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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, AUGUST 14, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	94.4%	41	29	46

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	24	0%
CABLE CAR	27	27	0%
WOODS	157	163	4%
KIRKLAND	117	132	13%
FLYNN	102	109	7%
POTRERO 40'	47	60	28%
POTRERO 60'	50	50	0%
PRESIDIO	108	137	27%
TOTAL	746	810	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	116	19	5	5	9	0
Flynn	202	41	12	13	16	0
Green	228	49	21	9	16	3
Kirkland	211	37	9	13	13	2
Potrero	218	32	12	8	8	4
Presidio	207	42	20	12	10	0
Woods	381	60	21	19	19	1
TOTAL	1,563	280	100	79	91	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:11 08/14/12	3	KT	1501	3RD.S STREET & PALOU (OB)	LRV/AUTO COLLISION, HIT AND RUN	07:11 07:11	08:00 07:15
			1244875	OUT OF SERVICE TO METRO EAST, SYSTEM SAFETY, MRO 4C53 R AREVALO, VIDEO REQUEST, J. KELLY* SI METRO EAST 1492 @08:00 VEH DELAY: 00:49 LINE DELAY: 00:04			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:24 08/14/12	46	L	1547	TARAVAL & 19TH. AVENUE (OB)	LRV/SUV COLLISION, NO INJURY	08:24 08:24	08:34 08:34
			1244887	[LRV2=1539]MINOR DAMAGE TO SUV, NO DAMAGE TO LRV, MRO 4T40 JOHNSON, MRO 4T32 CASTRO, VIDEO REQUEST, CLAIMS 6A42, MRU 4S24 VEH DELAY: 00:10 LINE DELAY: 00:10			
12:56 08/14/12	21	59	13	POWELL & BUSH (OB)	TREE ON TRACKS.	12:56	14:40
			1244991	INSP KWONG J, DPW, SFPD, 311*, S/S*, TYRONE J*, BANBURY D*, PUGLISI D*, MILITELLO L*, CARS GOING AROUND HORN, 2 SHUTTLES. VEH DELAY: 01:44			
13:37 08/14/12	718	2	8303	CLEMENT AVE & 5TH STREET (OB)	ACCIDENT, COACH AND AUTO	13:37	14:30
			1244944	INSP. LUM (UNIT #3) SYSTEM SAFETY*, VIDEO*, 6A42*, NO 799, MODERATE DAMAGE TO AUTO, MINOR DAMAGE TO COACH (RUBBER MISSING FROM COACH), NO INJURIES. VEH DELAY: 00:53			
13:53 08/14/12	443	38	6257	MARKET STREET & 3RD STREET (IB)	ACCIDENT, COACH AND AUTO	13:53	15:15
			1244936	INSP. WONG (UNIT #7), MGR. ANDREWS (4M3)*, SYSTEM SAFETY, VIDEO, 6A42*, MINOR DAMAGE TO AUTO, NO 799, COACH PLACED BACK IN SERVICE WITH ORDERS. VEH DELAY: 01:22			
15:41 08/14/12	497	38L	6247	O^FARRELL STREET & GRANT STREET (IB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	15:41	17:18
			1244970	INSP. HENDERSON (UNIT #4),MGR. ANDREWS (4M4)*, SYSTEM SAFETY*, 6A47*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO INJURIES, NO 799, COACH PLACED BACK IN SERVICE WITH ORDERS. VEH DELAY: 01:37			
16:04 08/14/12	403	24	5418	CORTLAND & ANDOVER (OB)	VEHICLE ACCIDENT COACH / AUTO - HIT AND RUN	16:04	16:34
			1244943	UNIT 5; SYSTEM SAFETY*, VIDEO*, CLAIMS 6-A-47*, 4-M-3* VEH DELAY: 00:30			
17:25 08/14/12	159	1	5612	SACRAMENTO STREET & POWELL STREET (OB)	ACCIDENT, COACH AND AUTO (MINOR)	17:25	20:19
			1245001	INSP. WONG (UNIT #7), MGR. ANDREWS (4M3)*, POTRERO SHOP TRUCK #093, SYSTEM SAFETY*, VIDEO*., 6A47*, MINOR DAMAGE TO AUTO, NO 799. VEH DELAY: 02:54			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:43 08/14/12	855	10	8007	17TH ST. & DEHARO (IB)	NON INJURY MUNI ACCIDENT, COACH / TRUCK.	17:43	18:23
				1244997 INSP DENNIS E, S/S*, VIDEO*, CLAIMS #6A47*, 4M3*, NO 799. VEH DELAY: 00:40			
17:44 08/14/12	138	5	5639	MARKET & 6TH ST. (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO, HIT & RUN.	17:44	18:36
				1244975 INSP HENDERSON B, S/S*, VIDEO*, CLAIMS #6A47*, NO 799. VEH DELAY: 00:52			
18:03 08/14/12	410	14	7013	MISSION STREET & 9TH STREET (OB)	INTENDING PASSENGER FELL BOARDING	18:03	19:10
				1244980 INSP. ALDANA (UNIT #6), MGR. ANDREWS (4M3)*, DISPATCHER*, SYSTEM SAFETY* VIDEO*, 6A47, D. PUGLISI*, J. HALEY* VEH DELAY: 01:07			
18:34 08/14/12	225	9	8183	11TH STREET & HOWARD STREET (OB)	I PHONE STOLEN ON COACH	18:34	20:18
				1244999 INSP. GEETER (UNIT #1), SFPD UNIT #3B12D, BADGE #2450, VIDEO*, 6A47*, VEH DELAY: 01:44			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:42 08/14/12		J		CHURCH STREET BETWEEN 19TH STREET & CLIPPER (IB,OB)	OPEN FEEDER #E2 / NO OVERHEAD POWER	14:42	15:07 15:17

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1244912	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:25 LINE DELAY: 00:35			
14:43 08/14/12	77	N	1537	CHURCH STREET & CLIPPER STREET (IB,PO)	NO POWER / OPEN FEEDER #E2	14:43 14:43	15:17 15:17
			1244917	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34			
14:43 08/14/12	54	N	1546	CHURCH STREET & CLIPPER STREET (IB,PO)	NO POWER / OPEN FEEDER #E2	14:43 14:43	15:17 15:17
			1244918	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:43 08/14/12	57	J	1449	CHURCH STREET & 16TH STREET (OB)	HELD AT LOCATION UNTIL POWER WAS RESTORED TO OPEN FEEDER #E2	14:43	15:17
				1244919	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34	14:43	15:17
14:43 08/14/12	28	N	1482	SAN JOSE AVE. & RANDALL (IB,PO)	HELD AT LOCATION UNTIL POWER WAS RESTORED TO OPEN FEEDER #E2	14:43	15:17
				1244920	[LRV2=1488]POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34	14:43	15:17
14:55 08/14/12	71	J	1496	SAN JOSE AVE. & RANDALL (IB)	HELD AT LOCATION UNTIL POWER WAS RESTORED TO OPEN FEEDER #E2	14:55	15:17

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1244921	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:22 LINE DELAY: 00:34			
14:58 08/14/12	19	J	1533	CHURCH STREET & 20TH STREET (IB)	NO POWER / OPEN FEEDER #E2	14:43 14:43	15:17 15:17
			1244915	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34			
15:00 08/14/12	32	J	1512	CHURCH STREET & 22ND STREET (IB)	NO POWER / OPEN FEEDER #E2	14:43 14:43	15:17 15:17
			1244916	POWER CONTROL NOTIFIED. POWER CONTROL SENT PERSONNEL TO SUB-STATION. OPERATORS & PASSENGERS NOTIFIED. INBOUND RUN 28/N/1482-1488 WAS HELD AT SAN JOSE AVE. & RANDALL UNTIL POWER WAS RESTORED. OUTBOUND RUN 57/J/1449 WAS HELD AT CHURCH & 16TH STREET UNTIL POWER WAS RESTORED. D.PUGLISI*, 311 CALL CENTER*. MRU 4S49 AND INSP.CHAVEZ CLEARED. TOO MANY TRAINS OVERLOADED FEEDER & TRIPPED OVERHEAD POWER. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:34 LINE DELAY: 00:34			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:48 08/14/12		54		PLYMOUTH & BROAD (IB,OB)	54 SERVICE REROUTE POLICE ACTIVITY	21:48 21:48	23:31 23:31
		1245017		INSP A. ESCOBAR RESP SENIOR MGRS PAGED 311* VEH DELAY: 01:43 LINE DELAY: 01:43			