

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, FEBRUARY 2, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,226</b>	<b>99.6%</b>	<b>4</b>	<b>1</b>	<b>30</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>121</b>	<b>6%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>30</b>	<b>11%</b>
<b>WOODS</b>	<b>153</b>	<b>192</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>134</b>	<b>17%</b>
<b>FLYNN</b>	<b>106</b>	<b>113</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>74</b>	<b>68%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>43</b>	<b>-9%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>127</b>	<b>19%</b>
<b>TOTAL</b>	<b>737</b>	<b>856</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	29	7	7	13	2
Flynn	196	36	5	4	25	2
Green	227	33	14	4	12	3
Kirkland	197	35	12	6	15	2
Potrero	233	35	15	9	9	2
Presidio	216	23	6	8	8	1
Woods	362	38	12	5	19	2
<b>TOTAL</b>	<b>1,564</b>	<b>229</b>	<b>71</b>	<b>43</b>	<b>101</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:10 02/02/12	407	38	6413	GEARY & POWELL (OB)	RENDERING AID (MUNI NOT INVOLVED)	10:10	11:05
			1215131	INSP TUCKER, E (1T60), SFPD UNIT # 3A2A RESP. CASE # 120091391. MEDIC KA #15 TRANSPORTED PERSON TO ST FRANCIS HOSP. VIDEO* VEH DELAY: 00:55			
13:14 02/02/12	167	54	8109	GENEVA & CAYUGA	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	13:14	13:54

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			<b>1215034</b>	INSPECTOR J. WONG CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A42)*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799 <b>VEH DELAY: 00:40</b>			
13:37 02/02/12	45	KT	1422	CHURCH STATION BETWEEN MILE MARKER 608 & MILE MARKET 612 (IB)	DAMAGED OVERHEAD CAUSED BY A BROKEN PANTOGRAPH	13:37 <b>13:37</b>	17:50 <b>01:10</b>
			<b>1215231</b>	OVERHEAD LINE #859 REPAIRED AT 0110 HRS., OVERHEAD #819, T. LIPPS, MGR. JOSE. CASTILLO, MGR. T. JULIAN, MGR. A. ANDREWS, INSP. J. CHAVEZ, R. GUZMAN, R. PARKS, D. CASTRO, B. UPCHURCH, F. CADELINA, M. STALIONS, G. PINTO, K. WILLIAMS, MRU-4S45, MRU-4S44, W. VALARIS, P. LEE, 311 CENTER* E. DEL BARRIO* SYSTEM SAFETY, M. ELLIS* CLAIMS 6A42* RESCUE CAR 67/J/1456. SI GREEN N/R [EOR 15:56] <b>VEH DELAY: 02:19 LINE DELAY: 11:33</b>			
13:58 02/02/12				VAN NESS AVENUE & MARKET (IB,OB)	SEMI-TRUCK TOOK DOWN OVERHEAD DOWN, NO INJURIES REPORTED	13:58	16:10
			<b>1215118</b>	INSPECTOR J. FLORES CLEARED, INSPECTOR E. DENNIS RESPONDED, INSPECTOR L. BROWN RESPONDED, INSPECTOR C. SOLINGER RESPONDED, INSPECTOR M. PORTER RESPONDED, INSPECTOR K. JOMOC RESPONDED, OVERHEAD LINE TRUCK 820 RESPONDED, OVERHEAD LINE TRUCK 824 RESPONDED, SFPD UNIT #4C4 RESPONDED, DPT RESPONDED, A. ANDREWS (4M3)*, SENIOR MANAGEMENT PAGED*, CLAIMS (6A01)*, SYSTEM SAFETY*, CASE #120 092 032, ABOUT 300 FEET OF OVERHEAD BROUGHT DOWN, MINOR DAMAGE TO AN AUTO, 49 LINE REROUTED <b>VEH DELAY: 02:12</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:30 02/02/12	416	24	5445	DIVISADERO & EDDY (IB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	14:30	15:10
				<b>1215145</b>	INSPECTOR J. GIANG CLEARED, VIDEO*, SYSTEM SAFETY (VOICE)*, CLAIMS (6A42)* <b>VEH DELAY: 00:40</b>		
15:20 02/02/12	457	14L	6239	MISSION & 10TH STREET (OB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	15:20	
				<b>1215148</b>	INSPECTOR D. LEE*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, SEE OCC #1211549		
17:05 02/02/12	315	23	8440	ST. FRANCIS CIRCLE & SANTA CLARA (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:05	18:01
				<b>1215161</b>	INSPECTOR D. FONG CLEARED, VIDEO*, CLAIMS (6A01)*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 00:56</b>		
17:34 02/02/12	417	22	5454	18TH STREET & CONNETICUT (IB)	COACH / AUTO ACCIDENT - NO INJURIES	17:34	18:52
				<b>1215208</b>	INSPECTOR D. LEE CLEARED, A. ANDREWS (4M3)*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A10)* <b>VEH DELAY: 01:18</b>		
17:36 02/02/12	63	5	5503	MC ALLISTER & GOUGH (OB)	MALE BROKE DOOR GLASS.	17:36	17:55
				<b>1215159</b>	VIDEO*, S/S*, CLAIMS #6A01*, OPERATOR TO FILL OUT REPORT WITH DISPATCHER. SI PRESIDIO N/R [EOR 18:09] <b>VEH DELAY: 00:33</b>		
17:44 02/02/12	401	22	5472	18TH STREET & CONNETICUT (IB)	WHEELCHAIR PASSENGER FELL - AID REFUSED	17:44	18:30
				<b>1215206</b>	INSPECTOR D. LEE CLEARED, SFFD ENGINE #37 RESPONDED, A. ANDREWS (4M3)*, VIDEO*, CLAIMS (6A01)*, SYSTEM SAFETY* <b>VEH DELAY: 00:46</b>		
20:01 02/02/12	727	12	8308	JACKSON & POLK (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	20:01	20:30
				<b>1215247</b>	INSPECTOR D. FONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A01)*, NO 799 <b>VEH DELAY: 00:29</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:54 02/02/12	114	3	5640	JACKSON & BRODERICK (IB,OB)	SFFD BLOCKING	10:54 10:54	11:04 11:21
				<b>1215135</b>	INSP 1T62, 1C14 RESP. COACHES REROUTE, 2 SHUTTLES IN PLACE. 1L1*. PAGE SENT OUT. <b>VEH DELAY: 00:10 LINE DELAY: 00:27</b>		
13:37 02/02/12	45	KT	1422	CHURCH STATION BETWEEN MILE MARKER 608 & MILE MARKET 612 (IB)	DAMAGED OVERHEAD CAUSED BY A BROKEN PANTOGRAPH	13:37 13:37	17:50 01:10
				<b>1215231</b>	OVERHEAD LINE #859 REPAIRED AT 0110 HRS., OVERHEAD #819, T. LIPPS, MGR. JOSE. CASTILLO, MGR. T. JULIAN, MGR. A. ANDREWS, INSP. J. CHAVEZ, R. GUZMAN, R. PARKS, D. CASTRO, B. UPCHURCH, F. CADELINA, M. STALIONS, G. PINTO, K. WILLIAMS, MRU-4S45, MRU-4S44, W. VALARIS, P. LEE, 311 CENTER* E. DEL BARRIO* SYSTEM SAFETY, M. ELLIS* CLAIMS 6A42* RESCUE CAR 67/J/1456. SI GREEN N/R [EOR 15:56] <b>VEH DELAY: 02:19 LINE DELAY: 11:33</b>		
16:20 02/02/12	121	M	1452	CASTRO STATION (IB)	BLOCKED BY DAMAGED OVERHEAD	16:20 16:20	01:00 01:00
				<b>1215260</b>	[LRV2=1518]INSP. M. MCGEHEE CLEARED (SEE TAG #1215231). SI GREEN N/R <b>VEH DELAY: 08:40 LINE DELAY: 08:40</b>		
16:30 02/02/12	123		M	FOREST HILL STATION (IB)	BLOCKED BY DAMAGED OVERHEAD	16:30 16:30	01:00 01:00
				<b>1215259</b>	INSP. M. MCGEHEE CLEARED (SEE TAG #1215231). <b>VEH DELAY: 08:30 LINE DELAY: 08:30</b>		
17:02 02/02/12	132	L	1460	CASTRO STATION (IB)	BLOCKED BY DAMAGED OVERHEAD	17:02 17:02	01:00 01:00
				<b>1215261</b>	[LRV2=1446]INSP. M. MCGEHEE CLEARED (SEE TAG #1215231). SI GREEN N/R <b>VEH DELAY: 07:58 LINE DELAY: 07:58</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:35 02/02/12	81	L	1457	JUNIPERO SERRA & 19TH (OB)	DEFCTIVE STEPS	17:35 17:35	18:00
					MRU 4S35 RESPONDED - SENT IN OUT OF SERVICE SI GREEN <b>LINE DELAY: 00:25</b>		
20:29 02/02/12	190	F	1051	BEACH & JONES (OB)	OPERATOR/PASSENGER ALTERCATION	20:29 20:29	20:54 20:54
					INSPECTOR K. WILLIAMS 4C55 RESPONDED <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>		