

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, MARCH 19, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,229</b>	<b>96.7%</b>	<b>19</b>	<b>21</b>	<b>46</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>105</b>	<b>-8%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>153</b>	<b>173</b>	<b>13%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>130</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>75</b>	<b>70%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>52</b>	<b>11%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>122</b>	<b>14%</b>
<b>TOTAL</b>	<b>734</b>	<b>815</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	32	9	7	16	0
Flynn	191	40	13	7	19	1
Green	230	46	17	15	10	4
Kirkland	200	40	17	12	11	0
Potrero	230	35	16	9	9	1
Presidio	215	36	15	8	11	2
Woods	357	51	15	8	24	4
<b>TOTAL</b>	<b>1,554</b>	<b>280</b>	<b>102</b>	<b>66</b>	<b>100</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:14 03/19/12	162	F	1070	BEACH & JONES (PO)	ACCELATOR	06:59	07:14
			1222711	S/B MARKET-CHURCH, PCCSHOP, MRO 4C52 CADELINA, MRO 4T42 PINTO	VEH DELAY: 00:15 LINE DELAY: 00:15	06:59	07:14

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:03 03/19/12	159	27	8105	5TH STREET & HARRISON (IB)	SFPD REQUEST TO SEARCH COACH FOR SUSPECT	12:03	12:10
				<b>1222765</b>			
12:14 03/19/12	344	33	5448	POTRERO BETWEEN 20TH STREET & 21ST STREET (IB)	WHEELCHAIR LIFT MADE CONTACT WITH ATTENDING PASSENGER ANKLE (AID REFUSED)	12:14	12:53
				<b>1222753</b>			
12:51 03/19/12	140	71	8139	HAIGHT & STANYAN (OB)	ACCIDENT (COACH & AUTO)	12:51	13:35
				<b>1222731</b>			
14:37 03/19/12	442	24	5429	DIVISARDERO & OAK (IB)	INJURY ACCIDENT (COACH & AUTO)	14:27	15:50
				<b>1222804</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:49 03/19/12	19	J	1479	SAN JOSE AVENUE & THERESA (OB)	PROPULSION	11:49	12:28
			<b>1222770</b>	MRO 4C33 GUZMAN, LSGP, ADGP, PHONE FROUP, MRO 4T42 PINTO MRO 4T75 DEBONO, MG4R 4M1S, MRU 4S31 SI GREEN 1430 @12:28 VEH DELAY: 00:39 LINE DELAY: 00:23			
15:10 03/19/12	168	F	1811	EMBARCADERO & GREENWICH (OB)	B/O MASTER CONROLLER	15:10	16:23
			<b>1222783</b>	MRU 4S46 - INSPECTOR K. WILLIAMS 4C55- PCC SHOP ALL RESPONDED LINE DELAY: 01:13			

### 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>741</b>
<b>Afternoon</b>	<b>717</b>
<b>TOTAL</b>	<b>1,458</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>