

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, MARCH 20, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,229	98.0%	12	12	49

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	106	-7%
F LINE	24	27	13%
CABLE CAR	27	26	-4%
WOODS	153	173	13%
KIRKLAND	115	130	13%
FLYNN	103	107	4%
POTRERO 40'	44	75	70%
POTRERO 60'	47	52	11%
PRESIDIO	107	127	19%
TOTAL	734	823	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	33	11	6	14	2
Flynn	194	45	15	9	20	1
Green	234	42	18	10	10	4
Kirkland	196	45	20	11	14	0
Potrero	233	31	13	7	10	1
Presidio	216	32	12	9	10	1
Woods	353	40	10	4	22	4
TOTAL	1,559	268	99	56	100	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:14 03/20/12	33	1	5581	CALIFORNIA & STEINER (IB)	COACH VS AUTO COLLISION, MINOR DAMAGE, NO INJURIES	08:14	08:45
			1222854	INSP B LUM CLEARED, NO 799, SYSTEM SAFETY*, 6-A-42*, VIDEO* VEH DELAY: 00:31			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:19 03/20/12	18	60	18	POWELL & MARKET (IB)	CABLE CAR STRIKES TURNTABLE	08:19 08:19	09:20 09:40
			1222904	INSP. C. ALLEN, MGRS. D. BANBURY/T. JULIAN, CABLE MACHINERY/SHOP RESP. CABLE CAR APPROACHES AND STRIKES TURNTABLE. CREW REPORTED THAT THE LIGHT INDICATION WAS GREEN. CREW TRNSP. TO ST. FRANCIS MED. CTR. BY INSP. CREW 799. CABLE CAR TOWED TO BARN BY CABLE TRUCK 665. (LAST RUN TO USE TURNTABLE: 9/59/24 CREW 799)CLAIMS 6A42*, S/S* SI CABLE CAR N/R VEH DELAY: 01:01 LINE DELAY: 01:21			
15:13 03/20/12	421	49	7041	VAN NESS & CHESTNUT (OB)	POLE IN OVERHEAD / STREET LIGHT FELL ON AUTO	15:13	17:00
			1222952	INSP V. HOLMES (1T66), SHOP TRUCK 092, O/H LINE TRUCK 817 RESPONDED, OPERATOR REPORTED POLE STUCK IN O/H, INSP REPORTED STREET LAMP FELL ON TOP OF AUTO, LIGHT DAMAGED AUTO, MGRS* A. ANDREWS, D. PUGLISI, J. HALEY, SYS/SAFETY*, CLAIMS 6A45*, VIDEO*, SHOP TRUCK 854*, ATLAS TOWING*, DISP*, INSP K. JOMOC (1T63A) TRANSPORT RESCUE OPER #3744, YAMINA@ 311*, OPER 799 SI TOWED TO POTRERO YARD N/R [EOR 20:34] VEH DELAY: 05:21			
17:01 03/20/12	461	49	7045	VAN NESS & JACKSON (IB)	ACCIDENT (COACH & TRUCK) HIT AND RUN	17:01	20:15
			1222989	INSP D. WONG (1T68), SHOP TRUCK 093 RESPONDED, SYS/SAFETY*, CLAIMS 6A45*, VIDEO*, NO 799 VEH DELAY: 03:14			
17:28 03/20/12	534	8X	6291	4TH ST & FOLSOM (OB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	17:28	17:48
			1222965	INSP A BANIAS CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:20			

Line Delays > 20 Minutes

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5. *NX Bus Express*

Ridership	Counts
Morning	702
Afternoon	657
TOTAL	1,359

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%