



**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, DECEMBER 3, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	97.9%	13	13	40

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	103	0%
<b>F LINE</b>	24	35	50%
<b>CABLE CAR</b>	27	28	0%
<b>WOODS</b>	164	183	2%
<b>KIRKLAND</b>	113	128	7%
<b>FLYNN</b>	103	112	12%
<b>POTRERO 40'</b>	49	51	14%
<b>POTRERO 60'</b>	44	54	12%
<b>PRESIDIO</b>	121	133	13%
<b>TOTAL</b>	759	827	8%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	26	4	6	15	1
Flynn	200	36	22	6	8	0
Green	228	54	27	15	10	2
Kirkland	201	38	16	12	10	0
Potrero	213	27	11	7	9	0
Presidio	204	30	13	8	8	1
Woods	367	59	21	13	23	2
<b>TOTAL</b>	<b>1,534</b>	<b>270</b>	<b>114</b>	<b>67</b>	<b>83</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:40 12/03/12				POTRERO DIVISION	OPERATOR	05:40	06:10
06:35 12/03/12	309	71	8121	3RD ST & KING (PO)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN	06:35	07:01
09:41 12/03/12				22ND STREET & DEHARO (OB)	DISABLE TRUCK	09:42	10:49
15:12 12/03/12	507	8X	6415	SAN BRUNO & BACON (OB)	FALL ALIGHTING / AID REFUSED	15:12	15:14
17:04 12/03/12	102	1	5593	CLAY & VAN NESS (IB)	IPHONE STOLEN	17:04	17:22
17:20 12/03/12	183	27	8447	BRYANT BETWEEN 15TH STREET & 16TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO-NO INJURIES	17:20	18:12

17:40 12/03/12	165	F	1007	EMBARCADERO & BEAL (OB)	ACCIDENT STREETCAR AND AUTO – NO INJURIES	17:40	18:25
17:54 12/03/12	168	F	1859	MARKET ST. & CHURCH.ST. (OB)	ACCIDENT COLLISION – NO INJURIES	17:32	20:31
21:12 12/03/12	467	24	5463	3RD STREET & PALOU (IB)	VEHICLE ACCIDENT COACH FIX OBJECT	21:12	23:43

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:50 12/03/12	2	59	26	MASON & VALLEJO (OB)	SOMETHING BUMP CABLE	12:50 12:50	13:20 13:20
15:50 12/03/12	2	60		HYDE LINE (IB,OB)	CABLE STOPPED	15:50 15:50	01:27 7
17:40 12/03/12	6 2	F 5	100 7	EMBARCADERO & BEAL (OB)	ACCIDENT STREETCAR AND AUTO.	17:40 17:40	18:25 18:25
17:54 12/03/12	6 2	F 8	185 9	MARKET ST. & CHURCH.ST. (OB)	ACCIDENT COLLISION	17:32 17:32	20:31 20:31
			<b>1262341</b>	OPERATOR ON CAR 1859 MADE CONTACT WITH WHEEL CHAIR PATRON CROSSING THE INTERSECTION.PATRON WAS DRAG ABOUT 528 FEET.IT APPEARS THAT THE WHEEL CHAIR PATRON WAS BENDING OVER ATTEMPTING TO RETRIVE SOMETHING FROM THE STREET.PATRON SUSTAINED LEG INJURY.MEDIC # 68 & 75 TRANSPORT PATRON TO SFGH.SFPD RESPOND,INSP.J.CHAVEZ & MRU 4-S-49,4-S-35 RESPOND.ERU RESPOND.CLAIMS 6-A-47,SYSTEM SAFETY RESPOND.PCC SHOP*.MJ.STALLIONS RESPOND.F-LINE SWITCHBACK OB TO IB AT MARKET & 11 TH.ST.2		2	1

			SHUTTLE FROM 17TH.ST. & CASTRO TO 10TH.ST. CAD # 316.UNIT 1 RESPOND311*,D.PUGLISE*,P.ROSE*,A.ANDREWS*,J.HALEY*,E.DE LBARRIO*,M.TRAVIS-ALLEN*,M.ELLIS*,PEER ASSISTANCE*,TWU 250-A*LSGP*. SI GREEN N/R [EOR 20:07] <b>VEH DELAY: 02:35 LINE DELAY: 02:59</b>			
18:00 12/03/1 2	KL M	ALL	MUNI SUBWAY BETWEEN WEST PORTAL STATION & EMBARCADERO STATION (IB,OB)	EMBARCADERO / DUBOCE INTERSIG FAILURE	18:0 0 18:0 0	01:0 0 01:0 0
			<b>1262349</b> INSP.CHAVEZ*, INSP.GONZALEZ*, INSP.STALIONS*, INSP.VALAREZ*. SIGNAL MAINT.#500 KHOA*, #501 AND #502. PG&E NOTIFIED. 25 SHUTTLE COACHES. KLM LINES SWITCHED BACK IB-OB AT WEST PORTAL. T-LINE TRAINS SWITCHED BACK OB-IB AT EMBARCADERO & HARRISON. SENIOR STAFF/SAFETY/RAILS* UPAGED. MGR.J.KELLY*, D.PUGLISI*, P.ROSE*, J.HALEY*. <b>VEH DELAY: 07:00 LINE DELAY: 07:00</b>			
18:00 12/03/1 2	JN	ALL	MUNI SUBWAY BETWEEN DUBOCE PORTAL & FERRY PORTAL (IB,OB)	EMBARCADERO / DUBOCE INTERSIG FAILURE	18:0 0 18:0 0	01:0 0 01:0 0
			<b>1262351</b> INSP.CHAVEZ*, INSP.GONZALEZ*, INSP.STALIONS*, INSP.VALAREZ*. SIGNAL MAINT.#500 KHOA*, #501 AND #502. PG&E NOTIFIED. 25 SHUTTLE COACHES. KLM LINES SWITCHED BACK IB-OB AT WEST PORTAL. T-LINE TRAINS SWITCHED BACK OB-IB AT EMBARCADERO & HARRISON. SENIOR STAFF/SAFETY/RAILS* UPAGED. MGR.J.KELLY*, D.PUGLISI*, P.ROSE*, J.HALEY*. <b>VEH DELAY: 07:00 LINE DELAY: 07:00</b>			
21:24 12/03/1 2	60			SPLICE	21:2 4 21:2 4	01:1 5
			<b>1262352</b> C/S TRK TOWING CABLE CAR INTO BARN C/M <b>LINE DELAY: 03:51</b>			