

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JANUARY 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,226	96.9%	26	12	38

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	17	-29%
CABLE CAR	27	29	7%
WOODS	151	190	26%
KIRKLAND	111	129	16%
FLYNN	103	110	7%
POTRERO 40'	44	68	55%
POTRERO 60'	47	42	-11%
PRESIDIO	105	112	7%
TOTAL	726	806	11%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	18	6	6	6	0
Flynn	177	25	3	9	13	0
Green	214	43	23	12	6	2
Kirkland	185	43	21	9	12	1
Potrero	224	38	25	4	8	1
Presidio	200	30	12	8	8	2
Woods	323	65	36	10	16	3
TOTAL	1,443	262	126	58	69	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:03 01/24/12	31	19		TURK & LARKIN (IB,OB)	BOMB THREAT IN PARKING LOT ACROSS THE STREET FROM THE FEDERAL BUILDING (NO MERIT)	07:03	07:57
			1213509	MGR STEUART INSP HALTEKY, SFPD,SF FIRE DEPT REOUTE OB 31 BALBOA AND REROUTE IB 19 POLK LINE DELAY: 00:54			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:57 01/24/12	18	23	8444	INDUSTRIAL & BAYSHORE (IB)	ACCIDENT COACH & VAN, NO INJURY, HIT & RUN	12:57	13:25
			1213547	INSP B LIANG CLEARED. NO DAMAGE TO COACH. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A45*. VEH DELAY: 00:28			
13:49 01/24/12	41	27	8108	O^FARRELL & TAYLOR (OB)	ACCIDENT COACH & AUTO, NO INJURY.	13:49	14:17
			1213557	INSP A BANIAS CLEARED. MINOR DAMAGE TO RIGHT SIDE OF COACH. MODERATE DAMAGE TO LEFT DOOR OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:28			
18:14 01/24/12	401	22	5435	16TH ST & GUERRERO (IB)	ACCIDENT COACH COACH & AUTO, NO INJURY.	18:14	19:13
			1213613	INSP A MCDANIEL CLEARED. SFPD 3D11D RESP. NO DAMAGE TO COACH. MINOR DAMAGE TO RIGHT FRONT OF AUTO. NO OP 799. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A46*. VEH DELAY: 00:59			
19:08 01/24/12	167	54	8131	FELTON & PERU (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN	19:08	19:10
			1213618	OPERATOR HAD TO MOVE THE COACH BACON & SAN BRUNO, AND OPERATOR WILL BE INTERVIEWED AT THAT LOCATION. VEH DELAY: 00:02			
19:08 01/24/12	167	54	8131	BACON & SAN BRUNO (IB)	INTERVIEW FOR ACCIDENT AT FELTON & PERU, SEE TAG 1213618.	19:10	19:57
			1213619	INSP A MCDANIEL INTERVIEWED THE COACH. MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 00:47			
21:17 01/24/12	129	J	1527	GLEN PARK (OB)	ALLEGED ROBBERY	21:17	21:42
			1213624	SFPD 2212, AND INSP MCCRAY CLEARED; CASE# 120-066-770; VIDEO PULLED; FEMALE PASSENGER CLAIMED PURSE STOLEN BY A MALE PASSENGER SI GREEN 1490 @22:57 VEH DELAY: 01:40 LINE DELAY: 00:25		21:17	21:42

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:55 01/24/12	2	61	57	HYDE & JACKSON & PACIFIC (PO)	DEFECTIVE PULLY	05:55 09:25	09:49
			1213531	JOHN BAKER MIKE ELLIS INSP ALLEN.MACH STOPPED CAL LINE CABLE. PULLY REPLACED AT HYDE & PACIFIC. 4 SHUTTLES PULLED FOR CAL LINE. LINE DELAY: 00:24			
07:03 01/24/12	31	19		TURK & LARKIN (IB,OB)	BOMB THREAT IN PARKING LOT ACROSS THE STREET FROM THE FEDERAL BUILDING (NO MERIT)	07:03 07:03	07:57
			1213509	MGR STEUART INSP HALTEKY, SFPD,SF FIRE DEPT REOUTE OB 31 BALBOA AND REROUTE IB 19 POLK LINE DELAY: 00:54			
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