

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, FEBRUARY 16, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|--------------|--------------------------|-----------|-----------|----------------------|
| | | | <u>AM</u> | <u>PM</u> | |
| SYSTEM WIDE | 1,229 | 99.3% | 4 | 4 | 36 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 114 | 116 | 2% |
| F LINE | 24 | 21 | -13% |
| CABLE CAR | 27 | 29 | 7% |
| WOODS | 153 | 182 | 19% |
| KIRKLAND | 115 | 137 | 19% |
| FLYNN | 106 | 111 | 5% |
| POTRERO 40' | 44 | 74 | 68% |
| POTRERO 60' | 47 | 49 | 4% |
| PRESIDIO | 107 | 118 | 10% |
| TOTAL | 737 | 837 | 14% |

3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 132 | 24 | 4 | 9 | 11 | 0 |
| Flynn | 192 | 35 | 7 | 7 | 20 | 1 |
| Green | 215 | 34 | 15 | 7 | 10 | 2 |
| Kirkland | 197 | 38 | 13 | 7 | 15 | 3 |
| Potrero | 226 | 21 | 8 | 6 | 6 | 1 |
| Presidio | 215 | 28 | 11 | 8 | 7 | 2 |
| Woods | 355 | 40 | 13 | 9 | 17 | 1 |
| TOTAL | 1,532 | 220 | 71 | 53 | 86 | 10 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | | |
|-------------------|-----|------|-----------|---|----------------------|-------|-------|--|
| | | | | | Action Taken | Start | End | |
| 15:11 02/16/12 | | 44 | | 6TH AVE BETWEEN BALBOA & CABRILLO (IB,OB) | SFPD ACTIVITY | 15:11 | 16:14 | |
| | | | 1217557 | INSP WONG, J (1T62) RESP. 44 LINE COACH REROUTE AS FOLLOW: IB FROM 8TH AVE & BCABRILLO. CONTINUE ON 8TH AVE TO BALBOA, R - BALBOA, L - 6THAVE TO REG ROUTE. OB: REG ROUTE TO 6TH AVE & BALBOA, R - BALBOA, L - 8TH AVE TO REG ROUTE. ONE STOP MISSING. VEH DELAY: 01:03 | | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|--|--------------|--------------|
| | | | | | Action Taken | Start | End |
| 16:14 02/16/12 | 69 | N | 1484 | IRVING & 4TH (IB) | ACCIDENT LRV AND AUTO. | 16:14 | 16:28 |
| | | | 1217561 | [LRV2=1418]INSPECTOR CHAVEZ (4T40), 4S44 RESPONDED. OPERATOR WAS INTERVIEWED BY 4T40. MINOR DAMAGE, NO INJURIES. DAVIDE PUGLISI, JOSE CASTILLO, SYSTEM SERVICE, AND THE LINE MANAGEMENT CENTER NOTIFIED. VEH DELAY: 00:14 LINE DELAY: 00:14 | | 16:14 | 16:28 |
| 16:45 02/16/12 | 23 | 59 | 16 | POWELL & SUTTER (IB) | ALLEGED ACCIDENT CABLE CAR & AUTO, NO INJURY. | 16:46 | 17:06 |
| | | | 1217566 | INSP A BEMNET CLEARED. MINOR DAMAGE TO AUTO. NO DAMAGE TO CABLE CAR. 59-LINE & 60-LINE SWITCHED BACK AT POWELL & WASHINGTON. SYSTEM SAFETY*. MGR D BANBURY*. VEH DELAY: 00:20 LINE DELAY: 00:20 | | 16:46 | 17:06 |
| 16:55 02/16/12 | 672 | 28 | 8028 | 19TH AVE & QUINTARA (OB) | ACCIDENT (COACH / AUTO, H / R), NO INJURY | 16:55 | 17:25 |
| | | | 1217574 | INSP DENNIS, E (1T67) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45*. VEH DELAY: 00:30 | | | |
| 22:58 02/16/12 | 740 | 12 | 8326 | PACIFIC & POLK (OB) | ACCIDENT, COACH / AUTO (HIT & RUN) | 22:58 | 23:45 |
| | | | 1217632 | INSP. M. PORTER CLEARED, MINOR DAMAGE TO COACH, VIDEO*, END OF RUN SI KIRKLAND N/R [EOR 23:38] VEH DELAY: 00:40 | | | |
| 23:41 02/16/12 | 442 | 6 | 5431 | MARKET & 5TH ST (OB) | FEMALE PASSENGER HAD HER CELL PHONE STOLEN BY MALE PASSENGER | 23:41 | 23:45 |
| | | | 1217650 | SFPD#3B12E RESPONDED. CS#120133482 NO ARREST. VIDEO* VEH DELAY: 00:04 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--|---|--------------|--------------|
| | | | | | Action Taken | Start | End |
| 05:05 02/16/12 | 33 | N | 1535 | METRO YARD (PO) | ATCS DEFECTS | 05:05 | 05:38 |
| | | | | | [LRV2=1490]INSPECTOR R. GUZMAN 4C33 AND INSPECTOR R. DONALDSON 4T40 BOTH NOTIFIED CT 1425<>1493 @05:38 VEH DELAY: 00:33 LINE DELAY: 00:33 | 05:05 | |
| 09:20 02/16/12 | | ALL | | MUNI SUBWAY SYSTEM & SURFACE SYSTEMS (IB,OB) | REPORT OF 3.7 EARTHQUAKE IN THE BAY AREA. | 09:20 | 09:50 |
| | | | | | SUBWAY SYSTEM SWEEPED WITH CCT MODE TRAINS INBOUND & OUTBOUND, LSGP * TO ALL SURFACE LINES, ALL MRO INSPS, MGRS, MRU PERSONNEL, SS/SAFETY & RAILS,TROLLEY & BUS* LINE DELAY: 00:30 | 09:20 | |
| 12:15 02/16/12 | 16 | 59 | 6 | MASON & UNION (IB) | GRIP | 12:15 | 12:41 |
| | | | | | CABLE SHOP 665; INSP J KWONG RESP. CABLE MACHINERY CLEARED. MASON CABLE WAS DOWN FROM 1221 HRS TO 1241 HRS. TWO SHUTTLES USED. VEH DELAY: 00:26 LINE DELAY: 00:26 | 12:15 | 12:41 |
| 12:46 02/16/12 | 126 | 1 | 5543 | SACRAMENTO & MASON (OB) | RESTRICTIVE MODE / BLOCKING | 12:46 | 13:25 |
| | | | | | INSP B LUM; INSP J WONG RESP. CABLE SHOP 665 PULLED THE COACH OUT OF THE WAY. PRESIDIO 092 RESP. MGR A ANDREWS*. SI PRESIDIO N/R [EOR 20:02] VEH DELAY: 07:16 LINE DELAY: 00:39 | 12:46 | 13:25 |

