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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, MARCH 13, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,239	97.7%	12	17	62

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	26	8%
CABLE CAR	27	28	4%
WOODS	153	180	18%
KIRKLAND	115	133	16%
FLYNN	103	109	6%
POTRERO 40'	44	74	68%
POTRERO 60'	47	52	11%
PRESIDIO	107	127	19%
TOTAL	734	843	15%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	31	10	4	14	3
Flynn	195	37	11	5	21	0
Green	226	40	16	10	11	3
Kirkland	193	42	20	7	13	2
Potrero	231	28	13	8	7	0
Presidio	216	36	16	14	6	0
Woods	352	53	15	11	21	6
TOTAL	1,546	267	101	59	93	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:56 03/13/12	7	61	56	CALIFORNIA & POWELL (IB)	SLOT BLADE, INJURY ACCIDENT CABLE CAR/ CABLE CAR	06:56	10:45

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1221529	INSP. ALLEN, C. (8T43A), SYSTEMS/SAFETY RESP., CABLE MACHINERY CLEARED SLOT BLADES, CABLE SHOP 665 TOWED IN CABLE CARS 56 AND 53, MEDIC #55 TRANSPORTED OPERATOR #1454 TO KAISER HOSP., AMER #16 TRANSPORTED OPERATOR #2207 TO ST. FRANCIS HOSP. RUN 7/61/56 PULLED THE SLOT BLADE AND WAS REAR ENDED BY RUN 2/61/53, NO PASSENGERS INJURED, FOUR SHUTTLES USED, OPERATORS #2069 & #2207 OF RUN 2/61/53 WERE 799, TWO RESCUE OPERATORS USED, KELLY, J.* , PUGLISI, D.* , ROSE, P* , BANBURY, D.* , JULLIAN, T.* , ELLIS, M.* , WOLTHER, C.* , CLAIMS 6-A-45* , WORKER^S COMP.* PEER ASSIST* , TWU-250A* , DISP.* , 311* . SI TOWED INTO CABLE CAR N/R VEH DELAY: 03:49			
10:00 03/13/12	345	6	5407	SPEAR & MISSION (IB)	ACCIDENT, COACH/VAN, MINOR, NO DAMAGE	10:00	10:43
			1221586	INSP. L. WILSON CLEARED. S/S* , VIDEO* , CLAIMS 6A45* . NO OP 799 VEH DELAY: 00:43			
10:00 03/13/12	469	14X	6277	MISSION & 10TH STREET (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	10:00	10:41
			1221566	INSP. D. LEE CLEARED. VIDEO* , CLAIMS 6A45* , S/S* . NO OP 799 VEH DELAY: 00:41			
10:26 03/13/12	320	6	5433	SPEAR BETWEEN MARKET & MISSION (IB)	ACCIDENT, COACH/AUTO, MINOR, NO DAMAGE, HIT AND RUN	10:15	10:16
			1221588	OP CLEARED. OP TO BE INTERVIEWED AT TERMINAL VEH DELAY: 00:01			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:46 03/13/12	610	28	8025	19TH AVE & ORTEGA (IB)	ACCIDENT (COACH / AUTO), H/R, NO INJURY	10:46	11:25
					INSP JONES, R (1T64) RESP. NO INJURY, NO 799. SYSTEM SAFETY*. CLAIMS 6A45*. VEH DELAY: 00:39		
13:08 03/13/12	667	43	8315	JUDAH & 7TH AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY.	13:08	13:41
					INSP B LUM CLEARED. COACH WAS REAR ENDED BY AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A45*. VEH DELAY: 00:33		
15:08 03/13/12			511	25TH ST & INDIANA	ACCIDENT MUNI VAN & AUTO	15:08	15:32
					SFPD CLEARED. MAIL PERSON WHO GAVE A WRONG LOCATION. INSP E MORRIS COULD NOT LOCATE THE COACH. CLAIMS 6A46*. VEH DELAY: 00:24		
15:49 03/13/12	684	47	8031	VAN NESS & MCALLISTER (OB)	WHEELCHAIR PATRON FELL FROM THE WHEELCHAIR	15:49	16:43
					MEDIC 93 TREATED & RELEASED THE PATON. INSP A MCDANIEL RESP. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A46*. NO VIDEO. SYSTEM SAFETY*. VEH DELAY: 00:54		
16:07 03/13/12	518	8X	6415	VISITATION & BRITTON (IB)	PURSE SNATCH	16:07	17:17
					SFPD 3H16D RESP. INSP E MORRIS RESP. NO ARREST. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 01:10		
16:23 03/13/12	167	54	8431	RUSSIA & MOSCOW (IB)	SFPD BLCOKING	16:23	16:28
					SFPD CLEARED. INSP K JOMOC RESP. VEH DELAY: 00:05		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:10 03/13/12	415	33	5468	18TH ST & DANVERS (OB)	ACCIDENT COACH & PARKED TRUCK, NO INJURY.	18:10	18:58
					INSP E DENNIS CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO LEFT FRONT OF TRUCK. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A46*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:48		
18:51 03/13/12	120	J	1491	CHURCH & RESERVOIR (IB)	OPERATOR INJURED BY AUTO WHILE THROWING THE SWITCH	18:51 18:51	19:01 19:01
					4S43, INSP CHAVEZ, 4M2; MEDIC 72 TRANSPORTED OPERATOR TO KAISER FOR SPRAINED ANKLE; SFPD; CASE# 120-208-687; VIDEO*; CLAIMS 6A46; 4S43 MOVED THE CAR TO MINT YARD SI MINT YARD N/R [EOR 01:06] VEH DELAY: 06:15 LINE DELAY: 00:10		
23:00 03/13/12		F		MARKET & FRONT (IB,OB)	AT&T WORKING NEAR TRACKS WITHOUT CLEARANCE PERMIT & VIOLATING SAFETY PROCEDURES.	23:00	23:30
					SYSTEM SAFETY* F.ORANTES NOTIFIED. SFPD* DISP.#86, CAD.#3405. INSP.MCCRAY CLEARED. D.PUGLISI* SPOKEN TO AT&T CONTRACTORS ON SITE (MR.GILE) REGARDS TO CLEARANCE PROCEDURES AND CREW WILL STOP WORK AND CLEAR THE F-LINE. OPERATORS NOTIFIED VIA LSGP*. VEH DELAY: 00:30		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:36 03/13/12	158	F	1079	MARKET & 1ST. ST. (IB,OB)	BLOCKED BY DISABLED TROLLEY 5634	08:36 08:36	09:02
			1221530	INSP.G. PINTO*.R/159/F/1080,R/165/1007,R/151/1061 BLOCKED. SHUTTLE DISPATCH.LSGP* LINE DELAY: 00:26			
12:39 03/13/12	84	J	1519	CHURCH & 22ND STREET (OB)	NO PROPULSION	13:39 13:39	14:10 14:10
			1221576	4S44,4S46; INSP PINTO AND CHAVEZ; RESCUE TRAIN 101/J/1478; SI GREEN 1408 @15:35 VEH DELAY: 01:56 LINE DELAY: 00:31			