



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, NOVEMBER 13, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	97.8%	11	16	31

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	118	4%
<b>F LINE</b>	24	33	38%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	164	181	10%
<b>KIRKLAND</b>	113	130	15%
<b>FLYNN</b>	103	115	12%
<b>POTRERO 40'</b>	49	54	10%
<b>POTRERO 60'</b>	42	48	14%
<b>PRESIDIO</b>	121	144	19%
<b>TOTAL</b>	<b>757</b>	<b>852</b>	<b>13%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	23	2	6	15	0
Flynn	203	34	14	9	11	0
Green	231	32	17	6	9	0
Kirkland	204	40	21	8	11	0
Potrero	222	28	7	11	8	2
Presidio	207	30	14	8	8	0
Woods	373	50	19	14	17	0
<b>TOTAL</b>	<b>1,561</b>	<b>237</b>	<b>94</b>	<b>62</b>	<b>79</b>	<b>2</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:26 11/13/12	20	M	1519	EMBARCADERO STATION & RESTROOM FACILITY (OB)	OPERATOR	07:26	08:21
				1259336	INSP B UPCHURCH & F CADELINA PULLED-IN TRAIN, REPORT OPERATOR PULLED OUT RUN, WORKERS COMP*, STATIONARY ENGINEER TO CHECK RESTROOM. SI GREEN 1519 @08:21 VEH DELAY: 00:55		
12:47 11/13/12	23	30	5477	COLUMBUS & FILBERT (OB)	NON INJURY MUNI ACCIDENT. COACH / AUTO.	12:47	14:08
				1259373	INSP ALVIOR A, VIDEO*, S/S*, CLAIMS #6A45*, MINOR, NO 799. VEH DELAY: 01:21		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:05 11/13/12	664	47	8339	BRYANT & 4TH ST. (OB)	FALL ON BOARD.	14:05	15:21
			<b>1259377</b>	INSP DENNIS E, ENGINE #8, MEDIC #77 TRANSPORTED TO KAISER FOR WRIST PAIN, 799, INSP TUCKER TRANSPORTED RESCUE OPERATOR, S/S*, VIDEO*, CLAIMS #6A45*. <b>VEH DELAY: 01:16</b>			
15:45 11/13/12	078	N	1455	FERRY PORTAL (T-20) (OB)	VOBC SWITCH OVER	15:45	15:50
						<b>15:45</b>	<b>15:50</b>
			<b>1259399</b>	[LRV2=1433]TRAIN WENT ON EMERGENCY BRAKES, PATRON CLAIMED IT BROKE HIS WATCH GLASS. OPERATOR WAS INTERVIEWED BY INSP G PITTS @ EMBARCADERO STATION. SENT IN TO METRO SHOP. CLAIMS UNIT# 6A47* LSGP/ADGP. SI GREEN 1514<>1538 @17:50 <b>VEH DELAY: 02:05 LINE DELAY: 00:05</b>			
19:27 11/13/12	141	30	5550	5TH ST. & HARRISON (IB)	VANDALISM MUNI PROPERTY.	19:27	19:56
			<b>1259354</b>	INSP ESCOBAR A, SFPD #3B15D, VIDEO*. <b>VEH DELAY: 00:29</b>			
20:31 11/13/12	465	14	7017	MISSION & 8TH STREET (OB)	OPERATOR	20:31	21:40
			<b>1259359</b>	UNIT #4 INSP A. ESCOBAR, UNIT #7 INSP E. TUCKER, SFPD UNIT #3B14D CASE #120-920-778, MEDIC #6 RESP. SENIOR MANAGER A. ANDREWS*, VIDEO*, S/S*, DISP*, TWU LOCAL 250-A*, PEER ASSISTANCE* SI POTRERO N/R [EOR 01:15] <b>VEH DELAY: 04:44</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:09 11/13/12	117	M	1467	RANDOLPH & ARCH (IB)	BLOCK BY ILLEGALLY PARK VEHICLE	20:09	20:48
						<b>20:09</b>	<b>20:48</b>
			<b>1259408</b>	DISPATCHED INSPECTOR K. WILLIAMS TO SCENE. VAN PUSHED OFF TRACKWAY AND CITED BY INSPECTOR. SHOP UNIT 30 ALSO RESPONDED AND SFPD. 2 SHUTTLES SECURED. A.ANDREWS* <b>VEH DELAY: 00:39 LINE DELAY: 00:39</b>			