



**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, DECEMBER 26, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

|                        | SCHEDULED | PULLED OUT<br>IN SERVICE | OPEN |    | WORKED<br>ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
|                        |           |                          | AM   | PM |                      |
| <b>SYSTEM<br/>WIDE</b> | 849       | 95.9%                    | 20   | 15 | 25                   |

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

|                    | SCHEDULED<br>DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| <b>LRV</b>         | 114                 | 104       | -9%         |
| <b>F LINE</b>      | 24                  | 31        | 29%         |
| <b>CABLE CAR</b>   | 27                  | 32        | 19%         |
| <b>WOODS</b>       | 65                  | 180       | 177%        |
| <b>KIRKLAND</b>    | 118                 | 135       | 14%         |
| <b>FLYNN</b>       | 102                 | 114       | 12%         |
| <b>POTRERO 40'</b> | 36                  | 56        | 56%         |
| <b>POTRERO 60'</b> | 31                  | 40        | 29%         |
| <b>PRESIDIO</b>    | 108                 | 140       | 30%         |
| <b>TOTAL</b>       | 625                 | 832       | 33%         |



### 3. OPERATORS' ABSENTEEISM

|              | Scheduled WF | Total Unavailable | Sick       | Vacation   | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|------------|-----------------|---------------|
| Cable Car    | 163          | 17                | 3          | 9          | 5               | 0             |
| Flynn        | 266          | 47                | 20         | 18         | 8               | 1             |
| Green        | 298          | 48                | 28         | 15         | 5               | 0             |
| Kirkland     | 261          | 47                | 25         | 17         | 2               | 3             |
| Potrero      | 288          | 53                | 10         | 32         | 7               | 4             |
| Presidio     | 272          | 44                | 10         | 24         | 9               | 1             |
| Woods        | 446          | 81                | 29         | 39         | 12              | 1             |
| <b>TOTAL</b> | <b>1,994</b> | <b>337</b>        | <b>125</b> | <b>154</b> | <b>48</b>       | <b>10</b>     |

### 4. ACCIDENTS & DELAYS

#### Accidents

| Time Date         | Run | Line | Vehicle # | Location                           | Nature of Occurrence                          | Delay |       |
|-------------------|-----|------|-----------|------------------------------------|---|-------|-------|
|                   |     |      |           |                                    | Action Taken                                  | Start | End   |
| 13:46<br>12/26/12 | 046 | 30   | 5607      | STOCKTON & PACIFIC (IB)            | COACH / AUTO ACCIDENT - NO INJURIES REPORTED  | 13:46 | 14:31 |
| 15:38<br>12/26/12 | 366 | 14   | 7128      | STEUART & MISSION (OB)             | RENDERING AID                                 | 15:38 | 16:20 |
| 16:06<br>12/26/12 | 377 | 49   | 7118      | VAN NESS AVENUE & NORTH POINT (OB) | DIRTY COACH                                   | 16:20 | 16:20 |
| 17:50<br>12/26/12 | 699 | 2    | 8311      | POST BETWEEN POWELL & MASON (OB)   | COACH / TRUCK ACCIDENT - NO INJURIES REPORTED | 17:50 | 18:33 |
| 19:39<br>12/26/12 | 434 | 49   | 7019      | PHELAN LOOP (IB)                   | DIRTY COACH                                   | 19:39 | 20:07 |

### Line Delays > 20 Minutes

| Time Date         | Run | Line | Vehicle # | Location             | Nature of Occurrence       | Delay |       |
|-------------------|-----|------|-----------|----------------------|----------------------------|-------|-------|
|                   |     |      |           |                      | Action Taken               | Start | End   |
| 11:13<br>12/26/12 | 168 | F    | 1079      | MARKET & 4TH ST (OB) | NON-MUNI ACCIDENT BLOCKING | 11:13 | 12:30 |
| 14:12<br>12/26/12 | 47  | KT   | 1519      | MONTGOMERY (OB)      | PROPULSION                 | 14:13 | 14:53 |