

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, MARCH 23, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,239</b>	<b>96.9%</b>	<b>19</b>	<b>19</b>	<b>46</b>

**2. VEHICLES AVAILABILITY**

**Morning Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>111</b>	<b>-3%</b>
<b>F LINE</b>	<b>24</b>	<b>27</b>	<b>13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>149</b>	<b>174</b>	<b>17%</b>
<b>KIRKLAND</b>	<b>119</b>	<b>127</b>	<b>7%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>71</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>46</b>	<b>49</b>	<b>7%</b>
<b>PRESIDIO</b>	<b>120</b>	<b>125</b>	<b>4%</b>
<b>TOTAL</b>	<b>746</b>	<b>818</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	32	11	8	12	1
Flynn	196	49	21	8	20	0
Green	228	47	21	14	11	1
Kirkland	195	35	10	9	13	3
Potrero	234	33	16	7	10	0
Presidio	217	39	15	15	7	2
Woods	359	51	14	7	28	2
<b>TOTAL</b>	<b>1,560</b>	<b>286</b>	<b>108</b>	<b>68</b>	<b>101</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:42 03/23/12	462	6	5436	9TH AVENUE & MORAGA (OB)	FIGHT ON BOARD (ALL PARTIES LEFT BEFORE SFPD ARRIVED)	21:42	22:13
			1223476	INSP A. GEETER RESP SFPD # 11E RESP NO ARREST CAD # 120-833-302 VIDEO* SI POTRERO VEH DELAY: 00:31			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:09 03/23/12	176	21	5494	6TH AVENUE & CABRILLO (PI)	SWITCH BROKEN 20FT OVERHEAD DOWN	01:09 <b>01:09</b>	02:29 <b>02:40</b>
			<b>1223326</b>	INSP R. STANTON RESP PRES TRK 092 RESP O/H LINE TRUCK 824 RESP REQUESTED FEEDER RM 1 & 3 OPEN AFFECTING THE 5 LINE SERVICE SENIOR MGRS PAGED 311* SI PRESIDIO N/R <b>VEH DELAY: 01:20</b> <b>LINE DELAY: 01:31</b>			
01:45 03/23/12	181	5	5555	FULTON & MASONIC (OB)	OPEN FEEDER RM 1 & 3 (O/H LINE TRK 824 REQUEST)	01:45 <b>01:45</b>	02:40 <b>02:40</b>
			<b>1223328</b>	INSP R. STANTON* 311* <b>VEH DELAY: 00:55</b> <b>LINE DELAY: 00:55</b>			
01:49 03/23/12	182	5	5533	FULTON & 6TH AVENUE (IB)	OPEN FEEDER RM 1 & 3 (O/H LINE TRK 824 REQUEST)	01:49 <b>01:49</b>	02:40 <b>02:40</b>
			<b>1223327</b>	INSP R. STANTON RESP 311* <b>VEH DELAY: 00:51</b> <b>LINE DELAY: 00:51</b>			
09:01 03/23/12	16	59	18	POWELL & MARKET (OB)	TURNTABLE WILL NOT LOCK	09:01 <b>09:01</b>	09:12 <b>09:29</b>
			<b>1223364</b>	INSP. R. AREVALO, MGR. D. BANBURY, SYS/SAFETY K. WONG, CABLE MACHINERY, CABLE SHOP RESP. 2 SHUTTLES USED. 59/60 LINES REROUTED AROUND THE HORN. <b>VEH DELAY: 00:11</b> <b>LINE DELAY: 00:28</b>			
11:15 03/23/12	174	F	1859	BEACH & MASON (IB,OB)	ACCIDENT NON MUNI BUS AND PCC.	11:15 <b>11:15</b>	11:48 <b>11:48</b>
			<b>1223299</b>	INSPECTOR DIAL (4C55), INSPECTOR TUCKER (4T60), MRU 4S26, AND SAFETY 417 RESPONDED AND CLEARED. SENIOR STAFF, PCC SHOP, LMC, AND 311 NOTIFIED. F LINE SWITCHBACKS ENACTED I/B TO O/B AND ONE SHUTTLE USED FOR SERVICE COVERAGE. SI FERRY <b>LINE DELAY: 00:33</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:47 03/23/12	172	F	1850	CHURCH & C. CHAVEZ (OB,PI)	BLOCKED BY NON-MUNI ACCIDENT	18:47 <b>18:47</b>	19:11 <b>19:11</b>
				<b>1223461</b>		INSP MCCRAY AND HENLEY VEH DELAY: <b>00:24</b> LINE DELAY: <b>00:24</b>	
21:31 03/23/12	43	59	19	POWELL & MARKET (IB)	TURN TABLE	21:31 <b>21:31</b>	21:48 <b>21:57</b>
				<b>1223481</b>		INSP S. GARNICA RESP C/M RESP VEH DELAY: <b>00:17</b> LINE DELAY: <b>00:26</b>	
23:15 03/23/12	43	59	19	POWELL & MARKET (IB)	TURN TABLE	23:15 <b>23:15</b>	23:37 <b>23:37</b>
				<b>1223482</b>		INSP S. GARNICA RESP C/M RESP VEH DELAY: <b>00:22</b> LINE DELAY: <b>00:22</b>	