

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, FEBRUARY 21, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,229	98.0%	17	8	38

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	24	25	4%
CABLE CAR	27	28	4%
WOODS	153	179	17%
KIRKLAND	115	137	19%
FLYNN	106	112	6%
POTRERO 40'	44	73	66%
POTRERO 60'	47	42	-11%
PRESIDIO	107	120	12%
TOTAL	737	832	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	135	22	4	5	11	2
Flynn	189	42	8	11	23	0
Green	231	38	20	7	10	1
Kirkland	195	35	9	11	15	0
Potrero	232	43	29	8	6	0
Presidio	216	34	9	14	8	3
Woods	360	61	21	16	22	2
TOTAL	1,558	275	100	72	95	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:22 02/21/12		KLM		EUREKA JUNCTION BETWEEN CASTRO STATION & EUREKA PORTALS (IB,OB)	SEARCH FOR INTRUDER / TRESPASSER	01:22	01:37
			1218143	SFPD* CAD#84, SFPD UNIT.#D13E CLEARED. INSP.MCGEHEE, INSP.MCCRAY ESCORTED SFPD INTO THE SUBWAY. NO TRAINS IN THE SUBWAY. END OF REVENUE SERVICE. STATION AGENT*. OPERATORS NOTIFIED. STATIONARY ENGINEER 2W5. CYPRESS SERCURITY WILL MAKE REPORT. ALL PORTALS AND HATCHES CHECKED, SECURED AND NO INTRUDER FOUND. VEH DELAY: 00:15			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:03 02/21/12	28	5	5597	MCALLISTER BETWEEN VAN NESS & POLK (OB)	ACCIDENT, COACH/AUTO, MODERATE DAMAGE TO AUTO, MINOR DAMAGE TO COACH	11:03	13:10
				1218230	INSPS. A. MOLINA/B. LUM, 1L1 J. STUART, SFPD 4M109,, SFPD CASE #120145136, CAD #120521198. VIDEO*, S/S*, DISP*. SI PRESIDIO N/R [EOR 13:16] VEH DELAY: 02:13		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:11 02/21/12	26	J	1497	METRO YARD (PO)	ATCS & STEPS	05:10	05:40
				1218176	METRO SHOP, 4S24, INSP C. DEBONO, KT & F LINE PULL OUT WERE BLOCKED, INSPECTOR WERE TOLD TO MAKE NECESSARY SCHEDULE ADJUSTMENT, INSP G. PINTO*, INSP R. GUZMAN* VEH DELAY: 00:30 LINE DELAY: 00:30	05:10	05:40
05:37 02/21/12	32	J	1438	METRO YARD (PO)	BLOCKED IN THE YARD	05:26	05:57
				1218173	OPERATOR CLEARED VEH DELAY: 00:31 LINE DELAY: 00:31	05:26	05:57
05:48 02/21/12		60		HYDE & BAY (IB,OB)	PRE-EMPT	05:48	11:28
				1218204	INSP. ALLEN, C.(8T43A), INSP. JAHN, A.(8C35), ELLIS, M., CABLE MACHINERY, TRACK DEPT., SIGNAL 501 RESPONDED,PRE-EMPT ELECTRICAL PROBLEM, KELLY, J*, PUGLUSI, D.* , TRINH, K*, ROSE, P*, QUA (SIGNALS)*, 311* VEH DELAY: 05:40 LINE DELAY: 00:22	07:02	07:24

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:23 02/21/12	324	22	5445	FILLMORE BETWEEN FILBERT & UNION (OB)	NO 24 VOLTS	10:30 10:23	10:38 10:49
		1218232		PRES. SHOP 092 RESP. SI POTRERO 5469 @12:12 VEH DELAY: 01:42 LINE DELAY: 00:26			

5. *NX Bus Express*

Ridership	Counts
Morning	691
Afternoon	588
TOTAL	1,279

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%