGNALS FOR AUTOS NORTH/SOUTHBOUND, UPRR*, 311*. <b>VEH DELAY: 00:09 LINE DELAY: 00:09</b>		<b>14:02</b>	<b>14:11</b>
14:04 04/16/12	064	KT	1532	3RD ST & EGBERT ST (IB)	NO PERMISSIVE SIGNAL TO CROSS UPRR TRACKS.	14:04	14:11
	<b>1227020</b>			INSP G PINTO, MCGRAY & SIGNAL CREW #501 ON SCENE, INSP FLAGGING TRAINS THROUGH, SFPD* OF NO TRAFFIC SIGNALS FOR AUTOS NORTH/SOUTHBOUND, UPRR*, 311*. <b>VEH DELAY: 00:07 LINE DELAY: 00:07</b>		<b>14:04</b>	<b>14:11</b>
14:40 04/16/12	049	29	8189	25TH AVENUE & LINCOLN (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	14:40	
	<b>1227023</b>			INSPECTOR A. WONG*, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A01)*, SEE OCC #1227064			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:18 04/16/12	523	8X	6213	GENEVA & NAPLES (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:18	
					INSPECTOR A. GEETER CLEARED, SFPD UNIT #3H15D RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799		
17:29 04/16/12	127	N	1464	JUDAH ST & 44TH AVE (IB)	ACCIDENT, LRV & AUTO, HIT & RUN BY MOTORIST WHO RAN STOP SIGN, NO INJURIES REPORTED.	17:29	17:53
					[LRV2=1504]INSP C GONZALEZ CLEARED, SFPD ON SCENE, ONE MOTOR COACH SHUTTLE, ONE RUN S/B JUDAH ST/SUNSET BLVD FOR IB SERVICE, INCIDENT TRAIN CONTINUED IN SERVICE TO MINT YARD, MRU 4S35 CHECKED & FOUND MODERATE COUPLER DAMAGE., INSP J CHAVEZ CAR TRADED WITH P/I RUN 78/N, VIDEO PULL*, SS/SAFETY & RAILS* BY PHONE & PAGE SI MINT YARD 1511<>1519 @19:20 <b>VEH DELAY: 01:51 LINE DELAY: 00:24</b>	17:29	17:53
17:39 04/16/12	118	N	1514	(OB)	SERVICE/SCHEDULE ADJUSTMENT FOR 13-MINUTES LATE AND I/B SERVICE GAP FROM MUNI INVOLVED NON INJURY ACCIDENT.	17:39	
					[LRV2=1491]SERVICE / SCHEDULE ADJUSTMENT FOR 13 MINUTES LATE AND I/B SERVICE GAP FROM MUNI INVOLVED NON – INJURY INCIDENT. OPERATOR* BY OCC, FOLLOWER RUN 119/N/1509-1430 DIRECTLY BEHIND TO ACCOMMODATE PASSENGERS.		
17:40 04/16/12	463	14	7127	MISSION & 13TH STREET (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:40	
					INSPECTOR M. PORTER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, MINOR DAMAGE TO COACH, NO 799		
20:16 04/16/12	110	T	1472	3RD STRET & DONNER (IB)	ACCIDENT (LRV AND TRUCK)	20:16	20:55
					DISPATCHED SHOP UNIT 20 AND INSPECTOR MCCRAY TO SCENE. J.KELLY, SYSTEM SAFETY, CLAIMS (6-A-48) AND VIDEO*. SFPD RESPONDED, TOO. SI METRO EAST 1404<>` @22:50 <b>VEH DELAY: 02:34 LINE DELAY: 00:39</b>	20:16	20:55

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:43 04/16/12	156	F	1080	17TH & CASTRO (IB)	PROPULSION	07:43	
			<b>1227033</b>	RUN 158/F/1050 RESCUE CAR PCC SHOP,4C55,4S48,LSGP SI GREEN N/R [EOR 13:59] <b>VEH DELAY: 06:16 LINE DELAY: 00:22</b>		<b>07:43</b>	<b>08:05</b>
17:29 04/16/12	127	N	1464	JUDAH ST & 44TH AVE (IB)	ACCIDENT, LRV & AUTO, HIT & RUN BY MOTORIST WHO RAN STOP SIGN, NO INJURIES REPORTED.	17:29 <b>17:29</b>	17:53 <b>17:53</b>
			<b>1227113</b>	[LRV2=1504]INSP C GONZALEZ CLEARED, SFPD ON SCENE, ONE MOTOR COACH SHUTTLE, ONE RUN S/B JUDAH ST/SUNSET BLVD FOR IB SERVICE, INCIDENT TRAIN CONTINUED IN SERVICE TO MINT YARD, MRU 4S35 CHECKED & FOUND MODERATE COUPLER DAMAGE., INSP J CHAVEZ CAR TRADED WITH P/I RUN 78/N, VIDEO PULL*, SS/SAFETY & RAILS* BY PHONE & PAGE SI MINT YARD 1511<>1519 @19:20 <b>VEH DELAY: 01:51 LINE DELAY: 00:24</b>			
20:16 04/16/12	110	T	1472	3RD STRET & DONNER (IB)	ACCIDENT (LRV AND TRUCK)	20:16 <b>20:16</b>	<b>20:55</b>
			<b>1227054</b>	DISPATCHED SHOP UNIT 20 AND INSPECTOR MCCRAY TO SCENE. J.KELLY, SYSTEM SAFETY, CLAIMS (6-A-48) AND VIDEO*. SFPD RESPONDED, TOO. SI METRO EAST 1404<>` @22:50 <b>VEH DELAY: 02:34 LINE DELAY: 00:39</b>			

**5. NX Bus Express**

<b>Ridership</b>	<b>Counts</b>
<b>Morning</b>	<b>704</b>
<b>Afternoon</b>	<b>719</b>
<b>TOTAL</b>	<b>1,423</b>

<b>Vehicle Availability</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>