



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, DECEMBER 11, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	97.3%	12	21	38

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	108	-5%
<b>F LINE</b>	24	33	38%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	164	186	13%
<b>KIRKLAND</b>	114	131	15%
<b>FLYNN</b>	103	116	13%
<b>POTRERO 40'</b>	49	56	14%
<b>POTRERO 60'</b>	42	46	10%
<b>PRESIDIO</b>	121	146	21%
<b>TOTAL</b>	758	851	12%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	27	3	8	16	0
Flynn	200	41	25	4	11	1
Green	227	49	20	15	12	2
Kirkland	199	38	14	11	8	5
Potrero	214	34	12	7	8	7
Presidio	207	33	14	6	11	2
Woods	362	41	15	9	15	2
<b>TOTAL</b>	<b>1,527</b>	<b>263</b>	<b>103</b>	<b>60</b>	<b>81</b>	<b>19</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:03 12/11/12	326	49	5445	VAN NESS & NORTH POINT (OB)	OPERATOR	06:52	08:05
11:24 12/11/12	64	9	8423	SAN BRUNO & THORNTON (IB)	FALL ON BOARD / AID REFUSED	11:24	11:50
11:36 12/11/12	022	60	0004	JACKSON & MASON (OB)	BUMPER BAR	11:36	11:54
12:21 12/11/12	354	49	7056	VAN NESS & PACIFIC (OB)	FALL ON BOARD / AID REFUSED	12:21	13:10
13:03 12/11/12	127	3	5640	SUTTER STREET & SANSOME (OB)	ACCIDENT, COACH AND AUTO (H&R) (INTERVIEW)	13:05	13:47

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:28 12/11/12	502	38L	6224	MARKET STREET & 3RD STREET (IB)	FALL ON BOARD	15:28	17:08
16:02 12/11/12	724	43	8349	GENEVA AVE & SAN JOSE AVE (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	16:02	16:45
18:00 12/11/12	865	10	8330	PACIFIC & LARKIN (OB)	VEHICLE ACCIDENT AUTO / PEDESTRAIN	18:00 <b>18:00</b>	18:13 <b>18:13</b>
			<b>1263480</b>	INSP A. ESCOBAR RESP. <b>VEH DELAY: 00:13 LINE DELAY: 00:13</b>			
18:41 12/11/12	90	N	1404	JUDAH & LAPLAYA (OB)	DIRTY CAR	19:02	19:45

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:28 12/11/12	94	1	5618	SACRAMENTO & STOCKTON (OB)	NO FORWARD MOTION	11:28	12:14
11:36 12/11/12	022	60	0004	JACKSON & MASON (OB)	BUMPER BAR	11:36	11:54