

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, FEBRUARY 23, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,229	98.9%	5	8	42

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	25	4%
CABLE CAR	27	29	7%
WOODS	153	185	21%
KIRKLAND	115	135	17%
FLYNN	106	114	8%
POTRERO 40'	44	73	66%
POTRERO 60'	47	46	-2%
PRESIDIO	107	119	11%
TOTAL	737	840	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	21	4	5	12	0
Flynn	192	42	10	11	21	0
Green	227	46	23	13	10	0
Kirkland	198	39	15	9	15	0
Potrero	230	34	18	8	6	2
Presidio	216	29	8	13	7	1
Woods	359	56	22	13	19	2
TOTAL	1,556	267	100	72	90	5

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:08 02/23/12	438	38	6294	GEARY & LAGUNA (OB)	ACCIDENT COACH & TRUCK, NO INJURY.	08:08	08:45
			1218492	INSP B LUM CLEARED. MINOR DAMAGE TO RIGHT FRONT OF THE TRUCK, MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 00:37			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:18 02/23/12	564	14X	6411	MISSION & SILVER (IB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	08:18	08:51
					INSP E TUCKER CLEARED. MINIOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 00:33		
09:04 02/23/12	440	14L	6286	MISSION & 5TH ST (IB)	WHEELCHAIR LIFT STUCK WITH PASSENGER / ACCIDENT COACH & COACH WITH 390/14/7049, NO INJURY, SEE TAG 1218500.	09:04	10:07
					SFFD REMOVED THE PASSENGER. RCS 855 SENT IN THE COACH. INSP J WONG CLEARED THE ACCIDENT. NO DAMAGE TO COACH. NO OP 799. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A46*. MGR M ESPINOZA*. SI FLYNN 6280 @10:42 VEH DELAY: 01:38		
09:30 02/23/12	390	14	7049	MISSION & 5TH ST (IB)	ACCIDENT COACH & COACH WITH 440/14L/6286, SEE TAG 1218499.	09:30	10:07
					INSP J WONG CLEARED. RIGHT FRONT OF COACH 7049 MADE CONTACT WITH LEFT REAR OF COACH 6286. NO DAMAGE TO NEITHER VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. CLAIMS 6A46*. MGR M ESPINOZA*. VEH DELAY: 00:37		
11:35 02/23/12	413	8X	6254	3RD ST & FOLSOM (IB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	11:35	12:04
					INSP D LEE CLEARED. MINOR DAMAGE TO LEFT SIDE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS A646*. SYSTEM SAFETY*. MGR M ESPINOZA*. VEH DELAY: 00:29		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:27 02/23/12	100	N	1491	IRVING & 2ND AVE (OB)	ACCIDENT; LRV AND PEDESTRIAN	13:27 13:27	14:55 14:55
			1218568	[LRV2=1510]INSP CHAVEZ, PINTO; MGR CASTILLO; JULIAN, ANDREWS; 4S44 & 4S35; SFPD 3F113; VIDEO*; SWITCH BACK OB AT CARL & HILLWAY; 1B AT JUDAH & 19TH; 9 SHUTTLES SI GREEN N/R [EOR 21:01] VEH DELAY: 07:34 LINE DELAY: 01:28			
14:32 02/23/12	407	14	7108	MISSION & 8TH ST (IB)	ACCIDENT COACH & AUTO	14:32	15:28
			1218540	INSP J. GIANG, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799, VIDEO* VEH DELAY: 00:56			
18:12 02/23/12	111	5	5483	BEALE BETWEEN MARKET & MISSION (IB)	MISSING TROLLEY SHOE OPERATOR INTERVIEW	18:12	19:43
			1218600	INSP S. WONG & J GIANG RESP OPERATOR INTERVIEWED POT TRK 094 RESP CLAIMS 6A42* VIDEO* CONTINUE FROM OCC #1218625 VEH DELAY: 01:31			
18:15 02/23/12	111	5	5483	BUSH & MARKET (IB)	TROLLEY SHOE FLEW THROUGH A BUILDING WINDOW (1 BUSH STREET 3RD FLOOR)	18:15	19:14
			1218625	INSP S. WONG RESP CLAIMS 6A42* VIDEO* COACH FOUND AT BEALE BETWEEN MARKET/MISSION CONTINUE TO OCC# 1218600 VEH DELAY: 00:59			
18:29 02/23/12	722	10	8338	WISCONSIN & MADERA (IB)	ALLEGED ROBBERY (PURSE SNATCH)	18:20	19:24
			1218630	INSP T. ESPINOZA RESP SFPD #C11D RESP CASE 120- 152-965 NO ARREST AID REFUSED VIDEO* VEH DELAY: 01:04			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:16 02/23/12	187	F	1074	BEACH & JONES (OB)	745 - PASSENGER THREW AN OBJECT AT THE TRAIN POSSIBLY BREAKING A PASSENGER SIDE REAR WINDOW	23:16 23:16	23:28
					INSPECTOR H. HENLEY 4T79 RESPONDED - SFPD NOTIFIED AND RESPONDED AT 2354 HRS SUSPECT WAS APPREHENDED BY SFPD AT MARKET & 6TH CASE #120153781 UNIT #13E- NO ARREST - OPERATOR CLEARED - PCC SHOP NOTIFIED SI GREEN N/R [EOR 01:29] VEH DELAY: 02:13 LINE DELAY: 00:12		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:27 02/23/12	100	N	1491	IRVING & 2ND AVE (OB)	ACCIDENT; LRV AND PEDESTRIAN	13:27 13:27	14:55 14:55
					[LRV2=1510]INSP CHAVEZ, PINTO; MGR CASTILLO; JULIAN, ANDREWS; 4S44 & 4S35; SFPD 3F113; VIDEO*; SWITCH BACK OB AT CARL & HILLWAY; 1B AT JUDAH & 19TH; 9 SHUTTLES SI GREEN N/R [EOR 21:01] VEH DELAY: 07:34 LINE DELAY: 01:28		
15:20 02/23/12	400	22	5442	FILLMORE & SACRAMENTO (OB)	NO POWER	15:20 15:20	15:34 15:45
					INSP L. BROWN, PRES #92 VEH DELAY: 00:14 LINE DELAY: 00:25		