

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JANUARY 31, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,226</b>	<b>99.0%</b>	<b>7</b>	<b>5</b>	<b>33</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>-2%</b>
<b>F LINE</b>	<b>24</b>	<b>21</b>	<b>-13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>151</b>	<b>187</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>134</b>	<b>21%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>13%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>74</b>	<b>64%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>38</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>122</b>	<b>16%</b>
<b>TOTAL</b>	<b>726</b>	<b>833</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	22	4	6	12	0
Flynn	191	34	4	4	23	3
Green	226	32	12	7	12	1
Kirkland	194	35	11	8	15	1
Potrero	240	31	14	5	10	2
Presidio	213	29	8	11	10	0
Woods	364	58	30	8	18	2
<b>TOTAL</b>	<b>1,562</b>	<b>241</b>	<b>83</b>	<b>49</b>	<b>100</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01/31/12	405	8X	6236	PHELAN LOOP (IB)	OPERATOR INTERVIEW	09:52	10:12
			1214675	INSP JIANG, J (1T67) RESP. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*, AID REFUSED, NO 799. SEE TAG # 1214673 VEH DELAY: 00:20			
01/31/12	95	5	5490	FULTON & 36TH AVE (IB)	ACCIDENT COACH/AUTO, NO INJURY	15:12	15:56
			1214804	INSP S WONG CLEARED, S/S*, VIDEO*, 6A01* VEH DELAY: 00:44			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:25 01/31/12	118	30	5613	STOCKTON & BROADWAY (OB)	ALLEGED ACCIDENT COACH/AUTO, NO INJURY	17:25	
				<b>1214800</b> INTERVIEW AT STOCKTON/ COLUMBUS			
19:57 01/31/12	168	30	5498	COLUMBUS & TAYLOR (IB)	FARE EVASION	19:57	20:04
				<b>1214892</b> OPERATOR CLEARED, SFPD* VEH DELAY: 00:07			
22:58 01/31/12	37	60	28	HYDE & BEACH (OB)	VEHICLE ACCIDENT CABLE CAR / AUTO	22:58	23:25
				<b>1214898</b> INSP A. BEMNET RESP NO 799 NO INJURIES REPORTED AT SCENE, CABLE CAR NOT MOVING, MINOR DAMAGE TO CABLE CAR AND SCRATCHES TO AUTO CLAIMS 6A01*, S/SAFETY* DISPATCHER* VEH DELAY: 00:27			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:25 01/31/12	023	1	5563	SACRAMENTO & POWELL (OB)	RESR DOORS	08:25	08:58
				<b>1214714</b> INSP TUCKER, E (1T60), WILSON, L 91T61), SHOP TRUCK 092 RESP SI PRESIDIO 5601 @10:01 VEH DELAY: 01:36 LINE DELAY: 00:41		08:35	09:16

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:35 01/31/12	049	KT	1458	CHURCH STATION (OB)	DIRTY CAR	11:35	
			<b>1214766</b>	INSP.M.CONTRERAS,MEDICAL # 12,ENGINE # 6 ,STATION AGENT RESPOND.BLEEDING NOSE.BLOOD IN THE CAR.4-C-92*.MRO 4-C-32 TO INTERVIEW OPERATOR.CLAIMS*,SYSTEM SAFETY*,4-M- 1*,VIDEO*,J.KELLY*,D.PUGLISI*.SELECTIVELY SENT TRAINS TO CALTRAIN.MEET & GREET *,C.WOLFER* ABOUT BLOOD ON CAR SI GREEN NOT IN SERVICE N/R [EOR 12:05] <b>VEH DELAY: 00:30 LINE DELAY: 00:26</b>		<b>11:38</b>	<b>12:04</b>