



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, APRIL 9, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.6%	0	5	26

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	108	-5%
<b>F LINE</b>	24	36	50%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	154	172	12%
<b>KIRKLAND</b>	113	124	10%
<b>FLYNN</b>	104	112	8%
<b>POTRERO 40'</b>	53	54	2%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	145	18%
<b>TOTAL</b>	749	818	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	20	4	4	12	0
Flynn	199	31	6	8	16	1
Green	235	56	28	14	10	4
Kirkland	200	44	15	9	20	0
Potrero	232	35	14	9	7	5
Presidio	217	34	13	10	10	1
Woods	376	70	26	14	28	2
<b>TOTAL</b>	<b>1,583</b>	<b>290</b>	<b>106</b>	<b>68</b>	<b>103</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:42 04/09/13	709	10	8001	POTRERO & 23RD ST (IB)	ACCIDENT COACH & AUTO, NO INJURY	10:42	11:40
12:28 04/09/13	659	47	8224	NORTH POINT & POLK (OB)	ACCIDENT (COACH/AUTO) NO INJURIES.	12:28	13:37
12:53 04/09/13	158	37	8510	MASONIC & HAIGHT (OB)	ACCIDENT (COACH/ POLE) NO INJURIES.	12:53	14:20
14:09 04/09/13	487	14L	6213	MISSION & 11TH STREET (IB)	SFPD REQUEST	14:09	14:20
14:11 04/09/13	13	60	17	POWELL BETWEEN WASHINGTON & JACKSON (OB)	VEHICLE ACCIDENT-AUTO VS PEDESTRIAN (EXITING CABLE CAR)	14:11	14:37

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:43 04/09/13	54	N	1512	IRVING & ARGUELLO (IB)	LRV/AUTO ACCIDENT	15:43	15:51
16:32 04/09/13	658	47	8317	VAN NESS & UNION (IB)	OPERATOR	16:32	17:59
18:41 04/09/13	161	44	2841	DIAMOND & BOSWORTH (IB)	EMERGENCY ALARM – NO MERIT	18:41	19:00

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:11 04/09/13	13	60	17	POWELL BETWEEN WASHINGTON & JACKSON (OB)	VEHICLE ACCIDENT-AUTO VS PEDESTRIAN (EXITING CABLE CAR)	14:11	14:37
14:19 04/09/13	32	60	25	WASHINGTON & POWELL (IB)	EMERGENCY PERSONNEL BLOCKING	14:19	14:48
14:30 04/09/13	158	F	1070	FERRY (IB)	DOOR	14:30	15:45
15:08 04/09/13	162	F	1040	MARKET & VANNESS (IB)	DOOR	15:08	16:01
17:13 04/09/13		60		CABLE CAR BARN (IB,OB)	SPLICE CHECK	17:13	20:39
20:00 04/09/13	99	J	1419	CHURCH & MARKET (IB)	RESCUE CAR FOR 1075	20:00	20:23