

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 4, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,246	96.4%	21	24	48

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	27	13%
CABLE CAR	27	26	-4%
WOODS	153	187	22%
KIRKLAND	115	139	21%
FLYNN	103	113	10%
POTRERO 40'	44	68	55%
POTRERO 60'	50	49	-2%
PRESIDIO	107	125	17%
TOTAL	737	841	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	35	10	7	15	3
Flynn	195	46	15	12	19	0
Green	227	52	25	12	14	1
Kirkland	195	33	18	5	8	2
Potrero	231	33	12	7	8	6
Presidio	218	37	12	10	13	2
Woods	358	60	20	14	23	3
TOTAL	1,553	296	112	67	100	17

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:40 04/04/12	30	21	5596	FULTON & SHARDER (IB)	ACCIDENT HIT & RUN. NO INJURY	08:40	08:50
			1225067	INSP LUM. SS* VIDEO. MGR ESPINOZA* MINOR NO DAMAGE VEH DELAY: 00:10			
11:43 04/04/12	155	67	8117	ELLSWORTH & ALEMANY (IB)	ACCIDENT COACH/AUTO HIT & RUN MINOR	11:43	
			1225085	SEE OPERATOR INTERVIEW AT 24TH ST & MISSION			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:12 04/04/12	63	M	1449	19TH AVENUE & HOLLOWAY (IB)	INTOXICATED PASSENGER	16:12 16:12	16:35 16:35
			1225137	LSGP*, ADGP*, INSP T KONG*, MEDIC # 59, TRANSPORT, UCSF HOSPITAL, INSP R PARKS CLEARED; CLAIMS 6A42* VEH DELAY: 00:23 LINE DELAY: 00:23			
16:47 04/04/12	175	F	1811	MARKET & FRANKLIN (OB)	NON-INJUDRY COLLISION, MILAN CAR AND AUTO	16:47 16:47	17:07 17:07
			1225157	INSP CHAVEZ; NO DAMAGE TO MILAN CAR; MODERATE DAMAGE TO AUTO; CLAIMS 6A42*; SYSTEM SAFETY* VEH DELAY: 00:20 LINE DELAY: 00:20			
19:49 04/04/12	401	14	7105	MISSION & 2ND ST (OB)	ACCIDENT COACH & PARK AUTO, NO INJURY	19:49	20:07
			1225185	INSP A BANIAS CLEARED. NO DAMAGE TO COACH. BROKEN LEFT SIDE MIRROR OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 00:18			
20:00 04/04/12	726	28	8349	19TH AVE & TARAVAL (OB)	ACCIDENT COACH & AUTO, NO INJURY HIT & RUN.	20:00	20:31
			1225187	INSP D FONG CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. COACH WAS STOPPED AT THE BUS ZONE. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. DISP*. CLAIMS A646*. SYSTEM SAFETY*. VEH DELAY: 00:31			

Line Delays > 20 Minutes

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5. NX Bus Express

Ridership	Counts
Morning	778
Afternoon	694
TOTAL	1,472

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%