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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, AUGUST 13, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1245	94.1%	44	29	45

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
F LINE	24	24	0%
CABLE CAR	27	27	0%
WOODS	157	166	6%
KIRKLAND	117	133	14%
FLYNN	102	111	9%
POTRERO 40'	47	61	30%
POTRERO 60'	50	52	4%
PRESIDIO	108	133	23%
TOTAL	746	812	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	23	5	7	11	0
Flynn	206	45	15	10	18	2
Green	226	52	25	10	14	3
Kirkland	212	32	10	10	12	0
Potrero	217	42	13	11	13	5
Presidio	210	46	22	12	11	1
Woods	391	63	26	16	20	1
TOTAL	1,580	303	116	76	99	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:43 08/13/12	8	KT	1419	BAYSHORE & SUNNYDALE (OB)	OPERATOR	04:43	05:43
				1244759 MRO 4C53, AREVALO, SFPD #209, CAD #358 FOLLOWER16/KT/1426 VEH DELAY: 01:00			
09:00 08/13/12	417	38L	6264	GEARY BLVD BETWEEN FILLMORE STREET & STEINER STREET (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	09:00	10:00
				1244766 INSP. IRBY (UNIT #12) SYSTEM SAFETY*, MINOR DAMAGE TO AUTO, NO 799, MOTORIST ADMITS TO MAKING AN ILLEGAL TURN. NO DAMAGE TO COACH, OPERATOR RETURNED TO SERVICE WITH ORDERS. VEH DELAY: 01:00			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:44 08/13/12	126	9	8194	GRAFTON STREET & PLYMOUTH AVE (OB)	SFPD ACTIVITY ON COACH	09:44	10:29
			1244771	INSP. FLORES (UNIT #1), SFPD UNIT #312AM, UNIT #31101 LEAD ON CASE, CASE #120 641 247, VIDEO*, 6A42*, SECURITY* (LEE MILITELLO) LEFT MESSAGE. D. PUGLISI*, 4 YOUTHS REMOVED FROM COACH, NO INJURIES. SI WOODS N/R VEH DELAY: 00:45			
10:57 08/13/12					OPERATOR NEEDS MEDICAL ASSISTANCE	10:57	11:39
			1244784	DISPATCHER*, D. PUGLISI*, PEER ASSISTANCE*, WORKER^S COMP*, MEDIC*, TREATED AND RELEASED. VEH DELAY: 00:42			
12:13 08/13/12	66	9L	8456	POTRERO AVE & MARIPOSA (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	12:13	13:28
			1244790	INSP. LUM (UNIT #3), INSP. FOLLOWED COACH INTO THE BARN, SYSTEM SAFETY*, VIDEO*, 6A42*, DISPATCHER*, MODERATE DAMAGE TO COACH AND VAN, OPERATOR COMPLAINED SHE HAD KNEE PAIN STATES SHE WILL GO TO HER OWN DOCTOR. NO 799.. SI WOODS N/R VEH DELAY: 01:15			
18:32 08/13/12	725	12	8042	PACIFIC AVE & VAN NESS AVE (OB)	ACCIDENT, COACH AND LIGHT POLE	18:32	19:53
			1244853	INSP. GEETER (UNIT #1), SYSTEM SAFETY*, VIDEO*, 6A47*, COACH SIDE SWIPED LIGHT POLE AND FIXTURE WAS HANGING, 311* TO FIX THE LIGHT FIXTURE. NO INJURIES. VEH DELAY: 01:21			
18:34 08/13/12	731	28	8341	CALIFORNIA STREET & PARK PRESIDIO (OB)	ACCIDENT, COACH AND TOUR BUS HIT AND RUN (INTERVIEW)	18:34	19:38
			1244851	INSP. FONG (UNIT #8), SYSTEM SAFETY*, VIDEO*, 6A47*, NO INJURIES. NOTE: SEE ORIGINAL TAG #1244852 VEH DELAY: 01:04			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:36 08/13/12	441	14	7035	S. VAN NESS & 19TH STREET (OB)	TROLLEY POLES TANGLED IN CABLE WIRE	15:36 15:36	15:50 16:05
		1244831		INSP. E. DENNIS, LINE TRUCK 820 RESP. 4M3* VEH DELAY: 00:14 LINE DELAY: 00:29			