

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, MARCH 11, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>798</b>	<b>96.0%</b>	<b>17</b>	<b>15</b>	<b>73</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>109</b>	<b>73%</b>
<b>F LINE</b>	<b>24</b>	<b>26</b>	<b>8%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>34</b>	<b>36%</b>
<b>WOODS</b>	<b>84</b>	<b>183</b>	<b>118%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>137</b>	<b>128%</b>
<b>FLYNN</b>	<b>82</b>	<b>109</b>	<b>33%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>80</b>	<b>90%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>47</b>	<b>21%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>116</b>	<b>71%</b>
<b>TOTAL</b>	<b>487</b>	<b>841</b>	<b>73%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	98	13	3	5	3	2
Flynn	136	10	6	3	1	0
Green	124	21	10	6	2	3
Kirkland	128	20	8	8	3	1
Potrero	139	14	4	10	0	0
Presidio	141	22	6	11	3	2
Woods	175	20	9	3	6	2
<b>TOTAL</b>	<b>941</b>	<b>120</b>	<b>46</b>	<b>46</b>	<b>18</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:50 03/11/12			27	17TH STREET & DELORES (PI)	NON REVENUE INSPECTOR VEHICLE REAR ENDED	00:50	03:57
		1221256		INSP M. PORTER RESP CASE #120-200-724 SFPD #3D13E RESP HIT/RUN VEH DELAY: 02:07			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:32 03/11/12	085	44	8158	SILVER & THOMAS (IB)	ACCIDENT (COACH / AUTO), NO INJURY	09:32	11:07
				<b>1221285</b>	INSP IRBY, E (1T67), SFPD 3C13A RESP. NO INJURY, NO 799. AUTO PULL OUT FROM PARKING AND MADE CONTACT WITH COACH. MODERATED DAMAGE TO COACH, MAJOR DAMAGE TO AUTO. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46* <b>VEH DELAY: 01:35</b>		
14:20 03/11/12	153	5	5486	FULTON & 43RD AVENUE (IB)	OPERATOR ASSAULTED - PHYSICAL	14:20	15:30
				<b>1221318</b>	INSPECTOR S. WONG CLEARED, SFPD UNIT #3G2A - CAD #1870 RESPONDED, KING AMERICAN AMBULANCE #12 RESPONDED, D. PUGLISI*, M. A. TRAVIS*, SENIOR MANAGEMENT PAGED*, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, WORKERS COMP (VOICE)*, TWU 250A (VOICE)*, CASE #120 202 037, <b>VEH DELAY: 01:10</b>		

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*