

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, FEBRUARY 10, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,229	98.5%	6	12	27

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	24	19	-21%
CABLE CAR	27	29	7%
WOODS	153	188	23%
KIRKLAND	115	133	16%
FLYNN	106	110	4%
POTRERO 40'	44	73	66%
POTRERO 60'	47	51	9%
PRESIDIO	107	120	12%
TOTAL	737	835	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	29	6	10	13	0
Flynn	197	43	7	9	25	2
Green	223	36	16	7	9	4
Kirkland	198	39	16	8	13	2
Potrero	233	35	17	10	7	1
Presidio	220	30	8	12	8	2
Woods	360	51	17	8	24	2
TOTAL	1,565	263	87	64	99	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:22 02/10/12	343	6	5401	MARKET & 4TH STREET (IB)	ALLEGED ACCIDENT, COACH/POLICE CAR	08:22	08:34
			1216475	INSP. J. JIANG CLEARED. SFPD CLAIMS NO CONTACT. NO DAMAGE FOUND. CLAIMS 6A42*, VIDEO* S/S*. NO OP 799 VEH DELAY: 00:12			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:39 02/10/12	659	38BX	8209	SANSOME & CALIFORNIA (IB)	ACCIDENT (COACH / AUTO)	08:59	10:50
			1216462	INSP WONG, J (1T60) 1RESP. INSP BROWN, L (1T66) TRANSPORTED RESCUE OP TO PULL COACH IN. MEDIC # 10 TRANSPORTED INJURED OP TO SFGH. 1M1*2M5*. 2M8*, 8M1*. SYSTEM SAFETY*, CLAIMS 6A42*. VIDEO*. PAGE SENT OUT. VEH DELAY: 01:51			
09:08 02/10/12	79	5	5612	FULTON & SCHRAEDER (OB)	PASSENGER HITS FINGER ON STANCION BAR - AID REFUSED	09:08	10:10
			1216493	INSP. B. JOHNSON CLEARED. CLAIMS 6A42*, VIDEO*. NO OP 799 VEH DELAY: 01:02			
10:31 02/10/12	2	9	8450	POTRERO & 20TH STREET (OB)	EA	10:31	10:52
			1216496	INSP. B. LIANG RESP. SFPD 3D71 CLEARED - NO MERIT VEH DELAY: 00:21			
14:13 02/10/12	370	14	7054	MISSION & 15TH STREET (IB)	COACH / TRUCK ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	14:13	
			1216523	OPERATOR CLEARED, INSPECTOR J. FLORES*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, SEE OCC #1216564			
14:17 02/10/12	96	L	1430	EMBARCADERO STATION & 217 MARKET PLATFORM (OB)	DIRTY CAR	14:17	14:19
			1216586	[LRV2=1472]MO 4C30 D. DIAL, CLAIMS 6A42, MEDIC 4 TO SFGH, CLAIMS, MRO C30, PULLED IN FOR CLEAN UP LRV, SFFD SI GREEN 1506<>1418 @16:35 VEH DELAY: 02:18			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:47 02/10/12	094	KT	1444	OCEAN AVE & VICTORIA ST (OB)	SFPD REQUESTED TRAIN HOLD FOR A ROBBERY SUSPECT SEARCH.	15:47	16:06
				1216557	SFPD UNIT 313B RESPONDED & CLEARED KT-LINE DELAY, LSGP*, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:19 LINE DELAY: 00:19		
17:05 02/10/12	513	38L	6272	GEARY & 33RD AVENUE (IB)	ROBBERY ON COACH - NO INJURIES REPORTED	17:05	18:06
				1216532	INSPECTOR S. WONG CLEARED, INSPECTOR M. FONG RESPONDED, A. ANDREWS (4M3) - VOICE MAIL*, SFPD UNIT #3G5D - CAD #2353 RESPONDED, CASE #120 115 656, COPY OF VIDEO TO BE SENT TO OFFICER STAR #1112 AT RICHMOND STATION, NO ARREST VEH DELAY: 01:01		
23:58 02/10/12	448	14	5454	MISSION & RANDALL (IB)	SFPD REQUEST	23:58	01:26
				1216646	INSP A VELACRUZE RESP, SFPD 3D11E, 3H11E CLEARED, VIDEO*, CASE # 120-116-626 VEH DELAY: 01:28		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:44 02/10/12		61		CALIFORNIA LINE (IB,OB)	SPLICE CHECK	05:55	06:45
				1216416	CABLE MACHINERY REPAIRED SPLICE, INSP. VELACRUZ, A. (1T81) TRANSPORTED OPERATORS TO PULL OUT SHUTTLE COACHES, TWO SHUTTLES USED, INSP. JAHN, A. (8C35)*, PUGLISI, D. *, KELLY, J. *, WAI, T. *, POPP, N. *, JULLIAN, T. *, BAKER, J. *, 311*. VEH DELAY: 00:50 LINE DELAY: 00:50		

5. NX Bus Express

Ridership	Counts
Morning	705
Afternoon	646
TOTAL	1,351

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%