



**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 15, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.7%	1	3	14

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	107	-6%
<b>F LINE</b>	24	34	42%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	154	167	8%
<b>KIRKLAND</b>	113	128	13%
<b>FLYNN</b>	104	114	10%
<b>POTRERO 40'</b>	53	62	17%
<b>POTRERO 60'</b>	37	41	11%
<b>PRESIDIO</b>	123	128	4%
<b>TOTAL</b>	749	811	8%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	24	8	4	12	0
Flynn	226	46	14	13	17	2
Green	241	47	22	11	10	4
Kirkland	226	47	18	12	17	0
Potrero	231	30	11	8	10	1
Presidio	215	34	13	8	13	0
Woods	407	76	25	18	29	4
<b>TOTAL</b>	<b>1,680</b>	<b>304</b>	<b>111</b>	<b>74</b>	<b>108</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:17 04/15/13	473	14	7120	SAN JOSE & MISSION (IB)	PASSENGER REQUESTED MEDICAL AID	03:17	03:36
08:07 04/15/13	22	21	5509	HAYES & STIENER (OB)	THEFT (CELL PHONE)	08:07	09:21
08:55 04/15/13	348	49	5404	MISSION & BRAZIL (IB)	NON-INJURY ACCIDENT (NO DAMAGE)	08:55	09:13
09:24 04/15/13	53	31	5486	TURK & BRODRICK (IB)	NON-INJURY ACCIDENT	09:24	10:35
09:57 04/15/13	26	30	5518	5TH STREET & MARKET (IB)	NON-INJURY ACCIDENT	09:57	11:00

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:08 04/15/13		8X/9		SAN BRUNO & WABASH (IB)	DOUBLE PARKED VEHICLE	10:08	10:39
11:11 04/15/13			1006	MARKET & GOUGH (IB)	MINOR COLLISION, PCC AND AUTO; HIT AND RUN	11:10	11:15
11:24 04/15/13	478	14L	6403	MISSION & PERSIA (OB)	FALL ON BOARD	11:24	12:33
15:04 04/15/13	730	10	8025	DE HARO & 16TH STREET (IB)	COACH / AUTO (NON-INJURY)	15:04	15:58
15:04 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	TREE FELL ACROSS OVERHEAD WIRE	15:04	19:02
15:26 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	OPEN FEEDER E-2	15:26	
15:51 04/15/13	367	14	7108	MISSION & PERCITA (OB)	VEHICLE ACCIDENT COACH / AUTO (NO INJURIES)	15:51	17:00
16:41 04/15/13	134	48	8407	20TH STREET & 3RD STREET (OB)	VEHICLE ACCIDENT (COACH & FIXED OBJECT)	16:41	19:19
17:35 04/15/13	211	9	8103	POTRERO & 24TH STREET (OB)	FALL BOARDING	17:35	18:15
18:09 04/15/13	417	14	7019	MISSION & 6TH STREET (OB)	RENDERING AID	18:09	18:47
19:35 04/15/13	242	18	8408	GEARY & 33RD AVE (OB)	FALL BOARDING ( AID REFUSED )	19:35	20:44

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:23 04/15/13	182	F	1051	CHURCH & MARKET (OB)	ELECTRICAL PROBLEM (BURNING SMELL)	00:23	00:50
11:54 04/15/13	17	61	54	CALIFORNIA & DRUMM (IB)	BUMPER BAR 25-CALIFORNIA	11:54	12:23
13:43 04/15/13	59	M	1502	19TH AVENUE & JUNIPERO SERRA (IB)	DERAILMENT	13:43	17:26

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:55 04/15/13	76	M	1448	19TH AVE & MONTICELLO (IB)	BLOCKED BY BLOCKED BY DERAILMENT	13:55	17:31
15:04 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	TREE FELL ACROSS OVERHEAD WIRE	15:04	19:02
15:15 04/15/13	106	N	1412	CHURCH & CLIPPER (IB)	BLOCKED BY DOWN TREE	15:15	16:45
15:49 04/15/13		61		CALIFORNIA & DAVIS (IB)	BUMPER BAR #25	15:49	16:14
16:41 04/15/13	455	33	5426	POTRERO BETWEEN 21ST ST & 22ND ST (OB)	BRANCH ON OVERHEAD WIRE	16:41	18:09