



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, APRIL 20, 2013

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|------------|--------------------------|----------|----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 811 | 98.9% | 3 | 6 | 52 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 63 | 106 | 68% |
| F LINE | 24 | 33 | 38% |
| CABLE CAR | 25 | 31 | 24% |
| WOODS | 84 | 161 | 92% |
| KIRKLAND | 60 | 125 | 108% |
| FLYNN | 82 | 115 | 40% |
| POTRERO 40' | 42 | 63 | 50% |
| POTRERO 60' | 39 | 38 | -3% |
| PRESIDIO | 68 | 136 | 100% |
| TOTAL | 487 | 808 | 66% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 101 | 11 | 7 | 3 | 1 | 0 |
| Flynn | 161 | 27 | 15 | 10 | 2 | 0 |
| Green | 156 | 27 | 12 | 11 | 4 | 0 |
| Kirkland | 114 | 13 | 2 | 6 | 2 | 3 |
| Potrero | 152 | 27 | 13 | 11 | 3 | 0 |
| Presidio | 137 | 23 | 9 | 10 | 3 | 1 |
| Woods | 175 | 22 | 11 | 7 | 3 | 1 |
| TOTAL | 996 | 150 | 69 | 58 | 18 | 5 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 10:33 04/20/13 | 33 | N | 1503 | JUDAH & LA PLAYA (IB) | VEHICLE INCIDENT - ANOTHER VEHICLE LRV VERSUS VEHICLE COLLISION | 10:33 | 11:12 |
| 12:59 04/20/13 | 657 | 12 | 8312 | 24TH ST & GUERRERO (OB) | VEHICLE INCIDENT - ANOTHER VEHICLE ACCIDENT COACH / PARKED AUTO (NO INJURY) | 12:59 | 13:35 |
| 16:31 04/20/13 | 473 | 14L | 6293 | MISSION & GENEVA (OB) | PASSENGER INCIDENT – NO INJURIES (AID REFUSED) | 16:31 | 17:23 |
| 16:47 04/20/13 | 425 | 49 | 7114 | PHELAN LOOP (IB) | SECURITY INCIDENT - OTHER SUSPICIOUS PACKAGE (NO MERIT) | 16:56 | 17:15 |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|----------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 17:25 04/20/13 | 406 | 33 | 5441 | FULTON & STANYON (IB) | COACH / TOUR BUS ACCIDENT - NO INJURIES REPORTED | 17:25 | 19:00 |
| 18:46 04/20/13 | 711 | 2 | 8306 | MARKET & 1ST STREET (IB) | COACH / F-LINE MILAN ACCIDENT - NO INJURIES REPORTED | 18:46 | 19:11 |
| 18:46 04/20/13 | 178 | F | 1859 | MARKET & 1ST STREET (IB) | COACH / F-LINE (MILAN) ACCIDENT - NO INJURIES REPORTED | 18:46 | 19:10 |
| 18:53 04/20/13 | 752 | 19 | 8002 | MCALLISTER & MARKET (OB) | RENDERING AID (TREATED AND RELEASED) | 18:53 | 19:05 |
| 20:24 04/20/13 | 456 | 14 | 7038 | MISSION & 19TH STREET (OB) | COACH / TAXI ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED | 20:24 | 20:57 |
| 21:07 04/20/13 | 431 | 14 | 7109 | MISSION & SYCAMORE (IB) | ALLEGED COACH / PEDESTRIAN ACCIDENT | 21:03 | 22:17 |
| 23:10 04/20/13 | 171 | 45 | 5605 | STOCKTON & UNION (OB) | OPERATOR - OTHER VEHICLE ACCIDENT COACH / AUTO (NO INJURIES REPORTED) | 23:10 | 23:51 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-------------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 16:02 04/20/13 | 075 | L | 1471 | TARAVAL ST & SUNSET BLVD (IB) | VEHICLE BLOCKED - OTHER, NON MUNI INJURY ACCIDENT | 16:02 | 17:15 |
| 18:46 04/20/13 | 178 | F | 1859 | MARKET & 1ST STREET (IB) | COACH / F-LINE (MILAN) ACCIDENT - NO INJURIES REPORTED | 18:46 | 19:10 |
| 18:46 04/20/13 | 178 | F | 1859 | MARKET ST & 1ST STREET (IB) | VEHICLE INCIDENT - ANOTHER MUNI | 18:46 | 19:10 |