



**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, NOVEMBER 26, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	96.9%	17	21	28

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	114	0%
<b>F LINE</b>	24	36	50%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	164	168	2%
<b>KIRKLAND</b>	113	121	7%
<b>FLYNN</b>	103	115	12%
<b>POTRERO 40'</b>	49	56	14%
<b>POTRERO 60'</b>	42	47	12%
<b>PRESIDIO</b>	121	137	13%
<b>TOTAL</b>	<b>757</b>	<b>821</b>	<b>8%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	25	2	6	17	0
Flynn	195	36	17	10	9	0
Green	229	43	17	11	12	3
Kirkland	199	37	17	6	13	1
Potrero	212	36	16	11	7	2
Presidio	203	31	14	6	10	1
Woods	365	53	17	14	21	1
<b>TOTAL</b>	<b>1,526</b>	<b>261</b>	<b>100</b>	<b>64</b>	<b>89</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:35 11/26/12	474	22	5407	20TH STREET & 3RD STREET (IB)	OPERATOR	02:35	03:40
			1261112	INSP R. DONALDSON RESP, VIDEO* CLAIMS 6A42*, S/SAFETY*, LOCAL 250A* WC* DISP* 311* ATLAS TOW COACH TO POTRERO SI POTRERO N/R [EOR 05:34] VEH DELAY: 02:59			
08:55 11/26/12	468	38	6281	GEARY & JORDAN (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	08:55	09:33
			1261130	UNIT 8 CLEARED. MOTORIST LEFT PRIOR TO INSP. ARR. S/S*, CLAIMS 6A42* VIDEO*. VEH DELAY: 00:38			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:15 11/26/12	697	28	8234	19TH AVE & EUCALYPTUS (IB)	ACCIDENT COACH & AUTO, NO INJURIES, HIT & RUN	09:15	10:16
	1260514			INSP L DAVIS RESP. BROKEN LEFT SIDE MIRROR ON COACH. RCS 853 REPAIRED THE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO*. <b>VEH DELAY: 01:01</b>			
09:32 11/26/12	606	19	8311	NAVY YARD (IB)	DIRTY COACH VOMIT	09:32	10:12
	1260943			INSP L BROWN RESP. SI KIRKLAND 8206 @11:15 <b>VEH DELAY: 01:43</b>			
16:54 11/26/12			853	BAYSHORE & ALEMANY	ACCIDENT, SHOP TRUCK/MINI VAN, MINOR, AID REFUSED	16:54	17:50
	1261162			INSP.A.GEETER CLEARED. SFFD ENG 92, SFPD 3C12D RESP. AID REFUSED. NO OP 799. SFPD CASE #120956676. <b>VEH DELAY: 00:56</b>			
19:58 11/26/12	119	N	1484	CARL STREET BETWEEN COLE STREET & STANYAN STREET (OB)	NON-INJURY ACCIDENT LRV / AUTO (MINOR DAMAGE) LRV^S RIGHT SIDE MIRROR MADE CONTACT WITH #5 DOOR OF A PARKED SUV	19:58	20:42
	1261250			INSP. 4-T-55B WILLIAMS RESP., UNIT#8 D. FONG RESP., RE-ROUTE I/B N-LINES S/B I/B TO O/B CARL AND HILLWAY, O/B N-LINES S/B O/B TO I/B @ DUBOCE & FILLMORE, (3) MOTORCOACH SHUTTLES USED TO BRIDGE BETWEEN CARL AND HILLWAY AND DUBOCE AND CHURCH, CLAIMS UNIT 06-A-47*, SYSTEM SAFETY*, A. ANDREWS*, W. VALARIS*, VIDEO PULL REQUESTED. NO 799 <b>VEH DELAY: 00:44 LINE DELAY: 00:44</b>			
22:54 11/26/12	446	22	5425	FILLMORE & LUMBAR (OB)	RENDERING AID	22:54	23:25
	1261261			MEDIC #92 CLEARED <b>VEH DELAY: 00:31</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:58 11/26/12	119	N	1484	CARL STREET BETWEEN COLE STREET & STANYAN STREET (OB)	NON-INJURY ACCIDENT LRV / AUTO (MINOR DAMAGE) LRV^S RIGHT SIDE MIRROR MADE CONTACT WITH #5 DOOR OF A PARKED SUV	19:58 <b>19:58</b>	20:42 <b>20:42</b>
			<b>1261250</b>	INSP. 4-T-55B WILLIAMS RESP., UNIT#8 D. FONG RESP., RE-ROUTE I/B N-LINES S/B I/B TO O/B CARL AND HILLWAY, O/B N-LINES S/B O/B TO I/B @ DUBOCE & FILLMORE, (3) MOTORCOACH SHUTTLES USED TO BRIDGE BETWEEN CARL AND HILLWAY AND DUBOCE AND CHURCH, CLAIMS UNIT 06-A-47*, SYSTEM SAFETY*, A. ANDREWS*, W. VALARIS*, VIDEO PULL REQUESTED. NO 799 <b>VEH DELAY: 00:44 LINE DELAY: 00:44</b>			