



**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, NOVEMBER 3, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>787</b>	<b>93.8%</b>	<b>31</b>	<b>18</b>	<b>61</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>108</b>	<b>71%</b>
<b>F LINE</b>	<b>24</b>	<b>33</b>	<b>38%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>184</b>	<b>119%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>130</b>	<b>117%</b>
<b>FLYNN</b>	<b>82</b>	<b>113</b>	<b>38%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>44</b>	<b>5%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>47</b>	<b>21%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>147</b>	<b>116%</b>
<b>TOTAL</b>	<b>487</b>	<b>836</b>	<b>72%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	88	12	2	6	4	0
Flynn	151	20	7	8	4	1
Green	151	23	12	9	1	1
Kirkland	119	19	8	7	4	0
Potrero	142	20	12	5	3	0
Presidio	128	16	5	7	2	2
Woods	171	20	7	10	3	0
<b>TOTAL</b>	<b>950</b>	<b>130</b>	<b>53</b>	<b>52</b>	<b>21</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:46 11/03/12	4	5	5622	MCALLISTER & VAN NESS (IB)	I-PHONE SNATCH	08:46	09:54
			<b>1257968</b>	SFPD 3E12A RESP. INSP S SMITH RESP. NO ARREST. CASE #120-888-596. NO ARREST. VIDEO*. <b>VEH DELAY: 01:08</b>			
12:32 11/03/12	496	9	6222	BAYSHORE & VISITATION (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	12:32	13:12
			<b>1257997</b>	UNIT 1 CLEARED. NO OP 799. S/S*, VIDEO*, 6A45*. MOTORIST LEFT PRIOR TO INSP. ARR. INFORMATION EXCHANGED WITH OPERATOR. <b>VEH DELAY: 00:40</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:27 11/03/12	530	38	6233	GEARY & KEARNY (OB)	ACCIDENT COACH/AUTO, NO INJURIES	16:27	17:30
					INSP A ESCOBAR CLEARED, VIDEO*, S/S*, 6A45*, SFPD 3A12D RESP VEH DELAY: 01:03		
16:52 11/03/12	189	44	8127	9TH AVE & FULTON (OB)	FALL ON BOARD, AID REFUSED	16:52	18:30
					INSP A GEETER, VIDEO*, 6A45* VEH DELAY: 01:38		
18:41 11/03/12	167	F	1074	MARKET STREET & OCTAVIA STREET (OB)	NON-INJURY ACCIDENT PCC / AUTO (HIT & RUN) MINOR DAMAGE TO RIGHT FRONT FENDER OF THE PCC. MOTORIST LATER RETURNED @ 1902 HRS. SEE OCC TAG#1258032	18:41	18:50
					INSP. 4-C-33B L. KUO RESP. AND INTERVIEWED THE OPERATOR AT 17TH. STREET AND NOE STREET, INSP. 4-C-55B KINDSTEDT*, PCC SHOP*, SYSTEM SAFETY*, CLAIMS 06-A-45*, 4-M-4 A. ANDREWS*, MINOR DAMAGE TO THE FRONT GRILL AND RIGHT FENDER OF PCC. MINOR DAMAGE TO THE MOTORISTS LEFT REAR FENDER AND DOOR, NO INJURIES, NO 799, OPERATOR CONTINUED IN SERVICE. VEH DELAY: 00:09 LINE DELAY: 00:09	18:41	18:50
19:02 11/03/12	167	F	1074	MARKET STREET & NOE STREET (OB)	NON-INJURY ACCIDENT, PCC & AUTO (MINOR)	19:02	19:16
					INSP. 4-C-33B KUO RESP. TO INTERVIEW MOTORIST. 4-M-4 A. ANDREWS*, NO INJURIES, NO 799. SEE OCC TAG#1258014 VEH DELAY: 00:14 LINE DELAY: 00:14	19:02	19:16

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***