



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, NOVEMBER 20, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	98.1%	9	15	34

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	34	42%
CABLE CAR	27	34	26%
WOODS	164	177	8%
KIRKLAND	113	133	18%
FLYNN	103	115	12%
POTRERO 40'	49	52	6%
POTRERO 60'	42	47	12%
PRESIDIO	121	147	21%
TOTAL	757	854	13%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	119	26	6	5	15	0
Flynn	199	39	10	13	12	4
Green	211	40	14	16	9	1
Kirkland	179	37	19	7	9	2
Potrero	182	31	9	10	10	2
Presidio	205	38	14	9	13	2
Woods	365	40	10	10	18	2
TOTAL	1,460	251	82	70	86	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:02 11/20/12	609	28	8219	LOMBARD STREET & DIVISADERO STREET (OB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	14:02	14:47
					INSP. LUM (UNIT #3), SYSTEM SAFETY*, 6A42*, VIDEO*, BROKEN RUBBER ON BUMPER OF COACH. VEH DELAY: 00:45		
15:41 11/20/12	425	49	7118	VAN NESS AVE & UNION STREET (OB)	VANDALISM	15:41	16:12
					INSP. LUM (UNIT #3), SFPD UNIT #3A44 VEH DELAY: 00:31		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:05 11/20/12	91	44	8403	3RD STREET & PALOU (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	16:05	17:09
				1260414 UNIT 2 CLEARED. S/S*, VIDEO*, CLAIMS 6A50* NO OP 799 VEH DELAY: 01:04			
21:06 11/20/12	124	KT	1438	J. SERRA & OCEAN (IB)	AUTO ON THE TRACKS	21:06	22:09
				1260388 SFPD, C.GONZALEZ, METRO SHOP 4-S-44 M.LA, LSGP, 311* VEH DELAY: 01:03 LINE DELAY: 01:03		21:06	22:09
21:24 11/20/12	128	KT	1492	3RD & WILLIAMS (IB)	PASSENGER I.PHONE STOLEN	21:23	21:53
				1260455 LSGP,SFPD,CAD 3523,SFFD MED CAD # 390 VEDEO PULL, J. GIAN, G. PITTS, 311*, A. ANDREWS*. , CLAIMS*, WORK COMP*, VEH DELAY: 00:30 LINE DELAY: 00:30		21:23	21:53

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:13 11/20/12		61		CABLE CAR BARN (IB,OB)	SPLICE CHECK	09:13	
				1260197 CABLE MACHINERY CLEARED LINE DELAY: 00:30		09:13	09:43
14:05 11/20/12		ALL		CASTRO STATION & EUREKA JUNCTION (IB,OB)	STATION CONTROLLER AXLE COUNTER EVALUATOR (ACE) FAILED.	14:05	16:30
				1260405 SIGNAL CREWS #500 & 501 ON SCENE & CLEARED SYSTEM FAILURE, INSP J CHAVEZ, D CASTRO & STUDENT E IRBY ASSISTED TRAIN CONTROLLERS WITH ROUTING TRAINS IN CUT-OUT MODE THROUGH AFFECTED AREA, MAJOR ROLLING DELAY, LSGP^S, ADGP^S SUBWAY PA^S, PHONE TREE, SENIOR MGMT* BY PHONE CALLS & PAGES LINE DELAY: 02:25			
18:03 11/20/12	47	61	58	CALIFORNIA BETWEEN POWELL & STOCKTON (IB)	LOST ROPE / GRIP.	18:03	19:10
				1260432 SHOP TRUCK #665 TOWED TO DRUM TO CHANGE GRIP, INSP GARNICA S*, 311*, ANDREWS A*, TWO SHUTTLES USED. VEH DELAY: 01:07 LINE DELAY: 00:59		18:03	19:02

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:01 11/20/12		31		TURK & DISVISADERO (IB,OB)	NON MUNI ACCIDENT	21:01	21:25
		1260468		INSP D. FONG AND T. ALDANA RESP ROLLING DELAY	LINE DELAY: 00:24	21:01	
21:06 11/20/12	124	KT	1438	J. SERRA & OCEAN (IB)	AUTO ON THE TRACKS	21:06	22:09
		1260388		SFPD, C.GONZALEZ, METRO SHOP 4-S-44 M.LA, LSGP, 311*	VEH DELAY: 01:03 LINE DELAY: 01:03	21:06	
21:24 11/20/12	128	KT	1492	3RD & WILLIAMS (IB)	PASSENGER I.PHONE STOLEN	21:23	21:53
		1260455		LSGP,SFPD,CAD 3523,SFFD MED CAD # 390 VEDEO PULL, J. GIAN, G. PITTS, 311*, A. ANDREWS*, CLAIMS*, WORK COMP*,	VEH DELAY: 00:30 LINE DELAY: 00:30	21:23	
22:56 11/20/12	39	60	11	HYDE & BROADWAY (IB)	TREE BRANCH BLOCKING	22:56	00:30
		1260461		INSP S. GARNICA RESP 311* DPW* 30FT TREE BRANCH TWO SHUTTLES USED, SENIOR MGRS PAGED SFPD 3A117 RESP	VEH DELAY: 01:34 LINE DELAY: 01:34	22:56	