

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MARCH 29, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	97.0%	18	19	40

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	27	13%
CABLE CAR	27	26	-4%
WOODS	153	178	16%
KIRKLAND	115	127	10%
FLYNN	103	110	7%
POTRERO 40'	44	71	61%
POTRERO 60'	47	46	-2%
PRESIDIO	123	133	8%
TOTAL	750	828	10%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	34	12	6	15	1
Flynn	195	46	15	14	17	0
Green	230	54	22	15	16	1
Kirkland	198	32	10	11	9	2
Potrero	232	41	14	13	11	3
Presidio	214	32	11	10	8	3
Woods	347	46	11	12	22	1
TOTAL	1,548	285	95	81	98	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:48 03/29/12	115	29	8117	GRAFTON & JULES (IB)	ACCIDENT COACH & AUTO	07:48	09:09
			1224183	INSP E MORRIS; SFFD ENGINE 33 RESP. COACH WAS AT THE BUS STOP AND WAS REAR ENDED BY AUTO. NO OP 799INSP A BANIAS TRANS NEW OPERATOR TO PULL COACH IN. DISP*. CLAIMS 6A42*. SYSTEM SAFETY*, VIDEO*. MGR M ESPINOZA*. WORKER'S COMP*. SI WOODS N/R VEH DELAY: 01:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:03 03/29/12	12	M	1417	GENEVA TERMINAL (IB)	OPERATOR OF INCIDENT TRAIN INTERVIEWED AT TERMINAL.	08:02	
	1224235			[LRV2=1426]12/M -RELIEF RUN 59/M TO PULL-OUT, GREEN DISPATCHER*, INSP F CADELINA, C DEBONO DISPATCHED TO SCENE, SFPD UNIT(3115A, INBOUND M-LINE REROUTED OVER KT-LINE, 4-MOTOR COACH SHUTTLES, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 13:10] VEH DELAY: 05:08			
08:17 03/29/12	342	49	7059	PHELAN LOOP (IB)	INTERVIEW FOR INCIDENT AT MISSION & 30TH ST	08:42	09:32
	1224225			INSP E TUCKER INTERVIEWED THE OPERATOR. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:50			
09:33 03/29/12	135	44	2835	O^SHAUGHNESSY & DELVEL (OB)	ACCIDENT COACH & AUTO, NO INJURY	09:33	10:21
	1224206			INSP B LUM RESP. SFPD 4K1F RESP. MINOR DAMAGE TO REAR OF COACH. MAJOR DAMAGE TO FRONT OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A48*., MUNI SECURITY CALLED AT 1443 AND ADVISED THAT VIDEO WAS NOT RECOVERABLE FROM COACH #2835 SI WOODS N/R VEH DELAY: 00:48			
10:05 03/29/12		20		BUSH & DIVISADERO	ACCIDENT LINE TRUCK & AUTO, NO INJURY	10:05	10:41
	1224208			INSP A BANIAS CLEARED. NO DAMAGE TO THE LINE TRUCK. MINOR DAMAGE TO LEFT REAR OF AUTO. CLAIMS 6A48*. VEH DELAY: 00:36			
16:36 03/29/12	129	21	5611	FULTON & SHREADER (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	16:38	16:57
	1224300			INSPECTOR S. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, NO MERIT - NO CONTACT MADE BETWEEN COACH AND AUTO VEH DELAY: 00:19			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:45 03/29/12	106	N	1439	CARL ST & COLE ST (OB)	SFPD REQUEST TO STOP TRAIN TO INVESTIGATE PASSENGER COMPLAINT	17:45 17:45	17:49 17:49
				1224305		[LRV2=1491]SFPD CLEARED, NO MERIT, INSP J CHAVEZ* VEH DELAY: 00:04 LINE DELAY: 00:04	
20:30 03/29/12	521	38	6266	TRANSBAY TERMINAL	CLAIMS REQUEST INTERVIEW	21:22	21:50
				1224329			
20:45 03/29/12	199	9	8431	GENEVA & SHERWIN (OB)	VANDALISM BROKEN WINDOW	20:45	21:18
				1224325			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:46 03/29/12	015	M	1489	BROAD ST & ORIZABA ST (IB)	BLOCKED BY EMERGENCY VEHICLES	07:46 07:46	08:34 08:34
				1224234		[LRV2=1452]INSP F CADELINA, C DEBONO DISPATCHED TO SCENE, SFPD UNIT(3I15A) & PARAMEDICS #60 ON SCENE WITH A MALE CLAIMING INJURY FROM ATTEMPTING TO BOARD TRAIN AND FELL CAUSING INJURY TO ARM & ANKLE, WITNESSES REPORT MALE PERSON JUMPED BETWEEN TRAINS AND FELL CAUSING INJURY TO HIMSELF, MEDIC #60 TRANSPORTED SFGH, CASE # 120251545, INBOUND M-LINE REROUTED OVER KT-LINE, 4-MOTOR COACH SHUTTLES, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:48 LINE DELAY: 00:48	