

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, JANUARY 30, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,226</b>	<b>99.4%</b>	<b>6</b>	<b>1</b>	<b>26</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>24</b>	<b>21</b>	<b>-13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>151</b>	<b>189</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>134</b>	<b>21%</b>
<b>FLYNN</b>	<b>103</b>	<b>116</b>	<b>13%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>72</b>	<b>64%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>38</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>122</b>	<b>16%</b>
<b>TOTAL</b>	<b>726</b>	<b>833</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	135	24	4	7	13	0
Flynn	198	33	3	4	25	1
Green	235	34	13	8	11	2
Kirkland	200	36	11	11	14	0
Potrero	240	35	13	7	13	2
Presidio	213	28	9	7	12	0
Woods	370	61	29	10	20	2
<b>TOTAL</b>	<b>1,591</b>	<b>251</b>	<b>82</b>	<b>54</b>	<b>108</b>	<b>7</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:20 01/30/12	21	45	5603	TOWNSEND & 4TH STREET (OB)	FARE EVASION ( SINGLE )	06:20	06:43
			<b>1214506</b>	INSP. WILSON, L. (1T61) RESPONDED, SFPD UNIT #1M93 CLEARED, NO ARREST. VEH DELAY: 00:23			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:08 01/30/12	691	2	8202	MARKET & POST (IB)	NON INJURY ACCIDENT COACH / AUTO ( MINOR DAMAGE)	09:08	09:42
					INSP. WILSON, L. (1T61) INTERVIEWED OPERATOR AT MARKET / 2ND STREET, SYSTEMS / SAFETY*, CLAIMS 6-A-42*, VIDEO*, NO 799 VEH DELAY: 00:34		
14:38 01/30/12	424	8X	6416	SANTOS & BROOKDALE (IB)	PICK POCKET	14:38	14:57
					INSP D LEE RESP, VIDEO*, SFPD 3H73 CLEARED, CASE #120 083 768 VEH DELAY: 00:19		

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*

### 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>847</b>
<b>Afternoon</b>	<b>710</b>
<b>TOTAL</b>	<b>1,557</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>