



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, NOVEMBER 27, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.5%	11	20	27

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	35	46%
CABLE CAR	27	31	15%
WOODS	164	168	2%
KIRKLAND	113	127	12%
FLYNN	103	113	10%
POTRERO 40'	49	56	14%
POTRERO 60'	42	47	12%
PRESIDIO	121	139	15%
TOTAL	757	827	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	21	1	3	17	0
Flynn	197	35	16	8	11	0
Green	229	47	20	13	11	3
Kirkland	200	31	15	6	8	2
Potrero	214	31	9	11	10	1
Presidio	201	37	14	7	14	2
Woods	361	44	9	15	19	1
TOTAL	1,522	246	84	63	90	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:30 11/27/12	868	28	8235	19 AVENUE & WINSTON (OB)	718 (COACH / AUTO)/NO INJURIES	16:30	17:50
			1261355	INSP. E. DENNIS RESPONDED, NO INJURY REPORTED AT SCENE, NO 799, MINOR DAMAGE ON COACH, MINOR DAMAGE ON LEFT FENDER OF AUTO, S/S*, 6A47*, VIDEO*. VEH DELAY: 01:20			
16:58 11/27/12	219	66	8528	QUINTARA & 19 AVENUE (OB)	EMERGENCY ALARM ACTIVATED	16:58	17:10
			1261329	SFPD RESPONDED, NO MERIT VEH DELAY: 00:12			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:43 11/27/12	239	54	8158	PLYMOUTH & BROAD (OB)	SFPD REQUEST TO STOP COACH	17:43	18:04
				1261343			
17:52 11/27/12	670	31BX	8217	PINE & MONTGOMERY (OB)	INTERVIEWED FOR ALLEGED COACH / COACH ACCIDENT WITH RUN 667/1BX/8219	18:30	19:00
				1261363			
18:22 11/27/12	165	48	8156	WISCONSIN & 26 STREET (OB)	STOLEN CELL PHONE	18:22	18:44
				1261354			
23:02 11/27/12	247	54	8413	PRAGUE STREET & RUSSIA AVENUE (IB)	NON INJURY ACCIDENT OVERTURNED AUTO/TWO PARKED AUTOS/COACH (HIT AND RUN) MINOR DAMAGE TO COACH, MAJOR DAMAGE TO THE TWO PARKED AUTOS AND THE OVER-TURNED AUTO, PERSONS IN THE OVER-TURNED AUTO FLED THE SCENE.	23:02 23:02	23:45 23:45
				1261377		UNIT#4 INSP. A. ESCOBAR RESP., UNIT#6 INSP. ALDANA RESP. TO ASSIST, TRAPPED 54-LINE COACHES BACKED UP AND 54-LINE COACHES RE-ROUTED I/B AND O/B ON PERSIA AND MOSCOW. (5) STOPS MISSED DUE TO RE-ROUTE, POLICE CAD#3528, SFPD UNIT#3-H-13-E RESP., CASE#120960417, NO INJURIES, SYSTEM SAFETY GUDERIAN*, CLAIMS UNIT#06-A-47*, WOODS DISPATCHER*, NO 799, VIDEO PULL REQUESTED. VEH DELAY: 00:43 LINE DELAY: 00:43	

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:10 11/27/12	79	KT	1424	3RD. STRET & FAIRFAIX (IB)	GUY WIRE DOWN, NON MUNI VEHICLE, USAVE TRUCK ALEDGEDLY DAMAGE	12:10	12:30
						12:10	13:25
			1261282	MRO 4C53 AREVALO, MRO 4T52 DEBONO, MRO 4C55 IRBY, MRU 4S50	VEH DELAY: 00:20 LINE DELAY: 01:15		
15:25 11/27/12	073	1	5492	SACREMENTO BETWEEN STOCKTON & POWELL (OB)	RESTRICTIVE MODE (BLOCKING)	15:25	16:31
						15:25	15:49
			1261326	INSP. E. TUCKER AND INSP. A GEETER RESPONDED, PRES SHOP 601 CLEARED. S/S *, 6A47 *, VIDEO *, 311 *, D. PUGLISI *, A. ANDREW *, J. HALEY *, OPERATOR 799, RESCUE OP #562 PULL COACH IN. SI PRESIDIO N/R [EOR 18:33]	VEH DELAY: 03:08 LINE DELAY: 00:24		
23:02 11/27/12	247	54	8413	PRAGUE STREET & RUSSIA AVENUE (IB)	NON INJURY ACCIDENT OVERTURNED AUTO/TWO PARKED AUTOS/COACH (HIT AND RUN) MINOR DAMAGE TO COACH, MAJOR DAMAGE TO THE TWO PARKED AUTOS AND THE OVERTURNED AUTO, PERSONS IN THE OVERTURNED AUTO FLED THE SCENE.	23:02	23:45
						23:02	23:45
			1261377	UNIT#4 INSP. A. ESCOBAR RESP., UNIT#6 INSP. ALDANA RESP. TO ASSIST, TRAPPED 54-LINE COACHES BACKED UP AND 54-LINE COACHES RE-ROUTED I/B AND O/B ON PERSIA AND MOSCOW. (5) STOPS MISSED DUE TO RE-ROUTE, POLICE CAD#3528, SFPD UNIT#3-H-13-E RESP., CASE#120960417, NO INJURIES, SYSTEM SAFETY GUDERIAN*, CLAIMS UNIT#06-A-47*, WOODS DISPATCHER*, NO 799, VIDEO PULL REQUESTED.	VEH DELAY: 00:43 LINE DELAY: 00:43		
23:17 11/27/12	230	54	8112	PRAGUE STREET & RUSSIA AVENUE (IB)	NON-INJURY ACCIDENT (BLOCKING) SEE OCC INCIDENT TAG#1261377	23:17	23:45
						23:17	23:45
			1261378	INSP. A. ESCOBAR UNIT#4 RESP., BACKED UP COACH, SI. @ 2345 HRS. N/R EOR. SI WOODS N/R	VEH DELAY: 00:28 LINE DELAY: 00:28		