



DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, NOVEMBER 2, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,205	95.2%	23	35	45

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	32	33%
CABLE CAR	27	29	7%
WOODS	164	184	12%
KIRKLAND	113	130	15%
FLYNN	103	113	10%
POTRERO 40'	49	44	-10%
POTRERO 60'	42	47	12%
PRESIDIO	121	147	21%
TOTAL	757	835	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	119	25	4	7	13	1
Flynn	200	40	13	10	15	2
Green	232	45	24	12	8	1
Kirkland	207	47	25	9	12	1
Potrero	216	38	14	13	9	2
Presidio	203	39	16	10	11	2
Woods	374	61	22	18	20	1
TOTAL	1,551	295	118	79	88	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:41 11/02/12		24		18TH STREET & CASTRO (IB,OB)	PG&E CONSTRUCTION	06:41	10:20
		1257841		OVERHEAD LINE TRUCK 824 CLEARED, SFPD - CAD #528 RESPONDED VEH DELAY: 03:39			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:15 11/02/12	35	N	1516	MONTGOMERY (IB)	ACCIDENT, INTRUDER & LRV	07:15	10:04
			1257839	[LRV2=1526]SENIOR STAFF & SAFETY*, J KELLY*, D PUGLISI*, N POPP*, T JULIAN, J CASTILLO*, PEER ASSISTANCE*,SFFD RESPONDED, SFPD # 4-M-109, CASE # 120-884-823, VIDEO PULLED, R CANTANACH*, BART*, INSP F CADELINA, INSP J HICKEY, Y KWAN, (32) SHUTTLES USED, OPERATOR 799, CLAIMS # 06-A-50*, MRU 4-S-22, MRU 4-S-25, MRU 4-S-27, MRU 4-S-47, M ELLIS CLEARED N/R [EOR 14:19] VEH DELAY: 07:04 LINE DELAY: 02:49		07:15	10:04
07:15 11/02/12	26	J	1405	MONTGOMERY (IB)	ACCIDENT, INTRUDER & LRV	07:15	10:04
			1257838	SENIOR STAFF & SAFETY*, J KELLY*, D PUGLISI*, N POPP*, T JULIAN, J CASTILLO*, PEER ASSISTANCE*, CLAIMS # 06-A-50*, SFFD RESPONDED, SFPD # 4-M-109, CASE # 120-884-823, VIDEO PULLED, R CANTANACH*, BART*, INSP F CADELINA, INSP J HICKEY, Y KWAN, (32) SHUTTLES USED, OPERATOR 799, DISPATCHER*, EOR, MRU 4-S-22, MRU 4-S-25, MRU 4-S-27, MRU 4-S-47, M ELLIS CLEARED SI GREEN N/R [EOR 13:57] VEH DELAY: 06:42 LINE DELAY: 02:49		07:15	10:04
09:07 11/02/12	074	5	5608	FULTON & 7TH AVENUE (IB)	OPERATOR	09:07	10:02
			1257805	INSPECTOR W. WOON CLEARED, RESCUE OPERATOR #3004 RESPONDED, SFFD MEDIC #66 RESPONDED, SFFD ENGINE #21 RESPONDED, PRESIDIO DISPATCHER*, SI PRESIDIO N/R [EOR 13:18] VEH DELAY: 04:11			
11:31 11/02/12	010	60	0027	HYDE & LOMBARD (OB)	ALLEGED INJURY ACCIDENT (AID REFUSED)	10:45	13:00
			1257847	INSP 4C35 INTERVIEWED THE OPERATOR AT HYDE / BEACH AT HYDE & BEACH TERM AT 1300. NO 799. SYSTEM SAFETY*, 8M8*, CLAIM 6A50* VEH DELAY: 02:15			

Line Delays > 20 Minutes

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					Action Taken	Start	End
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			1257839	[LRV2=1526]SENIOR STAFF & SAFETY*, J KELLY*, D PUGLISI*, N POPP*, T JULIAN, J CASTILLO*, PEER ASSISTANCE*,SFFD RESPONDED, SFPD # 4-M-109, CASE # 120-884-823, VIDEO PULLED, R CANTANACH*, BART*, INSP F CADELINA, INSP J HICKEY, Y KWAN, (32) SHUTTLES USED, OPERATOR 799, CLAIMS # 06-A-50*, MRU 4-S-22, MRU 4-S-25, MRU 4-S-27, MRU 4-S-47, M ELLIS CLEARED N/R [EOR 14:19] VEH DELAY: 07:04 LINE DELAY: 02:49			
07:15 11/02/12	26	J	1405	MONTGOMERY (IB)	ACCIDENT, INTRUDER & LRV	07:15 07:15	10:04 10:04
			1257838	SENIOR STAFF & SAFETY*, J KELLY*, D PUGLISI*, N POPP*, T JULIAN, J CASTILLO*, PEER ASSISTANCE*, CLAIMS # 06-A-50*, SFFD RESPONDED, SFPD # 4-M-109, CASE # 120-884-823, VIDEO PULLED, R CANTANACH*, BART*, INSP F CADELINA, INSP J HICKEY, Y KWAN, (32) SHUTTLES USED, OPERATOR 799 , DISPATCHER*, EOR, MRU 4-S-22, MRU 4-S-25, MRU 4-S-27, MRU 4-S-47, M ELLIS CLEARED SI GREEN N/R [EOR 13:57] VEH DELAY: 06:42 LINE DELAY: 02:49			
10:26 11/02/12	092	1	5627	SACRAMENTO & TAYLOR (OB)	RESTRICTIVE MODE	10:26 10:26	10:45 11:11
			1257816	PRESIDIO SHOP 092 CLEARED SI PRESIDIO VEH DELAY: 00:19 LINE DELAY: 00:45			