

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, FEBRUARY 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	811	96.8%	10	16	62

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	72	110	53%
F LINE	24	20	-17%
CABLE CAR	25	32	28%
WOODS	84	186	121%
KIRKLAND	60	136	127%
FLYNN	82	108	32%
POTRERO 40'	42	71	69%
POTRERO 60'	39	47	21%
PRESIDIO	68	124	82%
TOTAL	496	834	68%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	99	19	9	6	4	0
Flynn	150	25	10	7	8	0
Green	155	23	14	7	2	0
Kirkland	128	21	10	5	6	0
Potrero	141	15	8	5	2	0
Presidio	143	19	4	10	4	1
Woods	162	23	14	4	5	0
TOTAL	978	145	69	44	31	1

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:14 02/11/12	632	19	8002	POLK & SACRAMENTO (OB)	ACCIDENT (COACH & AUTO) NO INJURY	15:14	15:59
			1216724	INSP L. BROWN (1T66) RESPONDED, MINOR DAMAGE TO AUTO, NO INJURY, CLAIMS 6A42*, SYS/SAFETY*, VIDEO* NO 799 VEH DELAY: 00:45			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:00 02/11/12	448	14	7110	MISSION BETWEEN 5TH STREET & 4TH STREET (IB)	PROPERTY DAMAGE (TROLLEY POLE / TREE BRANCH) (TREE BRANCH / AUTO)	17:00	18:16
				1216731	INSP A. MCDANIELS (1T60B), SFPD UNIT 4K108, SFFD ENG #1, DPW #452 ALL RESPONDED, TROLLEY POLE BECAME STUCK IN TREE. INSP R. STANTON (1T94) ATTEMPTING TO FREE POLE INADVERTENTLY BROUGHT TREE BRANCH DOWN ONTO AUTO, MGR* A ANDREWS (4M3), CLAIMS 6A42*, SYS/SAFETY*, VIDEO*, CASE #100118484, NO INJURY, NO 799 VEH DELAY: 01:16		
17:09 02/11/12	460	8X	6410	KEARNY & NORTH POINT (IB)	INSANE PERSON	17:04	17:31
				1216727	SFPD RESPONDED & CLEARED VEH DELAY: 00:27		
18:52 02/11/12	125	KT	1508	OCEAN & HOWTH (OB)	ACCIDENT, LRV AND AUTO	18:52	19:06
				1216767	INSP HENLEY; METRO SHOP; CLAIMS 6A45; SYSTEM SAFETY SI GREEN 1508 @19:15 VEH DELAY: 00:23 LINE DELAY: 00:14	18:52	19:06

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:57 02/11/12	125	KT	1508	METRO TERMINAL (IB)	SYSTEM SAFETY INTERVIEWED OPERATOR	22:57	23:30
				1216781	SYSTEM SAFETY CLEARED. INSP.HENLEY*, INSP.GONZALEZ*, METRO DISPATCHER*. VEH DELAY: 00:33 LINE DELAY: 00:33	22:57	23:30