



DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, NOVEMBER 23, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,233 | 98.2% | 12 | 10 | 14 |

2. VEHICLES AVAILABILITY

Afternoon peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 114 | 112 | -2% |
| F LINE | 24 | 35 | 46% |
| CABLE CAR | 27 | 31 | 15% |
| WOODS | 164 | 181 | 10% |
| KIRKLAND | 113 | 127 | 12% |
| FLYNN | 103 | 115 | 12% |
| POTRERO 40' | 49 | 56 | 14% |
| POTRERO 60' | 42 | 47 | 12% |
| PRESIDIO | 121 | 145 | 20% |
| TOTAL | 757 | 849 | 12% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 164 | 9 | 0 | 2 | 4 | 3 |
| Flynn | 267 | 17 | 5 | 10 | 2 | 0 |
| Green | 296 | 32 | 16 | 8 | 6 | 2 |
| Kirkland | 263 | 35 | 21 | 7 | 2 | 5 |
| Potrero | 292 | 32 | 13 | 6 | 5 | 8 |
| Presidio | 272 | 21 | 6 | 6 | 5 | 4 |
| Woods | 446 | 48 | 19 | 10 | 12 | 7 |
| TOTAL | 2,000 | 194 | 80 | 49 | 36 | 29 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 06:21 11/23/12 | 855 | 10 | 8308 | PACIFIC AVE & TAYLOR STREET (IB) | EMERGENCY ALARM | 06:21 | 06:35 |
| | | | | | | | |
| | | | 1260767 | INSP. HOOKS (UNIT #7)* SFPD FOUND NO MERIT VEH DELAY: 00:14 | | | |
| 10:52 11/23/12 | 027 | 44 | 8140 | EVANS & 3RD STREET (OB) | (INTERVIEW) ACCIDENT, COACH AND AUTO (HIT & RUN) | 11:13 | 11:46 |
| | | | | | | | |
| | | | 1260802 | INSP. SMITH (UNIT #1), SYSTEM SAFETY*, VIDEO*, 6A46*, NO INJURIES, MINOR DAMAGE TO COACH, NO 799. NOTE: SEE ORIGINAL TAG #1260801 VEH DELAY: 00:33 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|--|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 10:52 11/23/12 | 027 | 44 | 8140 | PALOU AVE & 3RD STREET (OB) | ACCIDENT, COACH AND AUTO (HIT & RUN) – NO INJURIES | 10:52 | 10:53 |
| | | | 1260801 | NO INJURIES, OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1260802 VEH DELAY: 00:01 | | | |
| 14:45 11/23/12 | 157 | F | 1074 | EMBARCADERO & NORTHPOINT (OB) | ACCIDENT PCC & TAXI | 14:45 14:45 | 15:04 15:04 |
| | | | 1260820 | MINOR DAMAGE TO PCC, INSP AREVALO, NOT IN INTERSECTION, NO 799, 4S30, PCC CONTINUE IN SERVICE, 6A46*, SYSTEM SAFETY* VEH DELAY: 00:19 LINE DELAY: 00:19 | | | |
| 17:05 11/23/12 | 727 | 43 | 8343 | MASONIC & GOLDEN GATE (IB) | ACCIDENT COACH/AUTO, NO INJURY | 17:05 | 17:57 |
| | | | 1260843 | INSP A VELACRUZ CLEARED, S/S*, 6A46*, VIDEO*, SFPD 3F14D WITNESSED INCIDENT VEH DELAY: 00:52 | | | |
| 19:50 11/23/12 | 167 | 27 | 8404 | 5TH ST & MISSION (IB) | ACCIDENT COACH/ AUTO, NO INJURY, | 19:50 | 20:52 |
| | | | 1260891 | INSP T ESPINOZA CLEARED, S/S*, VIDEO*, 6A46*, NO 799 VEH DELAY: 01:02 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|---|----------------------------------|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 23:26 11/23/12 | 112 | M | 1473 | ARCH & RANDOLPH (IB) | BLOCKED BY ILLEGALLY PARKED AUTO | 23:26 23:26 | 23:57 23:57 |
| | | | 1260907 | INSP.DONALSON CLEARED. TOW REQUESTED BUT WAS CANCELLED WHEN MOTORIST MOVED VEHICLE. OPERATOR SWITCHBACK AT WEST PORTAL. RUN 117/M/1446 WAS DIRECTLY BEHIND. VEH DELAY: 00:31 LINE DELAY: 00:31 | | | |