



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, MAY 18, 2013

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|------------|--------------------------|-----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 811 | 97.4% | 10 | 11 | 73 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 63 | 106 | 68% |
| F LINE | 24 | 29 | 21% |
| CABLE CAR | 25 | 33 | 32% |
| WOODS | 84 | 176 | 110% |
| KIRKLAND | 60 | 127 | 112% |
| FLYNN | 82 | 113 | 38% |
| POTRERO 40' | 42 | 55 | 31% |
| POTRERO 60' | 39 | 47 | 21% |
| PRESIDIO | 68 | 134 | 97% |
| TOTAL | 487 | 820 | 68% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 102 | 19 | 8 | 10 | 1 | 0 |
| Flynn | 161 | 30 | 14 | 9 | 5 | 2 |
| Green | 155 | 43 | 21 | 10 | 9 | 3 |
| Kirkland | 124 | 20 | 7 | 12 | 1 | 0 |
| Potrero | 153 | 28 | 14 | 10 | 4 | 0 |
| Presidio | 139 | 26 | 9 | 12 | 5 | 0 |
| Woods | 173 | 29 | 14 | 9 | 6 | 0 |
| TOTAL | 1,007 | 195 | 87 | 72 | 31 | 5 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 10:22 05/18/13 | 346 | 14 | 7133 | MISSION & 21ST ST (IB) | VEHICLE INCIDENT - MUNI/AUTO COLLISION ALLEGED COACH VS TOW TRUCK ACCIDENT (NON INJURY) | 10:22 | 11:03 |
| 11:58 05/18/13 | 46 | 30 | 5543 | CHESTNUT & PIERCE (OB) | VEHICLE INCIDENT - NON INJURY, COACH / AUTO COLLISION. | 11:58 | 12:39 |
| 12:31 05/18/13 | 630 | 47 | 8023 | BRYANT & 8TH ST. (OB) | EMERGENCY ALARM. | 12:31 | 12:48 |
| 12:40 05/18/13 | 492 | 38L | 6272 | GEARY & 6TH AVE. (OB) | PASSENGER FALL - ON-BOARD, AID REFUSED. | 12:40 | 13:32 |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---------------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 15:09 05/18/13 | 59 | 30 | 5494 | NORTH POINT & VAN NESS (OB) | PASSENGER FALL ON BOARD, AID REFUSED. | 15:09 | 16:07 |
| 16:05 05/18/13 | 428 | 8X | 6233 | BRYANT & 5TH ST. (IB) | VEHICLE INCIDENT- MUNI /AUTO COLLISION, HIT & RUN (NON INJURY,) | 16:05 | 16:31 |
| 16:06 05/18/13 | 414 | 8X | 6255 | 1600 GENEVA & MCLAREN PARK (IB) | SECURITY INCIDENT - THEFT (I-PHONE) | 16:06 | 16:48 |
| 16:49 05/18/13 | 724 | 47 | 8023 | STOCKTON & BROADWAY (IB) | SECURITY INCIDENT – THEFT - PICK POCKET | 17:16 | 17:51 |
| 17:16 05/18/13 | 130 | 45 | 5534 | STOCKTON & BROADWAY (IB) | SECURITY INCIDENT - THEFT | 17:16 | 17:51 |
| 19:57 05/18/13 | 161 | 29 | 8152 | FITZGERALD & KEITH (OB) | RENDERING AID | 19:50 | 20:09 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 11:34 05/18/13 | 35 | KT | 1407 | BAYSHORE & SUNNYDALE (OB) | EQUIPMENT - PROPULSION/NO FORWARD MOTION | 11:34 | 12:12 |
| 13:15 05/18/13 | 51 | N | 1424 | JUDAH & LAPLAYA (IB) | EQUIPMENT - DOORS/STEPS | 13:15 | 14:49 |
| 18:51 05/18/13 | 129 | N | 1550 | IRVING ST & 2ND AVE. (IB) | EQUIPMENT - BRAKES | 18:51 | 20:45 |
| 21:11 05/18/13 | | 5 | | FULTON & 18TH AVENUE (IB,OB) | SFPD ACTIVITY - DETOUR/BLOCKING ROUTE | 21:11 | 21:33 |