



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, DECEMBER 4, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	97.1%	17	19	36

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	37	54%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	164	181	10%
<b>KIRKLAND</b>	113	126	12%
<b>FLYNN</b>	103	114	11%
<b>POTRERO 40'</b>	49	52	6%
<b>POTRERO 60'</b>	44	54	23%
<b>PRESIDIO</b>	121	135	12%
<b>TOTAL</b>	759	839	11%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	24	2	7	15	0
Flynn	199	37	17	9	10	1
Green	225	40	20	9	9	2
Kirkland	198	47	21	13	11	2
Potrero	213	32	14	5	10	3
Presidio	202	31	11	6	10	4
Woods	364	56	20	11	23	2
<b>TOTAL</b>	<b>1,518</b>	<b>267</b>	<b>105</b>	<b>60</b>	<b>88</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:19 12/04/12	44	L	1425	TARAVAL & 19TH AVE (IB)	LRV/AUTO MINOR ACCIDENT LRV CONTACT TO AUTO MIRROR, AUTO PARKED OVER WHITE LINE.	07:19	07:37
07:19 12/04/12	378	49	7130	VAN NESS & EDDY (IB)	FALL ALIGHTING (REAR DOOR)	07:19	09:09
07:41 12/04/12	331	24	5468	3RD ST & PALOU (IB)	VEHICLE ACCIDENT COACH/AUTO (NON INJURY)	07:41	08:31
07:59 12/04/12	429	8X	6418	5TH STREET & MISSION (OB)	VEHICLE ACCIDENT COACH/AUTO (NON-INJURY)	07:59	09:08
08:43 12/04/12	13	48	8172	24TH STREET & MISSION (IB)	VEHICLE ACCIDENT COACH/AUTO (NON INJURY)	08:43	09:15

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:38 12/04/12	501	8X	6422	3RD ST & HOWARD (IB)	ACCIDENT COACH & AUTO, NO INJURY.	11:38	13:35
11:53 12/04/12	651	19	8330	POLK & GREEN (OB)	ACCIDENT COACH & PEDESTRIAN, ONE INJURY.	11:53	12:53
12:31 12/04/12	23	8432	w	PALOU & 3RD ST (OB)	INTERVIEW FOR ALLEGED INCIDENT AT INGALLS & LA SALE, SEE TAG 1262428.	13:31	14:58
12:48 12/04/12	346	14	7038	POTRERO DIVISION (PI)	INTERVIEW FOR ALLEGED INCIDENT AT MISSION & CORTLAND, SEE TAG 1262419.	12:50	13:28
14:42 12/04/12	64	9	8111	BAYSHORE & INDUSTRIAL (IB)	ACCIDENT COACH & AUTO, FIVE INJURIES / AID REFUSED	14:42	16:10
17:41 12/04/12	513	38L	6212	GEARY & 25TH AVENUE (OB)	FALL ALIGHTING - FRONT DOORS	17:41	18:40

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:11 12/04/12	019	J	1519	CHURCH ST & 18TH ST (IB)	PROPULSION	05:11	
			<b>1262370</b>	MRU 4S31 & 4S48 CLEARED WITH RESCUE CAR RUN 22/N/1507-1495, RUN 22/N CONTINUED WITH SINGLE CAR #1495, LSGP & ADGP SI GREEN N/R [EOR 13:27] <b>VEH DELAY: 08:16 LINE DELAY: 00:21</b>		<b>05:11</b>	<b>05:32</b>