

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, APRIL 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	96.8%	14	26	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	23	-4%
CABLE CAR	26	27	4%
WOODS	154	176	14%
KIRKLAND	115	132	15%
FLYNN	103	111	8%
POTRERO 40'	49	61	24%
POTRERO 60'	42	52	24%
PRESIDIO	121	136	12%
TOTAL	748	826	10%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	29	12	5	12	0
Flynn	190	42	19	7	16	0
Green	224	45	20	10	15	0
Kirkland	193	38	19	8	11	0
Potrero	230	31	15	7	8	1
Presidio	213	32	12	8	10	2
Woods	350	49	18	8	22	1
TOTAL	1,525	266	115	53	94	4

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:24 04/24/12	170	31	5559	BALBOA & 6TH AVENUE (OB)	VEHICLE ACCIDENT COACH / SHELTER	00:24	00:55
			1228198	INSP E. DENNIS RESP S/SAFETY* CLAIMS 6A45* VIDEO* 311* DISPATCHER* NO 799 NO INJURIES REPORTED AT SCENE SENOIR MGRS PAGED VEH DELAY: 00:31			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:02 04/24/12	307	14	7056	MISSION & 5TH STREET (IB)	OPERATOR ASSAULTED	08:02	09:04
				1228243 INSP Y CHAN CLEARED, MGR M ESPINOZA, INSP K JOMOK TRANSPORTED RESCUE OPERATOR ID #2801, SFPD UNIT 4M93 MADE 1 ARREST, CASE #120323906, VIDEO*, SYSTEM SAFETY*, 6-A-40* VEH DELAY: 01:02			
08:40 04/24/12	008	KT	1476	3RD ST & CHANNEL ST (OB)	ACCIDENT, LRV & TRUCK, ONE INJURY REPORTED, MODERATE DAMAGE TO BOTH VEHICLES	08:40 08:40	09:39 09:39
				1228287 MRU 4S20, 4S50, INSP R AREVALO & MGR T JULIAN ON SCENE, 4-MOTOR COACH SHUTTLES USED, KT-LINE RUNS SWITCHBACK 3RD ST/MARIN ST O/I & ONE KT-SWITCHBACK I/O EMBARCADERO STATION & 3-RUNS ROUTE CHANGED FOR OUTBOUND SERVICE FROM EMBARCADERO, OPERATOR TRANSPORTED FOR POST ACCIDENT TESTING, SS/SAFETY & BRAILS* BY PHONE & PAGE. SI MUNI METRO EAST N/R [EOR 12:15] VEH DELAY: 03:35 LINE DELAY: 00:59			
13:39 04/24/12	156	F	1079	MARKET & VAN NESS (IB)	TWO TRANSIT FARE INSPECTORS (TFI) ASSAULTED	13:38	16:45
				1228261 TONY LAMA (11M10) CLEARED, BOTH TFI'S WERE TRANSPORTED TO CHW HEALTH CENTER AT ATT PARK, BY LUANN LEE, TREATED AND RELEASED, SFPD #3B4C, CASE #120-324-647, NO ARRESTS, D. PUGLISI* VEH DELAY: 03:07			
15:20 04/24/12	078	29	8168	WINSTON & BUCKINGHAM (IB)	ACCIDENT (COACH / AUTO), NO INJURY	15:20	16:30
				1228325 INSP STANTON, R (1T67) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45*. VEH DELAY: 01:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:53 04/24/12	692	28L	8024	19TH AVE & WAWONA (OB)	ACCIDENT (COACH / AUTO) NO INJURY	15:53	17:28
					1228330		
19:33 04/24/12	732	28	8022	19TH AVENUE & NORIEGA (IB)	VEHICLE ACCIDENT COACH / AUTO	19:34	20:15
					1228357		
20:29 04/24/12	134	21	5514	MARKET & 4TH STREET (OB)	VEHICLE ACCIDENT COACH / AUTO (HIT /RUN)	20:29	20:55
					1228386		

Line Delays > 20 Minutes

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					Action Taken	Start	End
08:40 04/24/12	008	KT	1476	3RD ST & CHANNEL ST (OB)	ACCIDENT, LRV & TRUCK, ONE INJURY REPORTED, MODERATE DAMAGE TO BOTH VEHICLES	08:40 08:40	09:39 09:39
				1228287		MRU 4S20, 4S50, INSP R AREVALO & MGR T JULIAN ON SCENE, 4-MOTOR COACH SHUTTLES USED, KT-LINE RUNS SWITCHBACK 3RD ST/MARIN ST O/I & ONE KT-SWITCHBACK I/O EMBARCADERO STATION & 3-RUNS ROUTE CHANGED FOR OUTBOUND SERVICE FROM EMBARCADERO, OPERATOR TRANSPORTED FOR POST ACCIDENT TESTING, SS/SAFETY & BRAILS* BY PHONE & PAGE. SI MUNI METRO EAST N/R [EOR 12:15] VEH DELAY: 03:35 LINE DELAY: 00:59	
16:31 04/24/12	165	F	1010	MARKET & GUERRERO (OB)	NO PROPULSION	16:31 16:31	16:58 16:58
				1228338		4S30, PCC SHOP, 4S35; INSP CHAVEZ AND WILLIAMS; 2 SHUTTLES USED; RESCURE CAR 163/F/1059; TOWED TO METRO AT 2049 HOURS SI MINT YARD N/R [EOR 18:30] VEH DELAY: 01:59 LINE DELAY: 00:27	