



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, MAY 12, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>794</b>	<b>96.2%</b>	<b>21</b>	<b>9</b>	<b>67</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>101</b>	<b>60%</b>
<b>F LINE</b>	<b>24</b>	<b>31</b>	<b>29%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>32</b>	<b>28%</b>
<b>WOODS</b>	<b>84</b>	<b>172</b>	<b>105%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>130</b>	<b>117%</b>
<b>FLYNN</b>	<b>82</b>	<b>109</b>	<b>33%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>59</b>	<b>40%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>39</b>	<b>0%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>138</b>	<b>103%</b>
<b>TOTAL</b>	<b>487</b>	<b>811</b>	<b>67%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>101</b>	<b>22</b>	<b>6</b>	<b>10</b>	<b>6</b>	<b>0</b>
<b>Flynn</b>	<b>151</b>	<b>26</b>	<b>15</b>	<b>8</b>	<b>3</b>	<b>0</b>
<b>Green</b>	<b>136</b>	<b>30</b>	<b>13</b>	<b>12</b>	<b>5</b>	<b>0</b>
<b>Kirkland</b>	<b>116</b>	<b>17</b>	<b>10</b>	<b>4</b>	<b>3</b>	<b>0</b>
<b>Potrero</b>	<b>152</b>	<b>31</b>	<b>14</b>	<b>9</b>	<b>8</b>	<b>0</b>
<b>Presidio</b>	<b>136</b>	<b>25</b>	<b>11</b>	<b>9</b>	<b>5</b>	<b>0</b>
<b>Woods</b>	<b>181</b>	<b>33</b>	<b>15</b>	<b>12</b>	<b>6</b>	<b>0</b>
<b>TOTAL</b>	<b>973</b>	<b>184</b>	<b>84</b>	<b>64</b>	<b>36</b>	<b>0</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:50 05/12/13	477	14	5483	STEUART & MISSION (OB)	RENDERING AID	04:50	05:13
16:20 05/12/13	145	30	5588	5TH ST & MARKET (IB)	PASSENGER FALL - BOARDING/ALIGHTING AID REFUSED	16:20	16:48
17:48 05/12/13	417	14	7133	MISSION & 19TH ST (IB)	PASSENGER INCIDENT - STOLEN I- PHONE	17:48	18:27
20:45 05/12/13	438	14	7131	MISSION & 22ND STREET (IB)	SECURITY INCIDENT - STOLEN CELL PHONE	20:45	21:10
22:19 05/12/13	29	59	27	BAY & TAYLOR (IB)	SECURITY INCIDENT - HAND HELD MUNI RADIO	22:19	22:50

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:29 05/12/13	751	47	8008	POWELL & BEACH (OB)	RENDERING AID	23:29	00:18

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:12 05/12/13	172	F	1	30TH & CHURCH (IB)	EQUIPMENT - HOT VEHICLE	11:12	14:00
14:47 05/12/13	172	F	1	METRO & J&K TERMINAL (IB)	EQUIPMENT - PROPULSION/NO FORWARD MOTION	14:40	15:20