



**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, FEBRUARY 20, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	98.1%	6	18	31

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	35	46%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	154	189	23%
<b>KIRKLAND</b>	113	135	19%
<b>FLYNN</b>	104	111	7%
<b>POTRERO 40'</b>	53	56	6%
<b>POTRERO 60'</b>	37	39	5%
<b>PRESIDIO</b>	123	136	11%
<b>TOTAL</b>	749	845	13%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	127	23	4	10	9	0
Flynn	199	34	8	10	15	1
Green	227	49	24	12	13	0
Kirkland	196	36	17	7	12	0
Potrero	227	32	12	10	6	4
Presidio	209	29	12	5	12	0
Woods	370	67	28	19	18	2
<b>TOTAL</b>	<b>1,555</b>	<b>270</b>	<b>105</b>	<b>73</b>	<b>85</b>	<b>7</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:18 02/20/13		59		MASON & FILBERT (IB,OB)	WATER MAIN BREAK	03:18	11:50
07:21 02/20/13	330	14	7049	MISSION & 24TH ST (IB)	ACCIDENT COACH/AUTO (NO INJURIES)	07:21	07:50
09:36 02/20/13	164	F	1077	MARKET BETWEEN GOUGH & VAN NESS (IB)	ACCIDENT ( PCC/SUV) (NO INJURIES)	09:36	09:47
10:52 02/20/13	081	48	8440	24TH STREET & BRYANT (IB,OB)	GAS LEAK	10:52	15:23
10:53 02/20/13	73	31	5577	EDDY & VAN NESS (OB)	PEDESTRIAN ACCIDENT	10:53	11:45

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:38 02/20/13	163	37	8518	470 CORBETT (OB)	ACCIDENT COACH/BIKE AID REFUSED	11:38	12:27
12:22 02/20/13	176	F	1071	EMBARCADERO & LOMBARD (OB)	ACCIDENT (PCC/AUTO) (NO INJURIES)	12:22	12:32
13:30 02/20/13	017	54	8370	HUDSON & 3RD STREET (OB)	COACH / TRUCK ACCIDENT (HIT AND RUN) (NO INJURIES)	13:30	13:40
14:45 02/20/13	631	47	8306	POWELL & BEACH (OB)	DIRTY COACH	14:45	15:34
16:35 02/20/13	141	30	5488	COLUMBUS & GREENWICH (OB)	COACH / AUTO ACCIDENT (NO INJURIES)	16:35	17:40
18:37 02/20/13	394	24	5422	DIVISADERO & DUBOSE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES	18:37	18:38
19:04 02/20/13	118	5	5486	MCALLISTER & GOUGH (OB)	EMERGENCY ALARM (NO MERIT)	19:04	19:11
19:20 02/20/13	184	9	8410	2ND STREET & MARKET (OB)	RENDERING AID	19:20	19:58
19:21 02/20/13	718	28	8208	DOVE DRIVE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	19:21	

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:18 02/20/13		59		MASON & FILBERT (IB,OB)	WATER MAIN BREAK	03:18	11:50