



**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 1, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.4%	3	4	28

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	154	174	13%
<b>KIRKLAND</b>	113	126	12%
<b>FLYNN</b>	104	113	9%
<b>POTRERO 40'</b>	53	49	-8%
<b>POTRERO 60'</b>	37	41	11%
<b>PRESIDIO</b>	123	140	14%
<b>TOTAL</b>	<b>749</b>	<b>815</b>	<b>9%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	20	6	4	10	0
Flynn	205	40	10	7	20	3
Green	243	50	23	13	13	1
Kirkland	197	46	15	15	16	0
Potrero	233	42	12	16	10	4
Presidio	219	39	16	14	8	1
Woods	385	87	40	21	25	1
<b>TOTAL</b>	<b>1,616</b>	<b>324</b>	<b>122</b>	<b>90</b>	<b>102</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:23 04/01/13	627	47	8014	POWELL & BEACH (OB)	FALL ALIGHTING (AID REFUSED, LEFT SCENE).	08:27	08:53
08:43 04/01/13	25	KT	1467	EMBARCADERO STATION (IB)	RENDERING AID	08:43	08:46
10:24 04/01/13	333	22	5426	FILLMORE & SACRAMENTO (IB)	ACCIDENT (COACH / SUV) NO INJURY	10:24	11:05
11:01 04/01/13	386	33	5455	25TH STREET & POTRERO (IB)	GRAFITTI ON COACH	11:05	11:30
12:19 04/01/13	458	8X	6294	SANTOS & VELASCO (IB)	FALL BOARDING (AID REFUSED- NO INJURY)	12:19	12:37

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:57 04/01/13	85	71	8117	MARKET & 4TH ST (OB)	FALL BOARDING ( AID REFUSED, WALKED AWAY )	12:57	13:25
13:22 04/01/13	110	67	8506	ALEMANY & PUTNAM (OB)	OPERATOR INTERVIEW	13:22	13:56
14:14 04/01/13	407	14	7107	MISSION & PERSIA (IB)	ACCIDENT COACHES WHEELCHAIR LIFT / AUTO ( HIT& RUN, NO INJURY )	14:14	15:38
18:07 04/01/13	131	M	1431	FOREST HILL STATION (OB)	RENDERING AID	18:06	18:09
18:45 04/01/13	134	21	5629	MARKET & MASON (OB)	FALL BOARDING ( AID REFUSED, WALKED AWAY )	18:44	19:14

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:43 04/01/13	25	KT	1467	EMBARCADERO STATION (IB)	RENDERING AID	08:43	08:46
17:04 04/01/13		59		MASON LINE (IB,OB)	SPLICE CHECK	17:04	17:35
17:09 04/01/13	26	60	26	POWELL STREET & JACKSON STREET (OB)	HAD TO THROW THE ROPE OUT (NEED A PUSH)	17:09	17:43
17:48 04/01/13		59		(IB,OB)	SPLICE CHECK	17:46	01:30
18:36 04/01/13	165	F	1050	MARKET STREET & POWELL (OB)	REAR DOOR	18:36	19:02