

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 23, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,246	96.2%	23	24	45

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	24	0%
CABLE CAR	26	27	4%
WOODS	154	180	17%
KIRKLAND	115	130	13%
FLYNN	103	109	6%
POTRERO 40'	49	74	51%
POTRERO 60'	42	51	21%
PRESIDIO	121	123	2%
TOTAL	752	826	10%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	32	13	8	10	1
Flynn	192	30	9	5	15	1
Green	225	48	17	13	17	1
Kirkland	199	42	21	12	8	1
Potrero	233	39	22	8	7	2
Presidio	216	46	20	14	10	2
Woods	352	56	17	11	24	4
TOTAL	1,545	293	119	71	91	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:10 04/20/12	757	47	8005	NORTH POINT & POLK (OB)	ACCIDENT, COACH / AUTO (HIT & RUN)	00:10	00:40
			1227554	INSP. ALDANA CLEARED, NO IJURIES REPORTED NO DAMAGE TO COACH, VIDEO* VEH DELAY: 00:30			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:21 04/20/12			651	WEST PORTAL & ULL0A (OB)	ACCIDENT MUNI TRUCK & AUTO (INTOXICATED MALE HIT TRK#651) NOT DAMAGE TO MUNI TRUCK	01:21	01:55
	1227609			CAD # 185 , CASE # 120-312-056, ONE ARREST. 4-T-79 H. HENLEY SFPD 3-I-11-E VEH DELAY: 00:34			
07:38 04/20/12	10	9	8174	BAYSHORE & SILVER (IB)	ACCIDENT COACH/TRUCK	07:38	08:26
	1227628			INSP WONG . SS* 6A01* VIDEO NO DAMAGE VEH DELAY: 00:48			
08:08 04/20/12	061		01	CALIFORNIA & LAUREL (OB)	SFPD REQUESTED	08:08	08:36
	1227632			INSP LUM, B (1T62), SFPD RESP. NO SUSPECT ON COACH. VEH DELAY: 00:28			
12:06 04/20/12	660	43	8205	PRESIDIO & LETTERMAN (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	12:06	13:49
	1227679			INSPECTOR J. JIANG CLEARED, FLYNN RCS 201 RESPONDED, PARK POLICE UNIT #815 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, CASE #4061, NO 799 VEH DELAY: 01:43			
14:00 04/20/12	426	14	7057	MISSION & COLLEGE (OB)	COACH / PARKED CAR - NO INJURIES REPORTED	14:00	15:27
	1227719			INSPECTOR C. SOLINGER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 01:27			
14:06 04/20/12	163	44	8133	6TH AVENUE & CALIFORNIA (OB)	FALL ALIGHTING - OPERATOR	14:06	15:14
	1227699			INSPECTOR B. LUM CLEARED, INSPECTOR K. JOMOC RESPONDED, RESCUE OPERATOR, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, WOODS DISPATCHER*, D. HILL*, M.T. ALLEN*, SENIOR MANAGEMENT PAGED*, PEER ASSISTANCE*, TWU 250A*, SI WOODS N/R VEH DELAY: 01:08			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:25 04/20/12	005	44	8177	SAN BRUNO & SILVER (OB)	COACH AUTO ACCIDENT - NO INJURIES REPORTED	15:25	16:33
				1227744	INSPECTOR J. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:08		
16:20 04/20/12	090	18	8441	LEGION OF HONOR (OB)	FALL ALIGHTING - AID REFUSED (PASSENGER WALKED AWAY)	16:20	17:05
				1227752	INSPECTOR S. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)* VEH DELAY: 00:45		
16:47 04/20/12	135	30	5616	3RD STREET & MISSION (OB)	ALLEGED COACH / COACH ACCIDENT - NO DAMAGE	16:47	17:24
				1227754	INSPECTOR E. DENNIS CLEARED, VIDEO*, NO 799 VEH DELAY: 00:37		
21:55 04/20/12	516	38	6219	GEARY & 20TH AVENUE (OB)	FALL ALIGHTING (LEAVING)	21:33	22:27
				1227842	OPERATOR CLEARED, DISPATCHER*, VIDEO* VEH DELAY: 00:54		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:10 04/20/12	000	N/A	1077	19TH AVENUE & CHESTER ST (OB,PI)	NO FORWARD MOTION	14:10	14:40
				1227686	SENIOR STAFF/SYSTEM SAFETY; MRU 4S44 ASSISTED. INSP C GONZALEZ & G PINTO RESPONDED. ^M^ LINE WAS SWITCHED BACK OB TO IB @ SF STATE. 2 M/C SHUTTLES WERE USED TO COVER THE GAP. LSGP/ADGP. L M C, 311 CENTER & INSP L KUO* VEH DELAY: 00:30 LINE DELAY: 00:30	14:10	14:40