

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 19, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	98.1%	11	13	48

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	24	0%
CABLE CAR	26	27	4%
WOODS	154	184	19%
KIRKLAND	115	128	11%
FLYNN	103	108	5%
POTRERO 40'	49	66	35%
POTRERO 60'	42	49	17%
PRESIDIO	121	126	4%
TOTAL	752	820	9%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	130	26	10	7	9	0
Flynn	190	32	14	2	15	1
Green	223	47	22	7	16	2
Kirkland	199	33	14	7	11	1
Potrero	226	25	11	5	8	1
Presidio	215	37	13	12	10	2
Woods	351	53	15	11	24	3
TOTAL	1,534	253	99	51	93	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:47 04/19/12	52	5	5529	FULTON & 40TH AVE (IB)	ACCIDENT COACH & AUTO, NO INJURY	08:47	09:34
			1227419	INSP MORRIS CLEARED. MINOR DAMAGE TO BOTH COACH & AUTO. NO OP 799. VIDEO*. CLAIMS 6A01*. SYSTEM SAFETY*. VEH DELAY: 00:47			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:53 04/19/12	426	14L	6277	MISSION & 3RD & 4TH ST (OB)	ALLEGED FALL BOARDING	10:53	11:46
			1227480	INSP HENDERSON MGR ESPINOZA* SS. CLAIMS 6A01.VIDEO.SFPD # 3B11A CASE # 120309627 .OH SCEEN MALE ON GROUND CITIZEN CALLED MEDIC # 8 AND THEY TRANSP MALE TO SFGH.PATRON WALKING OVER TO THE REAR DOORS AND KNOCKED ON DOOR AS OP. PULLED OFF LOST BALANCE AND FELL. OP HAD NO KNOWLEDGED 2ND COACH ALSO INTERVIEWED. 459/14L/6271 ID# 0674 ALSO OP, HAD NO KNOWLEDGED. NO COACH # GIVEN. VEH DELAY: 00:53			
11:37 04/19/12	714	43	8327	JUDSON & GENNEESSE (IB)	ILL PASSENGER	11:37	12:26
			1227492	INSP WONG MEDIC # 59 TRANSP TO CAL PAC HOSP VEH DELAY: 00:49			
12:05 04/19/12	009	31	5505	EDDY & MASON (IB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	12:05	12:28
			1227458	INSPECTOR A. WONG CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A01)*, MINOR DAMAGE TO COACH, UNKNOWN DAMAGE TO AUTO - AUTO ADA LICENSE PLATE #83245, COACH WAS IN BUS ZONE, NO 799 VEH DELAY: 00:23			
12:59 04/19/12	046	3	5638	SACRAMENTO & WALNUT (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	12:59	13:25
			1227457	INSPECTOR B. LUM CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A01)*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:26			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:15 04/19/12	046	3	5638	SACRAMENTO & PRESIDIO (IB)	COACH / FIXED OBJECT - NO INJURIES REPORTED	13:15	14:45
					INSPECTOR B. LUM CLEARED, INSPECTOR L. BROWN RESPONDED, PRESIDIO SHOP 092 RESPONDED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A01)*, A. ANDREWS (4M3)*, NO 799 SI PRESIDIO N/R [EOR 15:16] VEH DELAY: 02:01		
14:38 04/19/12	084	30	5595	4TH STREET & TOWNSEND (OB)	COACH / COACH ACCIDENT (NO INJURIES REPORTED) - SEE OCC #1227496	14:38	16:00
					INSPECTOR M. PORTER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, A. ANDREWS (4M3)*, J. KELLY*, M.A. TRAVIS*, D. FRANKS (VOICE)*, OPERATOR STATED NO KNOWLEDGE OF INCIDENT, NO 799 VEH DELAY: 01:22		
14:38 04/19/12	145	3	5624	SUTTER & POWELL (OB)	COACH / COACH ACCIDENT (NO INJURIES REPORTED) SEE OCC #1227498	14:38	15:05
					INSPECTOR R. STANTON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, A. ANDREWS (4M3)*, J. KELLY*, M. A. TRAVIS*, D. FRANKS (VOICE)*, OPERATOR STATED TO HIGHBAND 2 THAT COACH #5595 POLES CAME INTO CONTACT WITH COACH #5624 POLES, NO 799 VEH DELAY: 00:27		
15:59 04/19/12	727	2	8189	CLEMENT & 6TH AVENUE (IB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	15:59	16:43
					INSPECTOR J. GIANG CLEARED, SFPD UNIT #4B2G RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, NO DAMAGE TO COACH, NO DAMAGE TO AUTO, NO 799 VEH DELAY: 00:44		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:11 04/19/12	093	3	5506	PRESIDIO & SACRAMENTO (IB)	ILL OPERATOR - SICK ON RUN (DIZZINESS)	16:11	16:35
			1227518	INSPECTOR L. DAVIS CLEARED, SFFD MEDIC #59 - CAD #267 RESPONDED, RESCUE OPERATOR #2991 RESPONDED, PRESIDIO DISPATCHER*, SENIOR MANAGEMENT PAGED*, OPERATOR TRANSPORTED TO KAISAR HOSPITAL SI PRESIDIO N/R [EOR 19:07] VEH DELAY: 02:56			
16:20 04/19/12	135	30	5496	4TH STREET & TOWNSEND (OB)	ILL OPERATOR - SICK ON RUN	16:24	17:10
			1227565	INSPECTOR M. PORTER CLEARED, INSPECTOR L. BROWN RESPONDED, AMERICAN MEDICAL RESPONCE AMBULANCE #283 - CAD #283 RESPONDED, RESCUE OPERATOR #2621 RESPONDED, PRESIDIO DISPATCHER*, OPERATOR TREATED AND RELEASED, OPERATOR RODE BACK WITH RESCUE OPERATOR TO PRESIDIO DIVISION SI PRESIDIO N/R [EOR 20:59] VEH DELAY: 04:35			
17:18 04/19/12	112	21	5606	MARKET & POWELL (OB)	VANDALISM	17:18	17:53
			1227585	INSPECTOR R. STANTON CLEARED, SFPD*, VIDEO* VEH DELAY: 00:35			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:26 04/19/12	33	N	1405	JUDAH & 27TH AVE (OB)	PROPULSION	10:26 10:26	11:24
				1227478	[LRV2=1489]4T40,4T75,4S50,4S24,4S23*SS,STAFF*U-PAGE SWITCHBACK JUDAH/19TH AVE OB/IB CAR 1489 BACK IN SERVICE SI GREEN N/R [EOR 11:59] VEH DELAY: 01:33 LINE DELAY: 00:58		
12:58 04/19/12	083	J	1414	DUBOCE PORTAL RIGHT & SIGNAL D-4 (IB)	ATCS FAILED ENTRY	12:58 12:58	14:00 14:00
				1227482	OPERATOR & OCC CLEARED, INSP R GUZMAN* & AUTHORIZED VEH DELAY: 01:02 LINE DELAY: 01:02		

5. NX Bus Express

Ridership	Counts
Morning	490
Afternoon	353
TOTAL	843

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%