



DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, NOVEMBER 18, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	772	94.2%	31	14	65

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	101	60%
F LINE	24	32	33%
CABLE CAR	25	33	32%
WOODS	84	180	114%
KIRKLAND	60	132	120%
FLYNN	82	116	41%
POTRERO 40'	42	53	26%
POTRERO 60'	39	50	28%
PRESIDIO	68	147	116%
TOTAL	487	844	73%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	86	13	7	2	4	0
Flynn	144	15	5	5	5	0
Green	132	19	9	6	4	0
Kirkland	119	20	8	7	3	2
Potrero	144	27	11	10	5	1
Presidio	131	17	5	7	3	2
Woods	177	18	9	5	4	0
TOTAL	933	129	54	42	28	5

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:20 11/18/12	441	49	7132	VAN NESS & PINE (OB)	VEHICLE ACCIDENT COACH / AUTO	00:20	01:32
					INSP R. MUNIZ RESP VIDEO* S/SAFETY* CLAIMS 6A46* AID REFUSED, MINOR DAMGAE TO AUTO RT REAR PASS/DOOR & FENDER, NO 799 DNMC VEH DELAY: 01:12		
02:02 11/18/12	451	14	7107	MISSION & 14TH ST (OB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURIES	02:02	02:10
					INSP J FLORES CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. VIDEO*. VEH DELAY: 00:08		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:14 11/18/12	450	8X	6270	PHELAN LOOP (IB)	OPERATOR	10:14	10:46
			1260068	INSP L DAVIS RESP. INSP F DALOG TRANS RESCUE OPERATOR TO PULL COACH IN. DISP*. SI FLYNN N/R [EOR 10:52] VEH DELAY: 00:38			
12:45 11/18/12	106	30	5512	COLUMBUS AVE & STOCKTON STREET (OB)	ACCIDENT, COACH AND TRUCK-NO INJURIES	12:45	16:52
			1260103	INSP. FONG (UNIT #3), SYSTEM SAFETY*, VIDEO*, 6A46*, SHOP TRUCK #092, NO INJURIES. SI PRESIDIO N/R [EOR 13:32] VEH DELAY: 00:47			
15:40 11/18/12	85	44	8419	DIAMOND & BOSWORTH (IB)	ACCIDENT, COACH/AUTO, HIT AND RUN, MINOR, NO INJURIES	15:40	16:15
			1260101	UNIT 11 CLEARED. VIDEO*, CLAIMS 6A46*, S/S* VEH DELAY: 00:35			
17:07 11/18/12	540	38	6206	TRANSBAY TERMINAL (OB)	ACCELERATION DELAY	17:07	17:39
			1260118	SHOP TRUC #091 SENT COACH INTO SHOP. SI FLYNN 6267 @18:06 VEH DELAY: 00:59			
19:30 11/18/12	151	5	5571	MCALLISTER STREET & LEAVENWORTH STREET (IB)	SFPD REQUEST (1) ARREST	19:30	19:53
			1260133	SFPD CLEARED AND INSTRUCTED THE OPERATOR TO CONTINUE IN SERVICE, NOTE: SEE INTERVIEW TAG #1260136 VEH DELAY: 00:23			
19:30 11/18/12	151	5	5571	TRANSBAY TERMINAL (OB)	SFPD REQUEST (INTERVEIW)	20:00	20:16
			1260136	INSP. ESCOBAR (UNIT #4), SYSTEM SAFETY*, VIDEO*, 6A46*, UNIT #3E48, (1) ARREST. NOTE: SEE ORIGINAL TAG #1260133 VEH DELAY: 00:16			
20:17 11/18/12		N		DUBOCE & CHURCH NEAR MINT YARD (IB)	INTRUSION / TRESPASSER UNAUTHORIZED ACCESS INTO THE MINT YARD - ONE ARREST	20:17	21:00
			1259996	SFPD*CAD#2917. SFPD UNIT#3ECD ARREST MOTORIST FOR DUI. SFPD CASE#120935238. INSP.KUO, SYSTEM SAFETY* FRED ORANTES, CLAIMS* 6-A-46. MUNI SECURITY* VIDEO REQUESTED. D.PUGLISI*, J.HALEY*, L.MILITELLO* SECURITY, TERRY* TSOC. AUTO PUSHED OUT OF THE YARD FOR TOW TRUCK. VEH DELAY: 00:43			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:21 11/18/12	746	28	8309	LOMBARD & STEINER (IB)	VEHICLE ACCIEDNT COACH PEDESTRIAN	22:21	00:10
		1260164		INSP T. ALDANA RESP MGR A. ANDREWS* MGR W. VALARIS RESP, CLAIMS 6A46* S/SAFETY* DISP* LOCAL 250A* PEER ASST* SENIOR MGRS PAGED MEDIC #56 TRANS TO SFGH, SFFD ENG #16 RESP SFPD SFPD 3E15E RESP, CASE # 120-935- 426 OPERATOR 799 SI KIRKLAND VEH DELAY: 01:49			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:15 11/18/12		91		19TH AVENUE BETWEEN IRVING & LINCOLN WAY (IB,OB)	INJURY ACCIDENT (NON- MUNI)	03:15 03:15	04:00
		1260080		SFPD 3I-11E RESPONDED & CLEARED, ROLLING DELAY, RE- ROUTED 91-LINE AS FOLLOWS; OB FROM 19TH AVE. R- IRVING, L-18TH AVE. L-LINCOLN WAY, R- 19TH AVE. TO REG. ROUTE. IB FROM 19TH AVE. R-LINCOLN WAY, L-20TH AVE. L- IRVING, R-19TH AVE. TO REG. ROUTE. ONE STOP MISSED LINE DELAY: 00:45			