



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, APRIL 27, 2013

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|------------|--------------------------|----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 782 | 97.6% | 8 | 11 | 61 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 63 | 99 | 57% |
| F LINE | 24 | 31 | 29% |
| CABLE CAR | 25 | 32 | 28% |
| WOODS | 84 | 173 | 106% |
| KIRKLAND | 60 | 128 | 113% |
| FLYNN | 82 | 115 | 40% |
| POTRERO 40' | 42 | 59 | 40% |
| POTRERO 60' | 39 | 38 | -3% |
| PRESIDIO | 68 | 139 | 104% |
| TOTAL | 487 | 814 | 67% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 101 | 23 | 9 | 10 | 4 | 0 |
| Flynn | 163 | 27 | 12 | 12 | 3 | 0 |
| Green | 156 | 27 | 12 | 13 | 2 | 0 |
| Kirkland | 117 | 13 | 6 | 5 | 2 | 0 |
| Potrero | 152 | 27 | 14 | 8 | 5 | 0 |
| Presidio | 138 | 25 | 13 | 9 | 3 | 0 |
| Woods | 172 | 33 | 20 | 11 | 2 | 0 |
| TOTAL | 999 | 175 | 86 | 68 | 21 | 0 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 13:01 04/27/13 | 147 | 1 | 5500 | CALIFORNIA & 11TH AVENUE (IB) | VEHICLE INCIDENT - MUNI/AUTO COLLISION (HIT AND RUN) | 13:01 | 13:56 |
| 13:25 04/27/13 | 339 | 49 | 7003 | VAN NESS AVENUE & NORTH POINT (OB) | OPERATOR | 13:25 | 14:37 |
| 15:38 04/27/13 | 123 | 5 | 5512 | MARKET & MONTGOMERY (IB) | SFPD ACTIVITY - REQUEST COACH STOP | 15:38 | 15:46 |
| 17:15 04/27/13 | 727 | 43 | 8223 | PARNASSUS & COLE (IB) | VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES REPORTED) | 17:15 | 18:04 |
| 17:46 04/27/13 | 510 | 38L | 6422 | 48TH AVENUE & POINT LOBOS (IB) | PASSENGER INCIDENT - DISTURBED PASSENGER | 17:46 | 18:15 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 12:55 04/27/13 | 178 | 54 | 8434 | TOPEKA & NEWHALL (OB) | EQUIPMENT - PROPULSION/NO FORWARD MOTION (BLOCKING) | 12:55 | 13:33 |
| 22:52 04/27/13 | | K | | OCEAN AVE. & HIGHWAY 280 RAMP BETWEEN SAN JOSE AVE. & HOWTH (IB,OB) | SFFD ACTIVITY - DETOUR/BLOCKING ROUTE NON-MUNI VEHICLE INJURY ACCIDENT | 22:52 | 00:23 |