



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 3, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	98.4%	9	11	26

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	99	-13%
F LINE	24	34	42%
CABLE CAR	27	29	7%
WOODS	154	175	14%
KIRKLAND	113	128	13%
FLYNN	104	111	7%
POTRERO 40'	53	55	4%
POTRERO 60'	37	39	5%
PRESIDIO	123	143	16%
TOTAL	749	813	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	25	6	6	12	1
Flynn	202	43	11	13	18	1
Green	233	49	20	11	15	3
Kirkland	195	44	23	7	14	0
Potrero	231	31	11	12	6	2
Presidio	216	44	15	17	11	1
Woods	375	71	27	14	26	4
TOTAL	1,575	307	113	80	102	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:23 04/03/13	703	43	8210	MASONIC & TURK (OB)	ACCIDENT COACH & VAN, NO INJURY	08:23	08:52
09:28 04/03/13	456	14L	6421	MISSION & 30TH ST (IB)	ACCIDENT COACH & PARKED AUTO, NO INJURY	09:28	10:01
09:36 04/03/13	705	28	8217	19TH AVE & JUDAH (IB)	CELL PHONE SNATCH (NO INJURY)	09:36	09:54
15:46 04/03/13	436	14	7130	MISSION & 26TH ST (IB)	EMERGENCY ALARM	15:46	15:54
16:37 04/03/13	92	KT	1489	METRO (IB)	WRONG SWITCH	16:37	18:14

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:45 04/03/13	107	5	5528	MCALLISTER & POLK (OB)	ALLEGED BIKE STOLEN	16:45	18:09
17:06 04/03/13		59		MASON LINE (IB,OB)	STRAND ALARM 1724 CHECK	17:06	17:10
21:05 04/03/13	525	38	6250	GEARY & 33RD AVENUE (OB)	SFPD REQUEST.	22:15	22:51
21:19 04/03/13	294	30	2834	5TH STREET & MINT PLAZA (IB)	718 COACH / PARKED AUTO	21:19	22:15

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:30 04/03/13	108	1	5584	CALIFORNIA BETWEEN 7TH AVE & 8TH AVE (IB,OB)	SFPD ACTIVITY BLOCKING	09:30	09:38
16:37 04/03/13	92	KT	1489	METRO (IB)	WRONG SWITCH	16:37	18:14