



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, MARCH 31, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>794</b>	<b>97.0%</b>	<b>15</b>	<b>9</b>	<b>40</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>101</b>	<b>60%</b>
<b>F LINE</b>	<b>24</b>	<b>27</b>	<b>13%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>32</b>	<b>28%</b>
<b>WOODS</b>	<b>84</b>	<b>175</b>	<b>108%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>129</b>	<b>115%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>54</b>	<b>29%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>40</b>	<b>3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>140</b>	<b>106%</b>
<b>TOTAL</b>	<b>487</b>	<b>810</b>	<b>66%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	102	21	9	4	7	1
Flynn	152	22	10	10	2	0
Green	136	25	13	7	4	1
Kirkland	116	18	11	7	0	0
Potrero	150	25	13	10	1	1
Presidio	137	17	6	9	2	0
Woods	183	27	9	15	3	0
<b>TOTAL</b>	<b>976</b>	<b>155</b>	<b>71</b>	<b>62</b>	<b>19</b>	<b>3</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:02 03/31/13	3	1	5537	CALIFORNIA & PIERCE (IB)	ACCIDENT COACH / VAN (NO INJURY)	05:02	05:50
10:54 03/31/13	401	38	6410	TRANSBAY TERMINAL (OB)	ACCELERATOR PEDAL	11:01	11:21
11:14 03/31/13		45		UNION & STEINER (IB,OB)	SFPD ACTIVITY	11:14	
13:13 03/31/13	621	47	8211	VAN NESS BETWEEN CALIFORNIA & PINE (OB)	ACCIDENT (COACH / AUTO), NO INJURY	13:13	13:55
14:40 03/31/13	146	30	5601	COLUMBUS & BAY (IB)	VANDALISM MUNI PROPERTY (FRONT DOOR)	14:40	15:33

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:46 03/31/13	11	61	57	CALIFORNIA BETWEEN STOCKTON & GRANT (IB)	SLOT BLADE - NO INJURIES REPORTED	14:46	15:07
15:44 03/31/13				CIVIC CENTER	RENDERING AID	15:44	16:27
21:45 03/31/13	470	14	7111	MISSION & PRESITA (OB)	SHOTS FIRED INTO COACH	21:45	23:25

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:12 03/31/13		J		SAN JOSE & TINGLEY (OB)	BLOCK BY AUTO ON TRACKS	08:12	09:22
10:26 03/31/13	3	J	1450	DUBOCE PORTAL & D-4 (IB)	BROKEN PANTOGRAPH	10:26	11:27