



DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, DECEMBER 14, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	95.9%	23	28	28

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	34	42%
CABLE CAR	27	30	11%
WOODS	164	181	10%
KIRKLAND	114	132	16%
FLYNN	103	114	11%
POTRERO 40'	49	57	16%
POTRERO 60'	42	43	2%
PRESIDIO	121	145	20%
TOTAL	758	843	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	27	3	7	15	2
Flynn	200	40	18	8	12	2
Green	232	49	28	10	11	0
Kirkland	202	38	18	8	11	1
Potrero	216	37	15	9	10	3
Presidio	207	43	20	11	11	1
Woods	366	56	23	13	16	4
TOTAL	1,547	290	125	66	86	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:00 12/14/12	637	43	8034	COLE & HAIGHT (OB)	VEHICLE ACCIDENT (NON-INJURY)	07:00	07:25
07:29 12/14/12	05	60	28	WASHINGTON STREET & TAYLOR STREET (IB)	ACCIDENT, COACH AND TRUCK	07:29	07:47
08:21 12/14/12	15	61	49	CALIFORNIA STREET & HYDE STREET (OB)	SLOT BLADE (NO INJURIES)	08:21	09:33
08:47 12/14/12	308	24	5445	PALOU & QUINT (OB)	FALL ON BOARD (NON-INJURY/AID REFUSED)	08:47	09:19

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:50 12/14/12	495	14L	6206	MISSION & 26TH STREET (IB)	FALL ON BOARD	10:50	11:50
14:02 12/14/12	617	47	8022	VAN NESS AVENUE & VALLEJO (OB)	VANDALISM (REAR DOORS)	14:02	14:25
15:34 12/14/12	716	43	8332	LOMBARD & PIERCE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	15:34	16:10
16:19 12/14/12	488	8X	6255	GENEVA & MISSION (IB)	FALL ONBOARD	16:19	19:27
16:30 12/14/12	225	52	8530	NAPLES & EXCELSIOR (OB)	FALL ONBOARD	16:30	18:04
17:14 12/14/12	149	NX	2816	SUTTER & KEARNY (OB)	COACH / FEDEX TRUCK ACCIDENT - NO INJURIES REPORTED	17:14	19:15
17:20 12/14/12	530	38	6263	GEARY & 25TH AVENUE (IB)	ALLEGED COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	17:20	17:58
18:35 12/14/12	477	8X	6260	SAN BRUNO & SILVER (OB)	SFPD ACTIVITY	18:35	19:13
21:05 12/14/12	160	45	5594	UNION & POLK (OB)	FALL ONBOARD - AID REFUSED (PATRON WALKED AWAY)	21:05	21:25

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:28 12/14/12	164	30	5583	COLUMBUS & LOMBARD (OB)	NON MUNI ACCIDENT BLOCKING	00:28	00:45
08:38 12/14/12	158	F	1818	EMBARCADERO STATION & WASHINGTON ST (IB)	NO BRAKE RELEASE	08:38	10:30
18:15 12/14/12	138	23	8430	HAAS & PALOU (IB)	SFPD ACTIVITY - BLOCKING	18:15	19:32