



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, MAY 14, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	97.9%	18	8	23

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	24	29	21%
CABLE CAR	27	29	7%
WOODS	155	165	6%
KIRKLAND	118	126	7%
FLYNN	102	109	7%
POTRERO 40'	53	54	2%
POTRERO 60'	37	38	3%
PRESIDIO	123	131	7%
TOTAL	753	794	5%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	26	10	5	9	2
Flynn	214	38	10	7	21	0
Green	231	53	24	14	14	1
Kirkland	232	49	18	12	18	1
Potrero	235	47	22	11	14	0
Presidio	208	38	14	10	13	1
Woods	412	77	32	13	28	4
TOTAL	1,655	328	130	72	117	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:29 05/14/13	63	45	5490	5TH ST & MARKET (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NON INJURY)	07:25	07:28
07:29 05/14/13	63	45	5490	TOWNSEND & 4TH ST (OB)	OPERATOR - INTERVIEW RE: MUNI/AUTO COLLISION	07:45	08:01
11:41 05/14/13	165	48	8180	25TH ST & WISCONSIN (OB)	RENDERING AID	11:41	12:09
11:49 05/14/13			6297	6TH ST & HARRISON (SB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NON INJURY)	11:49	12:21
13:06 05/14/13	169	27	8428	LEAVENWORTH & CALIFORNIA (OB)	RENDERING AID	13:06	13:52

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:10 05/14/13	121	27	8440	TAYLOR & O^FARRELL (OB)	PASSENGER FALL - BOARDING/ALIGHTING AID REFUSED	13:10	13:43
13:46 05/14/13	416	14	7131	MISSION & 9TH STREET (OB)	VANDALISM - (OTHER) DOOR GLASS	13:46	14:24
14:11 05/14/13	69	N	1457	CHURCH STREET & NOE (IB)	SFPD REQUEST	14:11	14:14
15:16 05/14/13	190	18	8405	19TH AVE & BUCKINGHAM WAY (IB)	PASSENGER FALL - (AID REFUSED)	15:40	16:14
15:45 05/14/13	73	1	5621	PRESIDIO AVE & SACRAMENTO STREET (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	15:45	16:14
17:23 05/14/13	159	1	5566	SACRAMENTO & SPROULE LANE (OB)	SECURITY INCIDENT - (OTHER) EMERGENCY ALARM	17:23	17:44
18:50 05/14/13	711	10	8203	25TH STREET & CONNECTICUT (OB)	SECURITY INCIDENT - THEFT - CELL PHONE	18:50	19:34
20:13 05/14/13	150	5	5494	FULTON & MASONIC (OB)	SECURITY INCIDENT - THEFT - PASSENGER CELL PHONE	20:13	20:56

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:14 05/14/13	006	L	1490	47TH AVE & VICENTE/WAWONA STS (OB)	EQUIPMENT - PROPULSION/NO FORWARD MOTION , DEAD TOW/PUSH	09:14	11:26
12:08 05/14/13	71	M	1431	19TH. AVENUE & HOLLOWAY (IB)	EQUIPMENT - DOORS/STEPS	12:08	12:31