

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, MARCH 15, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,239</b>	<b>99.0%</b>	<b>4</b>	<b>9</b>	<b>56</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>153</b>	<b>180</b>	<b>18%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>133</b>	<b>16%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>66</b>	<b>50%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>45</b>	<b>-4%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>124</b>	<b>16%</b>
<b>TOTAL</b>	<b>734</b>	<b>822</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	31	9	5	14	3
Flynn	196	41	13	6	22	0
Green	227	46	19	12	11	4
Kirkland	199	32	13	7	12	0
Potrero	231	23	8	5	10	0
Presidio	216	35	11	12	8	4
Woods	350	44	10	9	20	5
<b>TOTAL</b>	<b>1,552</b>	<b>252</b>	<b>83</b>	<b>56</b>	<b>97</b>	<b>16</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
07:11 03/15/12	32	45	5608	UNION & SCOTT (OB)	ALLEGED INCIDENT COACH	07:11	08:18	
			1221959	INSP BROWN MGR STUART.DISP*. VIDEO*, 6A45* SS 13 YRS MALE, APROCH OPERATOR 370/41/7130 ID#2421, AND ASK FOR MEDICAL HELP INDICATING THAT COACH # 5608 ALLEGED RUN OVER LEFT FOOT (TOE), OPERATOR 799 .INSP LUM TRANSPORT RECUSE OPERATOR ID.# 1773 TO PULL COACH IN. VEH DELAY: 01:07				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:18 03/15/12	17	N	1408	IRVING AVENUE & ARGUELLO (IB)	ACCIDENT, LRV & TRUCK	10:18 <b>10:18</b>	10:36
			<b>1222072</b>	[LRV2=1437]SENIOR STAFF/SAFETY*, 311*, J KELLY*, T JULIAN*, E DEL BARRIO*, CLAIMS* 06-A-45*, VIDEO PULLED, DISP*, LSGP*, ADGP*, RUN 39/N TO PULL OUT, MRU 4-S-31 RESPONDED, INSP R DONALDSON CLEARED SI CHURCH/DUBOCE N/R [EOR 13:29] <b>VEH DELAY: 03:11</b>			
11:40 03/15/12	115	30	5571	COLUMBUS & UNION (OB)	OPERATOR INTERVIEWED	11:59	12:16
			<b>1222047</b>	INSP WOON, W (1C20) INTERVIEWED OP. NO INJURY, NO 799, SEE TAG # 1222057. VIDEO* SI PRESIDIO 5603 @13:18 <b>VEH DELAY: 01:19</b>			
14:29 03/15/12	115	30	5603	TOWNSEND & 4TH ST. (OB)	NON INJURY MUNI ACCIDENT, COACH / TRUCK & TROLLEY ROPE, MINOR.	14:29	16:04
			<b>1222092</b>	INSP MCDANIEL A, SHOP TRUCK #093, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. SI PRESIDIO N/R [EOR 14:36] <b>VEH DELAY: 00:07</b>			
15:05 03/15/12	198	27	8131	5TH STREET & HOWARD (IB)	ACCIDENT (COACH/TRUCK), H/R, NO INJURY	15:05	15:36
			<b>1222103</b>	INSP MCDANIEL, A (1T61B) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6146* <b>VEH DELAY: 00:31</b>			
15:55 03/15/12	425	24	5479	CASTRO & 19TH STREET (OB)	ALLEDGE ACCIDENT (COACH / AUTO) NO INJURY	15:35	16:02
			<b>1222126</b>	INSP SOLINGER, C (1T63) RESP. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46* <b>VEH DELAY: 00:27</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:59 03/15/12	432	14	7034	MISSION & HIGHLAND (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	17:59	19:12
				1222154			
23:52 03/15/12	118	N	1487	9TH AVE. & IRVING (OB)	OVERHEAD WIRE DOWN	23:52	01:19
				1222173		[LRV2=1539]LINE TRK 859, SFPD*, 4-C-53, 4-T-79, LSGP, 311*, 4-S-37, S SHUTTLE USED LAST HEAD WAY COVERED IN SUBWAY BY 113 TO CHURCH ONLY N/R [EOR 00:51] <b>VEH DELAY: 00:59 LINE DELAY: 01:27</b>	23:52

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:52 03/15/12	118	N	1487	9TH AVE. & IRVING (OB)	OVERHEAD WIRE DOWN	23:52	01:19
				1222173		[LRV2=1539]LINE TRK 859, SFPD*, 4-C-53, 4-T-79, LSGP, 311*, 4-S-37, S SHUTTLE USED LAST HEAD WAY COVERED IN SUBWAY BY 113 TO CHURCH ONLY N/R [EOR 00:51] <b>VEH DELAY: 00:59 LINE DELAY: 01:27</b>	23:52